Planning Your Visit

The philosophy of Monarto Learning is to give students a chance to make choices, take responsibilities and own consequences. As educators, we are at home and have expertise in our outdoor classroom. As adults, you are invited to be participants and observers. We will be providing your students with opportunities to think, take action, engage, learn, share and experience the zoo with a whole new sense of wonder.

To confirm a booking with Monarto Safari Park please consider:

Timing
Monarto Safari Park is 150 times the size of Adelaide Zoo so please consider movement around the Park. It is 2km from the entrance to the Visitors Centre. If you participate in a Learning program, it can often take considerable time to access behind the scenes areas. If possible, we suggest at least 4 hours, as a minimum, to experience the Park without being rushed.

Which Safari Tour would you like?

We offer 2 Safari Tours options, depending on availability on the day

- **Africa: 1 hour**
  (great for younger groups and children who might find it difficult to sit, look and listen for longer than 1 hr)

- **Full Safari Tour: 1 ½ hours**

Keeper Talks

<table>
<thead>
<tr>
<th>Species</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tasmanian Devil</td>
<td>11.20am</td>
<td>The Waterhole</td>
</tr>
<tr>
<td>White Rhino</td>
<td>11.45am</td>
<td>The Rhino Boma</td>
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<tr>
<td>Meerkat</td>
<td>12.30pm</td>
<td>Visitors Centre</td>
</tr>
<tr>
<td>Carnivore</td>
<td>12.30pm</td>
<td>Windana</td>
</tr>
<tr>
<td>Giraffe</td>
<td>2.10pm</td>
<td>The Waterhole</td>
</tr>
<tr>
<td>Chimpanzee</td>
<td>2.30pm</td>
<td>Chimpanzee Viewing Platform</td>
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</tbody>
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Would you like lunch orders from the cafe?

You can order from the Bistro menu
To assist Café efficiency, groups that wish to order from the Café Menu must pre-order with the hospitality team.

Contact
Email: merissa.lower@monarthospitality.com.au Phone: 0439 998 733 (Merissa)
Does your bus company have the right bus for you?

Bus parking is available alongside the shelters on the grass area opposite the Visitor Centre. Please take note of the following bus requirements:

- Double Decker and Stretchy (concertina) buses are **not permitted** to do safari tours due to height and animal restrictions in exhibits.

- Buses with less than **22 seats are not permitted** to drive through the lion exhibit.

- **Air conditioning is essential**

- The bus must have a **working microphone** on board for the Monarto Host to communicate effectively with your group during the tour or your tour information will be compromised.

- Everyone MUST be seated while bus is in motion.

Do you know about our zoo closure policy?

Monarto experiences EXTREME WEATHER. **Monarto Safari Park closes at 40 °C.**

The decision to close the zoo is made at 4.30pm the day before according to the Murray Bridge forecast on [www.weatherzone.com.au](http://www.weatherzone.com.au)

Monarto Safari Park can provide shade for your group, but no air-conditioned, indoor areas are available. When weather is 37 °C, should you wish to reschedule, we will do our best to find the next appropriate date available for your group or cancel your visit with no cancellation fee.

- **Day visits:** If you still wish to come to the Park and do a tour, please consider implementing your own extreme weather action plan. Walking tracks will be closed and keeper talks will not occur.

- **Overnight visits:** If the Park has been closed during day 1 of your visit, your overnight program will be cancelled and we will do our best to find the next appropriate date available for your group or cancel your visit and your deposit refunded. If the projected temperature for day 2 of your visit is 40 °C, you will need to depart the Park by 9.30am. If this occurs, there will be no refund.
Do your students know what they need to know?

- Our animals are well cared for and receive the diet that they require to be healthy. Any additional food puts their health and well-being at risk.
- Please **stay on walking tracks** so that you, and others, in the Park are safe.
- Keep an eye out for free ranging animals and observe them from a distance. They don’t like to be chased, cornered or picked up.
- Our animals can get startled and distressed with tapping and banging on their enclosures, loud voices and screaming so please help them stay happy by **remembering to walk and keep noise down. This is very important when you visit the Chimpanzees.**
- You will **not be touching or feeding animals** but seeing animals in large open spaces. Giving animals choice means they might be close, but they might also be far away.
- It doesn’t take long to get sun burnt even in cloudy conditions. **A hat and sun block** are advised at all times.
- **Please bring water bottles.**
- Appropriate clothing and closed footwear in outdoor conditions minimizes the risk of scratches and bites.
- While on platforms, please try to ensure no items such as food, hats and pencils fall into the exhibits.
- The gift shop is for purchasing items not playing with toys. Adult supervision must be applied when in the gift shop and backpacks must stay outside of the retail area.

Do you know what you need to know?

- Zoos SA is committed to ensuring the health, safety and welfare of those who work or visit. You have the responsibility to conduct yourself in accordance with safe practice.
- On arrival you are required to sign in and provide your mobile number at the Tours Desk.
- In the case of emergency (ie. fire, animal escape), you will be called on the mobile number provided on sign in. Keep your group together and you will be directed to a safe location (ie. your bus, a building).
- If you see something untoward, first priority is to call Monarto Safari Park Duty Manager on 0428 425906. From there, the appropriate Zoo emergency procedures will take place for you to follow.
- Behaviour management of students at all times, including the duration of the tour, is not the responsibility of Park staff or volunteers.
- [Monarto Safari Park animal information](http://zoossa.com.au/zoo-learning)