

# Let's all stay COVID-19 safe!

Thank you for choosing Adelaide Zoo as a learning destination. We look forward to welcoming you in the near future.

We have made some temporary changes to our conditions of entry to ensure the safety of our staff, visitors and of course, our animals, in line with Government guidelines:

- Managing capacities to easily comply with recommended 2sqm per person space
- All indoor and undercover outdoor areas have clear signage outlining the maximum capacity allowed in that space at any one time
- Ground and queue markers at the entrance and other relevant spaces
- Signage throughout encouraging social distancing and good hand hygiene
- Focus on regular hand-washing throughout the day. Hand sanitiser will be available at the entrance and exit, cafes and Zoo Shops.
- Our cafés will have designated entrance, exit and order collection areas, with seating as per current regulations

We are asking all of our school visitors to please adhere to the following advice when visiting:

- Please assemble near the Santos Conservation Centre opposite the Zoo entrance on arrival (see Zoo map). Our staff will meet you to finalise your numbers and bring your group into the Zoo through a separate entrance.
- Due to current social distancing requirements and in order for us to comply with capacity regulations, school groups are unable to attend the Keeper Talks scheduled throughout the day. You are more than welcome to join us for the Flying Colours presentation at 11.30am on the Central Lawn, observing the 1 person per 2sqm requirement.
- Ensure that your group does not exceed capacities depicted on signage at indoor and undercover outdoor areas, including the Zoo cafés. Please remember that you will be sharing these spaces with other schools and the public who are included in the total number of people in these capacity-managed areas.
- Remain 1.5m from people outside of your immediate group. Many exhibits are very popular so please ensure your students remain a safe distance from others at all times in those areas and allow all visitors to see our animals. Social distancing is very important to us!
- Students and adults to wash hands regularly with soap and water
- Please bring your own hand sanitiser bottles. Hand sanitising stations are also available at the Zoo Entry/Exit.
- Cough or sneeze into your arm or use a tissue
- Groups visiting the Education Centre are asked to arrive no more than 5 minutes prior to your session start time. Our education facilities are currently unavailable to schools to use for meals, toilet breaks, bag storage etc.
- Students to bring their own drink bottle and food in a small bag they can keep/carry easily throughout your visit (bag storage facilities are not available). For younger student groups we recommend you pack food in wheeled trolleys or eskies that can be brought to the Education Centre courtyard by your adult supervisors. Please report to the office on arrival for directions.
- When you are ready to leave the Zoo please arrange for your students to meet you near the Exit. Please direct students to assemble on the amphitheatre steps to safeguard respectful social distancing from other Zoo visitors and keep pathways clear.

Thank you for your support during this time. We can all play our part and work together to ensure that Adelaide Zoo is a safe place for everyone.

