



MONARTO ZOO – 2011 PRIVATE GROUP TOUR BOOKING FORM ON MONARTO ZOO BUS

Please return the completed and signed booking form to:- Monarto Zoo, Princes Hwy, Monarto SA 5254
Or fax to:- (08) 8534 4077 or email tours@zoossa.com.au. Enquires please phone: (08) 8534 4100

Date of Tour _____ Requested Tour Time _____ Number of Monarto Zoo Buses _____
Number Adults/Conc. (Incl Members) _____ Number Children (Incl Members) _____ ****All tours charged for minimum 22 passengers**

1.5 Hour Safari Tour – Monarto Zoo Bus – maximum 34 passengers only - \$200.00 surcharge applies for driver and bus in addition to the per person rate

- Adults \$23.00 per person
- Concession Card Holders \$18.00 per person
- Children (4-14 yrs inclusive) \$15.00 per child (children under 0-3 yrs free of charge - if nursed)
- Zoo members \$10.00 per person (adult or child) Number of Zoo members (card must be presented) _____

Purchase own lunch individually from cafe Group Catered Meal at Cafe or Pavilion Bring own picnic lunch

Name of Organisation _____ Contact Name _____
Postal Address _____ Business Phone : _____ Mobile No _____
_____ Email _____

MONARTO - GROUP TOUR DISCLAIMER

Terms and Conditions

- All booking requests are required to be submitted a minimum of 2 weeks prior. Monarto Zoo can accommodate a limited number of groups each day. A completed booking form must be submitted with your \$100.00 deposit or credit card guarantee to confirm your reservation.
- Deposits are non-refundable if cancellation is notified less than 72 hours prior to date of visit.
- **All tours will be charged for a minimum of 22 passengers.** Coach drivers are free of charge (not included in minimum 22 passenger numbers).
- **All groups must arrive a minimum of 30 minutes prior to your tour departure time.** Tour times are fixed once confirmed, any group arriving late may experience a reduction in the time available for your tour.
- **Private group tours are not available on public holidays or during South Australian School Holidays.**
- Rates are valid for group tour arrivals between 01 Apr 2011 – 31 Mar 2012 inclusive.

I understand that:

- I must discuss any relevant medical conditions with the Tours Coordinator to ensure my personal safety at all times. (If relevant please provide details with this booking form.)
- The tour may be cancelled or my involvement suspended, delayed or cancelled without notice for any unforeseen circumstances beyond the control of the Zoo.
- I am responsible for providing the bus company I am using with a copy of the Monarto Guidelines and Protocols. These will be forwarded to you on confirmation of your booking or obtained from the gatehouse. **Please note: clearance requirement is 150mm from the lowest point on the undercarriage.**
- The bus I/we are using must be a 20 seater or more.
- **Buses with fewer than 22 seats will not be permitted to drive through the lion exhibit.** Access to the exhibit may be denied subject to animal management decisions on the day of visit.
- Participants release the RZSSA to the fullest extent permitted by law from any claim for personal injury, loss or damage to personal/company equipment or vehicles arising from their entry to and participation within Monarto Zoo.

Monarto Zoo reserves the right to refuse participation in this program to any person considered to be unsuitable due to potential risk to the animals, staff, volunteers or themselves.

I agree to follow all instructions given by Monarto Zoo staff and volunteers, to observe all warning signs and exhibit safety barriers and will not enter restricted areas.

IMPORTANT

I _____ have read and acknowledge the terms and conditions relating to my pre-booked tour experience at Monarto Zoo and agree to abide by those conditions.

Payment Options – A deposit of \$100.00 is required to confirm your booking. We accept deposits by either cheque or money order payable to Monarto Zoo. Alternatively we accept a credit card guarantee which will be charged \$100.00 if your tour does not arrive or sufficient cancellation notice is not given (more than 72hrs)

Please find attached my cheque/money order for \$ _____

Credit card guarantee – Visa, Mastercard or Amex _____ / _____ / _____ / _____ Expiry Date _____

Credit card holders name _____ Signature _____ Date _____

Office Use only

As confirmation of your booking, this page will be sent back signed by the Tours Coordinator within 5 days. If no confirmation has been received within 5 working days please call the Tours Coordinator.

Booking Confirmed By:: _____ Confirmation method (circle) phone / email / fax Date: _____



MONARTO ZOO - PRIVATE GROUP TOURS

Private group tours are available at Monarto Zoo by prior arrangement daily for at least 22 people on your own bus. Not available on public holidays or during South Australian School Holidays.

Our Safari Tour is a private 1.5 hour guided tour on a Monarto Zoo bus which takes you through both the African and Asian grasslands exhibits to view animals such as giraffe, white and black rhino, cheetah, lions, painted dogs, hyena, zebra, bison, Mongolian wild horse and a variety of deer species to name a few.

Excursion groups, tour operators, clubs and school groups are welcome.

Facilities available at the Zoo include group shelters for picnics, easy coach parking, licensed cafe, disabled access toilets, baby change facilities and gift shop.

Please advise at the time of booking if your group requires meals from Ketabi cafe. Barbecue facilities are not available unless catered by the Cafe.

Tour groups are required to be at Monarto Zoo at least 30 minutes prior to their scheduled tour time. All private group tours depart from the Visitor Centre.

You will be met on arrival at the Visitor Centre by our informative, fully trained professional tour host.

All tours are by bus, the hire of which should be arranged by the group concerned. Please ensure the coach is equipped with a PA system for commentary and also efficient air-conditioning, as the windows remain closed at all times on tour. Bus drivers are free of charge. As a safety pre-caution all buses must be at least a 22 seater in size to travel through the lion exhibit.

Groups wishing to hold a special function, conference or gathering at the Waterhole Pavilion Function Centre can contact our catering contractor, Red Jam via email redjam@zoossa.com.au, General catering information is attached. Red Jam enquiries please phone: 1300 605019.

Monarto Zoo is located 70 km east of Adelaide near Murray Bridge. Travelling time from Adelaide is approximately 1 hour from the Tollgate. You will find your way to the Zoo by taking the Monarto exit off the South Eastern Freeway from either direction to the Princes Highway and follow the signs.

We recommend you visit www.transportsa.gov.au with regards to traffic conditions which may affect your travel time to Monarto Zoo.

Please complete the attached booking form and return to:-

Attn: Tours Coordinator,

Monarto Zoo,

Princes Hwy,

Monarto SA 5254

Or fax to:- (08) 8534 4077

Or email tours@zoossa.com.au

For all phone enquires please contact ph: (08) 8534 4100.

Booking forms must be received by Monarto Zoo at least two weeks prior to date of visit.

A deposit of \$100.00 or a credit card number to guarantee your arrival is to accompany your booking form, balance of payment must be made on arrival.

Acceptable forms of payment - Cheques (made out to the Monarto Zoo), Cash, EFTPOS and credit cards (Mastercard, Amex or Visa).