



Zoos SA *2009/10 Annual Report*



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This is a combined introduction in two ways, firstly because we are joining together the twin identities of Zoos SA and Conservation Ark as they address our dual identity as a Zoo-based organization with an expanding portfolio of wider programs in research, field support and outreach education. Of course we are still the Royal Zoological Society of South Australia as a legal and historic entity and no name changes will alter our proud and successful heritage. And secondly, as President and CEO we are often asked to write reflective pieces which both highlight key happenings and offer our thanks to the huge team of people who make us effective. The emphasis is on precision, inclusion and brevity (particularly brevity!) so, since we often cover the same topics, we thought it simpler to write together.

Any retrospective of the last year has to open with the arrival of Giant Pandas, Wang Wang and Funi. There was an enormous sense of achievement as they touched down in their Singapore Airlines 747 on 28 November 2009, and an enormous feeling of relief. The cast of players who made the whole project possible is way too long to include in total but we do wish to record our thanks to two people, Kevin Evans and Belinda Redman, who have moved on to other career opportunities in the last year. Kevin Evans was an outstanding project manager and devoted about 200% of his time and energy to ensuring that the Pandas had a world standard home to move into and that there was a wonderful new facelift to Adelaide Zoo. (Stop Press: The front entry precinct with its beauty and green credentials has not only scooped state awards and proceeded to national competitions, it is now one of six projects worldwide shortlisted for a World Architectural Festival award. This is like being featured at the Cannes Film Festival! We continue to celebrate a fantastic partnership with Hassell team members Sharon Mackay and Tim Horton. Major thanks too are due to the State Government for their far-sighted investment in this new iconic entrance and the security improvements from having a new perimeter fence. We could not have transformed the Zoo without the first capital investment from government in the Zoo's history).

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Alongside the construction work a massive effort was put into external promotions, informing, stimulating and, sometimes, containing media and public anticipation. Belinda Redman was central to these activities and those of the fabulous Pandamania Committee led by Angelique Boileau, Panda Ambassador. The media interest was enormous and consistent with experience in other cities in the USA and Europe which have hosted Pandas. Emily Rice and Chris Rann steered us through a whole new level of interest and international enquiries and the net outcome was that Australia’s Giant Pandas provided Zoos SA with public recognition of huge value, hopefully enabling us to connect people with less glamorous endangered species. There are too many individual media identities to thank in person and it would be invidious to highlight any particular organization or partner because they were all excellent and understood how historic and symbolic the story was; and how the Pandas really do stand as representative for the multitude of other species on the edge of extinction due to humankind’s thoughtlessness and greed. Thanks to all our media friends and supporters!

Relatively unseen but just as vital were the activities of the ‘diplomatic corps’ who had to ensure smooth liaison and clear communication between Australian and Chinese agencies. Special thanks to Governor of South Australia and RZSSA Patron, His Excellency Rear Admiral Kevin Scarce, AC CSC RANR, and Lieutenant Governor and Panda Ambassador Hieu Van Le, AO, for hospitality beyond the normal call of duty, the Premier and Members of the State and Federal Governments, the South Australian Tourism Commission and many friends from the local Chinese community. Edmund Ng provided essential advice and services both here and in China and, to mention one representative, Claudia Cream was unforgettable in her total enthusiasm. Those who didn’t see Claudia at the airport when the Pandas arrived can’t fully imagine her costume based on both the Chinese and Australian flags with sprigs of bamboo. The great welcoming ceremony with Her Excellency Ms Quentin Bryce, AC, Governor-General of Australia, was an event of national and historic importance as it marked the arrival of Wang Wang and Funi for 10 years. The subsequent launch ceremony for the China: Australia Giant Panda Project was another landmark occasion as Chinese colleagues joined with us to plan how to make a real difference to Panda conservation in the wild.

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Now, after months of easy settling in we are beginning to see the huge impact the Pandas’ arrival has had, not just for Adelaide Zoo and Zoos SA, but for the state as a whole. The Visitor Experience Team led by Sarah Brown and supported by John Grenfell did an extraordinary job of preparing both facilities and staff for the tidal wave of visitors that occurred through the Christmas vacation. To put things in perspective, for the first three to four weeks we were running at about 450% above prior records and at least matching numbers with the Masterpieces from Paris exhibition in Canberra.

Visitation has tracked at about 70% higher than normal, with 25% of visitors from interstate or overseas. This is an enormous contribution to state tourism and business and extrapolated, is the equivalent of another major festival a year. Put simply, Wang Wang and Funi are bigger than Lance Armstrong! For a medium-sized organization the ‘stretch’ has been phenomenal, including financially. Many observers assume we are floating on a sea of Panda-generated dollars (often the same people who assume we are a government agency or a commercial entity rather than a conservation charity) and, while income has increased, so of course have our costs. We will be managing our repayment schedule for a while yet as our business plan unfolds and so it is fortunate that our bankers, Westpac, are also one of our closest and warmest corporate partners.

Our corporate partners have also enjoyed the opportunities presented by the Pandas’ unique presence and character. For example, Scott Hicks from Adam Internet has supported the Panda Cam project and AGL have recently come on board as significant sponsors of the Panda area with photovoltaic cells now arrayed on the roof, so that we can genuinely claim to have solar- powered Pandas! Perhaps most quirky of all has been the production and sale of the premium compost Panda Poo and Friends by Peats Soils and Garden Supplies; the profits from sales go right back into Panda conservation projects, thereby closing an earthy version of the circle of life!



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In terms of front entrance support and partnerships we thank Santos for their investment in the Santos Conservation Centre which is a free entry exhibition/gallery/cinema/theatre complex outside the new Zoo entrance and ideally suited for Festival and Fringe activities; it has already hosted a variety of artists of various disciplines presenting work that has a nature theme in some way. In addition, the presence of a wonderful new landscaped precinct with café and restaurant access, bike stands, living walls and native trees in profusion has been possible because of support from ETSA who similarly extend support to their local community in a generous fashion. We highly value their long-term partnership with us.

The Pandas have joined all the other special experiences we offer across the sites and out into the field. Historically we have managed to connect people with nature via a straightforward visit to a Zoo with passive observation of animals in settings that in a sense provide a global and cultural journey. Alongside increasing urbanization of modern society and a worsening of environmental and conservation trends, we are now encouraging visitors to enjoy the privilege of going behind the scenes and meeting both animals and their Keepers so that they can learn about the wonder and challenge of our Zoo conservation work. Any extra revenue goes into our conservation funds and we make it clear to people that we are a charity and they are being philanthropic with their contribution. We also encourage them to join our swelling Membership which is heading to 31,000 and above. Beyond the up-close animal experiences supported by Westpac, Boileau Business Solutions and SeaLink, we are providing unique opportunities for enthusiasts to actually go out into the wild and meet animals in their natural habitats and gain insights into the conservation and research work we are involved with. In addition to the established tours to Africa and Borneo to experience contacts with wild Chimps, gorillas, Orang-Utans, rhino, elephants, Cheetah and more, we are now developing a number of more local Australian native tours such as the Wombat Muster. The beating heart of our whole organization, its Memberships and partnerships and its impact on community and culture through education, science and conservation, is our expanding portfolio of native species programs, which brings us to the momentum and excitement of Conservation Ark.



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The International Union for Conservation of Nature (IUCN) and World Association of Zoos and Aquariums (WAZA) provide a foundation or template for ‘integrated conservation’ through a book entitled Building a Future for Wildlife which was initiated by Dr Ed McAlister AO when he was CEO of our Society and President of WAZA; it was also part written and edited by the current CEO. The premise and thrust of the book is that modern Zoos must be powerful and ethical engines of conservation, and genuinely green and educational and part of their communities. The principle of integrated conservation is that Zoo-based organizations can both uniquely be refuge, breeding and research centres in support of wild habitats and ecological health, as well as major engines of public awareness and calls to action for a better world for future generations. Moreover, programs and projects can extend from laboratories to landscapes and must be accessible to the wider society. There is a huge opportunity here as Zoos have the widest ‘wave band’ by far among cultural institutions in terms of social inclusion and an enormous public audience. The Australian Bureau of Statistics figures, published last year, indicate a visitation of nearly 15 million for the major Zoos in this country. This is exceeded only by cinema visits and is far larger than any organized sport! Zoos SA has responded to this template by aligning all of its direct conservation activities under the umbrella of Conservation Ark and, in truth, this increasingly describes all of our activities as everything we do is aimed at realizing the greatest possible conservation impact.

Over the last year we have extended our native species programs and research base significantly. Simon Habel, arriving as Director of Conservation Ark, has enabled Drs David Taggart and Wendy Foster to recruit a growing team of post doctoral scientists and PhD students to build on our particular strengths in small population management, recovery and reintroduction and wildlife health support across a range of native species spanning Tasmanian devils, various rock wallabies, bilbies, bettongs and others. It is probably a little known fact but as well as being a conservation charity headquartered in Adelaide, we are national players with field programs and successes in several other states. Notably we have been vital in the reintroduction of Brush-tailed rock wallabies back into the Grampians in Victoria and we are using a \$1.1 million federal



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grant to conduct a major project in the Kimberley region of WA. We are directing investment funds from Zoo operations towards this work. After all our motto is “we exist to save species from extinction... and connect people with nature” and this is the most obvious and urgent way we can do this. While grant support and collaboration with state governments is crucial, it only goes so far and therefore we are working hard through our new “Wild Relationships” office to gather supporters and partnerships. An example and new leadership approach has been set by Reg Nelson, MD of Beach Petroleum, which has provided significant support towards key development positions. We are a pioneering organization worldwide in many ways and punch way above our weight.

Late in 2009 we hosted an IUCN Freshwater Fish workshop for international experts who spent three days reviewing the situation of Australia’s freshwater fish and particularly the vexed problem of an abused system and consequences to the Murray Mouth and lakes. In addition we are part of the introduction and testing of a new global database for breeding and care of species in Zoos and aquariums as the Australasian organization working in collaboration with a handful of American and European partners. This system, the Zoological Information Management System (ZIMS) is the world’s first real time, web-enabled tool for genetic and health management and is produced by a US-based charitable consortium called the International Species Information System, currently chaired by our CEO. As we develop our policy and strategic level activities we will work even more closely with government, NGO and academic partners as we share many aims and have complementary skill sets.

As part of the push towards managed integration of our conservation work we were fortunate indeed to secure the arrival of Glen Holland to support Simon Habel. Glen was running Cheetah conservation projects in Namibia when the opportunity to join us occurred and he has started to deploy experience gained in New Zealand, working with native species programs and as Director of Auckland Zoo for seven years, in his new role as Director of Living Collections of Zoos SA.



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As an organization we have been hugely preoccupied with ensuring success with the Pandas and entrance projects and it is with an enormous sense of relief and timeliness that we are turning to an objective and constructive overhaul of much of what we do. This will include a review of how we can continue to develop and expand our education programs. Currently we manage structured programs for approximately 80,000 school students across our three sites (about which more below) in partnership with the Department of Education and Children’s Services (DECS). In fact our addition of several teaching and administrative positions to augment DECS investment in curriculum-based education is a major component of our community support to the state and one we wish to continue for as long as we are able to afford to as we also continue with very significant capital investment in facilities such as the Envirodome precinct at Adelaide Zoo. Looking ahead we will be reviewing our priorities and seeking to develop a greater capacity in outreach programs, building on our current success with the Zoomobile. In addition we need to consider ways of introducing early learning principles and practice into all of our activities and developments as we improve our provision for people of all abilities and cultures.

One of the most exciting trends now underway is that we are forging Community Partnerships with a wider range of other not-for-profit groups. We draw an enormous amount of affection and support from our community and it is right to reflect back in every way we can within our charitable and financial parameters. A recent example was our involvement in the Vinnies CEO sleepout to bring attention to the plight of our homeless. Looking ahead we will be collaborating with aged/ disability/youth care partners and ethnic communities and cultural partners. It will be part of enriching our state’s quality of life, assisting other charities whose caring aims we share and using the power of art, music, drama, poetry and different cultural traditions to connect a wider audience with nature and promote conservation action.



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Turning to site developments and selecting only a small number of possible highlights, we continue to celebrate growth and success at Monarto with the establishment of a group of Chimps in a world-standard facility alongside the increasing awareness and enjoyment of walking tracks through a managed Mallee reserve. The rhinos have not indulged in any further dramas since Sitara’s big day out and we have provided them with a much larger facility to provide increasing flexibility and hopefully make breeding more likely. Monarto is becoming a source of great pride and appreciation within SA as more and more people visit and recognize that it happens to be the world’s largest open-range Zoo as well as the largest centre for breeding and conservation of endangered Australian species. The long term educational support work continues to thrive with Ian Walton’s trademark magic with indigenous youngsters. State Government support for solar power is close to fruition with construction having started on a solar farm at Monarto. We aim to be the world’s first Zoo-based organization powered by renewable/green energy and this is consistent with SA’s leadership in this field.

Adjacent to the existing Monarto site are the new 500 hectares that were acquired with support from the Serengeti Committee chaired by the ever generous and African wildlife-loving Mr Robert Gerard AO. This area has a working title of “Wild Africa” and is under the direction of Peter Clark who has worked closely with the South Australian Tourism Commission to outline plans for a unique (outside of Africa) overnight safari experience, eco-tourism venue. This will be a partnership venture with a world-class operator and will be another Zoos SA stand out tourism venue with deep conservation credentials. One of the aspects of this project that has the greatest significance is the involvement we now have with the Aboriginal Learning on Country program which has allowed us to recruit, train and hopefully employ an initial group of four Ngarrindjeri people as natural resource managers. This is a core development and runs alongside our support of indigenous teaching in the north of the state via Campbell Whally’s work using the philosophy of Jane Goodall DBE and extension work with community members in the APY Lands as we work to secure a future for Black-flanked rock wallabies in SA.



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In fact the burgeoning partnership with Ngarrindjeri colleagues led to one of the most exciting opportunities in our recent history being realized. We refer to the acquisition of the Warrawong Wildlife Sanctuary in the Adelaide Hills. Two years ago Anthony and Judy Miller, the previous owners, started to discuss ways in which Zoos SA could become the new owner/operators and so secure a future for the precious earth sanctuary philosophy of Dr John Walmsley and a beautiful, magical place. The idea of fencing out feral species is so simple and it allows a vision of how the land may have looked before European settlement - and how it could look again if we were to place a higher priority on native conservation. We felt that Warrawong would provide a third type of experience to complement the city Zoo and luxuriant exotic vegetation of Adelaide and the African atmosphere of a Mallee landscape at Monarto; and would be a place for nocturnal exploration and encountering of native species, including platypus, by visitors especially those from far away. The model we have followed in acquiring Warrawong is that we own and operate the site and business interests and the Ngarrindjeri act as investment partners so we can use our skills and their sites for business, tourism training and co-development.

This notionally brief introduction has grown in the telling and still there are major parts of our unfolding story left out. Looking ahead we feel we are able to capitalize on the Panda profile and existing relationships and build a great many more partnerships to achieve integrated conservation and present an emotional and cultural connection with a natural world that remains under threat. We remain indebted to the support of the State Government which understands how different we are and how much we do for the state . . . and how much more we can do in the future. We are unique in Australia as a not-for-profit conservation Zoo-based organization that is independent but we nevertheless work closely with and support lead state agencies in conservation, education, multicultural affairs and research and support trade and development opportunities too. We hope that this warm and mutually beneficial relationship may long continue.



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None of what is achieved by the full-time and Volunteer team and the combined passion and skills of Board and executive management would be possible without a committed and growing Membership and so we will close by thanking each and every one of the army of Members and supporters of Zoos SA/Conservation Ark. Thank you!

Heather Caddick

President, RZSSA

Chris West

CEO, RZSSA

Professor of Zoology, University of Adelaide

Professor of Biodiversity Conservation, Flinders University

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Conservation Ark

This year has been one of growth for the Conservation Ark Department: new staff, new office and new funding opportunities have meant that it has been a busy, hectic but rewarding year for the department.

Early in the year, Conservation Ark and Beach Energy joined forces with a three-year sponsorship arrangement. This sponsorship has enabled several staff (Dr Liz Campbell, Dr Elisa Sparrow and Briony Horner) to be employed, plus helped with the Warru captive breeding program. To accommodate the new faces, Conservation Ark now has a new home in the old Education offices at Adelaide Zoo.

There have also been lots of developments in our conservation and research programs this year.



Kimberley

Conservation Ark received a \$1.1 million grant from the Federal Government to expand work in one of Australia’s last wilderness areas, the Kimberley. As well as continuing our survey work, this funding will help create around 45 jobs, control introduced herbivores and train members of the indigenous community around Kalumburu in ecological skills and techniques. To help with the smooth running of this project, Liberty Olds who has been doing her PhD in the region for the last three years, has joined the team to work with Dr David Taggart. Highlights of the survey trip this year include a very wet ‘dry’ season with the most May rain on record, a new planigale species, capture of Kimberley Spadefoot frogs after rain, and lots of pygmy mulga snakes being seen.

Ecosystem restoration at Monarto

With Monarto containing some wonderful stands of remnant mallee, and with the purchase of an extra 500 hectares next door, Monarto presents a unique opportunity for Zoos SA to really show its conservation credentials through ecosystem restoration and research. Briony Horner has started work at Monarto to improve the condition and extent of native mallee, set up feral control regimes, and also develop training and community engagement programs so that others can see what they can do on their own land.

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Southern hairy-nosed wombats

Surveys of the wombat populations on the Yorke Peninsula have indicated that only 30 tiny wombat colonies remain, and that 23 of these colonies contain fewer than 10 individuals. To make matters worse, sarcoptic mange has been detected in the three main wombat colonies here, which comprise about three-quarters of the Peninsula’s wombat population. Without action, the future of the Southern hairy-nosed wombat population in this area appears grim.

Other research has been looking into the possible implications of climate change for Southern hairy-nosed wombats. With a narrow climate band in which they occur, and a specific soil and rock combination required for their burrows, movement in the appropriate climate may have important implications for this species and its ability to adapt as our climate changes.

In better news for the wombats, the population at Swan Reach in the Murraylands, which has been the focus of long-term seasonal breeding studies, seems to be in good health and is the focus of a new project, the Wombat Muster, which provides opportunities for public involvement in field research and conservation activities.



Warru

Great progress has been made in the last year in the recovery program for the Black-flanked rock wallabies, or Warru. The captive Warru population at Monarto has started breeding, with seven young being born so far, and animals have moved into purpose-built breeding pens. Work has also begun on a hardening off enclosure, or Warru pintji, in the APY Lands, in preparation for returning some of these animals to the wild.

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Brush-tailed rock wallabies

It’s been another exciting and busy year for the Brush-tailed rock wallaby recovery team. The second release of five animals into Moora Moora Creek took place on 8 October. One of the males was lost, probably due to fox predation, but the remaining animals are alive and still living in the reintroduction area.

Further good news came in April, when a field trip to assess the condition of the rock wallabies released into the same area in 2008 showed that they had started breeding. The first wild-born pouch young discovered was a male, who was just two grams in size and approximately 14 days old. This is a fantastic result for this project.

The cross-fostering program continues to work well, with 16 pouch young born in captivity so far this year. There are plans for another release in October this year.

Yellow-footed rock wallabies

Work continues on feral control and monitoring the reintroduced population of Yellow-footed rock wallabies in Aroona Sanctuary. Two new juveniles were trapped in October, and all the adult females caught had pouch young. Feral control is continuing quarterly, with 1080 baits being laid at transects throughout the sanctuary. Monitoring of the feral animal population is showing fluctuation in numbers of feral animals between trips. Twenty photopoints have also been set up to monitor vegetation at 10 sites.

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Tammar wallabies

Work continues on monitoring the population of mainland Tammar wallabies reintroduced into Innes National Park on the Yorke Peninsula. This population is breeding well with nearly all females caught during monitoring carrying pouch young. Current population estimates are of 80 animals in Innes, but there is evidence that animals are dispersing beyond the main monitoring area, so there could be more animals out there!

Pelicans at Outer Harbour

The pelicans at Outer Harbour have had a good year, with the removal of foxes resulting in breeding, following a couple of years where breeding success was very low or even non-existent, as in 2007. There were over 850 nests this year, and Adelaide Zoo Volunteers wing-tagged 220 pelican chicks, which is the most for several years. For the first time, a Pelican tagged as a hatchling at the Outer Harbour colony was recorded breeding in the colony at the Coorong.



Giant Pandas

A major event at Adelaide Zoo, the arrival of Wang Wang and Funi, provided an important opportunity to get many people interested in and aware of conservation activities. Two studies looking at the impact of the Pandas are being run in conjunction with Conservation Ark. The first is looking at the economic impact of the Pandas, not just to the Zoo, but also to the state, while the other is investigating the impact of the Pandas on visitor conservation knowledge and beliefs. It is hoped that flagship species such as the Pandas can help raise awareness about general conservation issues.

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Campaigns

Conservation Ark had two main campaigns running this year. “They’re Calling on You” encourages people to recycle their old mobile phones, to reduce demand for materials mined in Chimpanzee and gorilla habitat in Africa. The campaign was launched in August to coincide with the Chimpanzee exhibit opening at Monarto Zoo. So far, more than 1500 phones have been recycled and more than \$3000 raised for the Jane Goodall Institute.

“Don’t Palm Us Off” is aimed at getting palm oil labelling on products, so that consumers can make an informed decision about products they are purchasing. Palm oil is found in most food products and its rampant cultivation is destroying habitat for the iconic Orang-Utan and many other species at an alarming rate. The United Nations has warned that Orang-Utans could be extinct within a generation if we don’t act quickly. The simple fact is that you can’t tell whether you are contributing to this crisis because palm oil is not labelled on most food products. Conservation Ark has been encouraging visitors and Members to sign a petition postcard or online petition form asking for palm oil to be fully labelled. Since this campaign was launched we have collected more than 7500 signatures.

Awards

The quality of the research carried out by Conservation Ark and their partners has been recognised again, with the project on Short-eared rock-wallabies in the Kimberley region of WA winning the 2010 Zoo Aquarium Association Research Award. Sally Potter, a PhD student of David Taggart, has been investigating the genetics of the Short-eared rock wallabies. Her work has suggested that the current classification of Short-eared rock wallaby as a single species is wrong and that the current species complex represents two distinct rock wallaby species and not one. The findings highlight that any future conservation plans must, at a minimum, recognise the diversity between populations in the NT and WA and that conservation management needs a separate focus within these two regions.

Other projects

Conservation Ark staff have also been involved in a number of other projects, including the Frog Atlas, health of bandicoots and conservation of Pygmy blue-tongue lizards. There are currently over 60 research and conservation programs being carried out by Conservation Ark staff and research partners. With the department increasing in size, it’s hoped that our research and conservation outcomes will likewise grow.



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Veterinary Conservation Programs

The past year in the Animal Health Department has been momentous, with the arrival of our Giant Pandas Wang Wang and Funi, activity with wildlife conservation medicine plans and the new concept of the Conservation Ark Centre for Wildlife Health, all on top of our busy work providing clinical services to both Zoos.

In addition, we provide veterinary services to Cleland Wildlife Park and the Nature Education Centre, Australian Marine Wildlife Rescue and Research Organisation (formerly Seabird Rescue), SA Bat Rescue, UniSA and Gorge Wildlife Park. We support the SA Department of Environment and Natural Resources (DENR) and PIRSA and serve the community by continuing to see wildlife cases brought into the Zoos by members of the public.

It is always a great honour to welcome visitors to the Animal Health Department. This year Mr Huang Yan, Giant Panda reproductive specialist from Bifengxia and Dr Rebecca Spindler, Manager of Conservation and Research at Taronga Zoo and former Giant Panda researcher visited Zoos SA to discuss Panda management and research ideas. Dr Phil Clark, an eminent veterinary clinical pathologist, gave talks on haematology, Dr Ilenia Rescignana, a veterinarian from Italy, spent some time at the Zoo, as did Professor Gail Anderson, Head of Adelaide University School of Veterinary Science, Dr Greg Simmons, koala researcher and Professor Roger Byard, forensic pathologist for SA and NT.

We could not do our work without the help of so many friends, Volunteers and supporters. Special thanks as always go to Brian Rich, Peter McCarthy, Wayne Rohrig and Brian Matthews, all Volunteers, who have continued to provide high quality diagnostic support and nutritional advice to the Animal Health team, and to all the external specialists and service providers who have helped us over the past 12 months.

In particular we thank Dr David Clarke, veterinary dentist, Dr Warren Foreman, veterinarian from the Adelaide Animal Hospital, Dr Pam Carroll and Joan Davy, diagnostic imagers, Dr Andrew Loose, equine specialist, Dr Ian Beveridge from Melbourne University Veterinary School, Prof Tim Mahoney from the University of Queensland, Dr Penny Tisdall and Dr Tony Reed from the Adelaide Veterinary Specialist and Referral Centre, physicians Drs Randall Faul, Andrew Lee, Jonathan Martin and John Nyirios, pathologists John Finnie, Ruth Reuter, Phil Clark and Christine Williams and Gribbles and IDEXX labs. We are particularly grateful for the donation of two high quality ultrasound machines, for which thanks to Jane Pappin and Michael Grey.

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Staff

There have been a few changes in the Animal Health Department over the last few months. Dianne Hakof is now the manager of the department and Wayne Boardman, while continuing as Head of Veterinary Conservation Programs, is now situated in the Conservation Ark office developing field veterinary conservation programs.

Along with Jason Hakof, Simone Bayly and Edmund Ng, Wayne Boardman visited Bifengxia in China to assist in the coordination and translocation of our Giant Pandas Wang Wang and Funi to Adelaide Zoo. It was not simple – we had to organise logistics, crating, husbandry, veterinary health examinations, veterinary health certification, bamboo and Panda cake importation permits, CITES permits, visas and flight coordination. Wayne also represented Zoos SA, the Government of SA and Australia at the Giant Panda breeding conference in Chengdu, and took part in media events, radio and TV interviews, formal dinners and presentations. The Giant Pandas arrived safely on 28 November 2009 and they continue to do well.

Ian Smith took part in his Winston Churchill Memorial Trust Fellowship from February to May studying veterinary facilities for open range Zoos. He undertook an anaesthesia course in South Africa and visited several Zoos there and in the USA and UK, where he gave talks on the conservation and veterinary work of Zoos SA. He is in the process of writing up a report on this. Ian also continues to sit on the Warru Recovery Program.

Lynley Johnson continues to work on her external masters course in conservation medicine based at Murdoch University in WA; she also participated in the Australian Association of Avian Veterinarians Annual Conference at Adelaide Zoo.

Congratulations to Paula Modra who completed her post graduate diploma in Captive Vertebrate Management and was promoted to Senior Veterinary Nurse, specialising in Conservation and Field Nursing. This year we welcome Rachel Wells as a casual veterinary nurse at Adelaide Zoo and Donna Hearn returned to work after maternity leave.

Rebecca Probert and Paula Modra presented papers at the Australian Veterinary Nurses conference in Brisbane while Mishelle Pedersen spent a week at Victoria’s Open Range Zoo learning about rhinoceros anaesthesia. Lynette Drabsch continues to develop skills in clinical pathology and Dianne Hakof helped raise \$48,000 for the new digital radiography equipment.

David McLelland attended the Wildlife Disease Association conference in the Catlins, NZ, Blaine, USA and Iguazu Falls, Argentina where he gave presentations on our conservation work. He also spent some time at the National Zoo in Washington DC where he learned about Giant Panda health and reproduction issues. David has also been undertaking a number of tasks as Secretary-Treasurer of the Australian College of Veterinary Scientists (ACVSc) Chapter of Zoo and Wildlife Medicine, which included co-organizing a joint session with the Epidemiology Chapter on Wildlife Epidemiology at the ACVSc Science Week conference in July.



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Wayne Boardman continues to be council member of the Wildlife Disease Association, chairman of the ZAA Veterinary Specialist Advisory Group and chairman of the Department of Agriculture, Fisheries and Forestry-organised Zoo Industries Group on Wildlife Health and a member of Universities Focus Group.

David Schultz continues to work one day per week as project veterinarian with special interest in the Brush-Tailed Rock Wallaby Recovery Program and Sue Bigwood continues to work on funding and facilities development as well as planning and organising regular SA wildlife health network meetings to update stakeholders in wildlife disease issues.

Field work, Conservation and Science

One of the major successes of the year was the receipt of a large Jobs Fund grant for conservation work in the Kimberleys, thanks to David Taggart. Veterinarians will be involved in the health survey of wildlife and will assist in the health and reproductive management of companion animals in the aboriginal community at Kalumburu in the eastern Kimberleys.

The Animal Health Department was asked to undertake a disease investigation in the critically endangered Southern Bent-wing bat at the Naracoorte Caves after a die-off of pups the previous year. David McLelland and Wayne Boardman, along with Celia Dickason of PIRSA and Terry Reardon from SAM joined up with Steven Bourne, Regional Conservator to catch up and examine 125 bats and anaesthetise a number to take diagnostic samples. Along with previous post mortem examinations on these animals, the analysis revealed blood parasites, skin parasites and

a possible pox virus. Further work will be required to investigate this as a possible cause of the decline of this species.

Ian Smith provided veterinary support for DEH on a cutting edge project to look at the impact of fishing exclusion zones on the newly declared maritime parks off Kangaroo Island. Western blue groupers and Blue-throated wrasse were surgically implanted with transponders under anaesthesia.

He and David also provided veterinary care to the Warru project in the APY Lands and David continued his biomedical survey of the reintroduced Brush-tailed bettongs at Venus Bay in western SA.

Wayne Boardman continues to work with Jasmin Packer, PhD candidate, to monitor the health of the Southern brown bandicoot in the Adelaide Hills in order to ascertain the most suitable habitat for this species.

An oral anaesthetic regime was trialled on White-cheeked gibbons, Malayan sun bears and other primates. When we fine tune this technique it may prove invaluable in the future as a way of anaesthetising many animals with minimal stress.

Planning for the Biotechnology for Biodiversity Cooperative Research Centre bid was undertaken by Sue Bigwood and veterinary colleagues.

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Public Communication, Teaching and Training

Again veterinarians gave talks at a variety of meetings and conferences and to students primarily from Adelaide University.

Training and teaching veterinary students has always been high on our agenda and again we have had the privilege of clinical students visiting from the following universities – Adelaide, Melbourne, Sydney, Queensland and Murdoch.

More and more students are coming through from our local veterinary school and we hope to provide them with an in-depth wildlife veterinary component to the curriculum in the near future.

We continue to supervise research students who are involved in wildlife projects. Tasha Speight continues to research oxalate nephrosis disease of koalas in the Adelaide Hills for her PhD and John Antiabong from Flinders University is undertaking a PhD on the epidemiology of lumpy jaw, a major issue for our conservation projects.

We also had a very successful introduction to reptile medicine day for veterinary nurses which was very well received.

Facilities, Equipment and Clinical Activities

Sue Bigwood and Wayne Boardman continue to develop the strategic plan for the Conservation Ark Centre for Wildlife Health which aims to provide improved facilities for Adelaide Zoo and Monarto Zoo where veterinary and ecology students can learn in an excellent atmosphere. We thank Earl Cox of Total Imaging Solutions and Agfa for the support for a state of the art digital x-ray processing machine at both Adelaide and Monarto. The improvement in diagnostics is immeasurable and we are very grateful for this equipment.

We have had some really interesting clinical cases over the last year at both Zoos but the outcomes were not always as we had hoped.

One of our favourite animals, Dewi the Malayan sun bear who has had many health problems over the years, developed a sudden onset abdominal swelling which was due to a very unusual heart-based cancer which had spread to the liver. She had to be euthanased

Another favourite, Cooba our Persian leopard developed a sudden onset lameness. Analysis of some photos taken retrospectively indicated the swelling noted on the right forearm had been there for some time. As a result she was anaesthetised and radiography indicated a suspect osteosarcoma. A bone biopsy was taken which confirmed the diagnosis but she had to be euthanased as the tumour grew. Remarkably it seems Cooba’s father and grandfather developed similar tumours, making us think there may be a hereditary component to the cancer in this species.



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One of the great successes of the year has been the cataract surgery performed on our female Australian sealion, Ady. She came from Perth quite recently but it was noted after a few weeks that she could not catch fish. Closer inspection revealed bilateral cataracts. Eye surgery in this species is difficult because there is a need to give muscle relaxants to enable the pupil to dilate in order to remove the cataract. Thanks to Dr Tony Reed, specialist veterinary ophthalmologist, one cataract has been removed. There are recurrent issues that need to be managed but we now know she can see much better , so much so that she can catch fish thrown to her by Keepers.

Veterinarians assisted with the relocation of several animals including giraffe and bison to other Zoos. Two Chimpanzees arrived from Wellington Zoo and had to be quarantined before joining the others.

A veiled chameleon developed ovulatory stasis, which can be fatal and so an ovariectomy was performed which proved successful and she is doing very well.

One sad note was the loss of Mr Percival, one of our Australian pelicans who was a star of the iconic 1976 SA film, Storm Boy, from age-related health problems.

Regular health checks were performed on Tammar, Yellow-footed, Brush-tailed and Black-flanked wallabies as part of the surrogacy and cross-fostering projects to ensure there were no dental disease problems. The success of the program proved to be related to dental health of the surrogate.



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Adelaide Zoo and Monarto Zoo

It has been a busy year across both Adelaide and Monarto with the opening of new buildings and exhibits, and some attention and upgrades being given to others.

Adelaide has opened the new front entrance precinct on Plane Tree Drive which incorporates the ticketing area, shop, Santos Conservation Centre and Sanctuary Conference Centre. These areas join the Panda exhibit on a new building management system enabling the Zoo to schedule efficient running of the area, making us not only greener but more cost effective. The Zoo has also adopted a planned maintenance system which along with the building management system is being phased in across all our sites. This will not only help manage our static plant and machinery but also our fleet of vehicles and equipment.

A phased replacement of the old electrical infrastructure has started across Adelaide and will run for the next 12 months, allowing us to remove redundant services and replace and upgrade the rest.

The Assets and Infrastructure Department has worked closely with other departments on projects, opening up a new loop path around the Children’s Zoo at Adelaide, a road joining Immersion to the African Dog Exhibit and a major upgrade to the Australian Aviary. Conservation Ark has built Warru and Pygmy blue-tongue lizard research areas at Monarto and, with Living Collection, has worked at Monarto on the extension of the White rhino yards, and the upgrading of the facilities at the African wild dog and zebra non-public areas. They have also built a large Chimpanzee quarantine and holding yard on to the new Chimpanzee exhibit. At Adelaide the department has also worked with the Living Collection Team on the Children’s Zoo, the Red Pandas and quarantine facilities at the Animal Health Centre. This is all in addition to the work the Assets and Infrastructure Department does on a daily basis across the sites.

The Assets and Infrastructure Department has a busy year ahead maintaining and improving the facilities at both Adelaide and Monarto Zoos and now, Warrawong Wildlife Sanctuary.

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Green Team

With the major developments in Zoos SA exhibits in the prior and current year, the operations and maintenance functions have changed considerably, with the most significant of these changes being the commissioning and fine-tuning of the Chimp and Giant Panda facilities.

With the new perimeter fencing project, many previously tucked away corners of Adelaide Zoo have become ‘on-exhibit’, so considerable work has been done in tidying these up.

Operations and maintenance tasks continue, but with attention redirected to improving environmental performance. Zoos SA has appointed a full-time Environmental Officer, and as a result, some early achievements have been made at both Monarto and Adelaide in 2009-10. Green Teams, with staff and Volunteer representatives, have been reconvened at Monarto and Adelaide, and meet quarterly. The Green Teams’ aim is to encourage sustainable practices and environmentally responsible behaviours in staff and public by providing information about sustainability in general, and providing a mechanism for new ideas to be raised to achieve better environmental performance.

Zoos SA’s environmental policy has been revisited, and remains in line with its responsibilities and obligations under the World Zoos and Aquariums Conservation strategy, and lists how Zoos SA sees its operations meeting these.

Last year Zoos SA started to explore proposals to reduce water and power consumption. These have been developed further and some important initiatives put in place with excellent results.

Mains water sub-distribution systems have been metered and logged since October 2009. Irrigation has also been sub-metered, with the data being used to formulate water use reduction plans. Work on implementation will continue next year. The four groundwater bores have been metered, and water use logged since October 2009. The data has been used to review water use and savings of 60% in consumption have been achieved. The most outstanding water savings have been made in conjunction with Keeping staff, who have contributed ideas and commitment to this program.

The new waste management system is now in place. We are aiming for much better recycling recovery and are now achieving a 60% recovery rate. The new systems comply with industry standards and include useful reporting measures. The Green Team has been involved with posters, signage and education.

An environmental action plan has been prepared for both sites and covers water, energy, waste-management, procurement, education and other matters. This will be used to guide environmental improvement actions for next year.

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Conservation Education

Education programs at Adelaide and Monarto Zoos have been busily evolving during the last year.

Monarto is now home to four iconic male Chimps. Dozens of school groups have been involved in “de-missiling” their enclosure, brush weaving fences to screen various locations and other tasks to prepare the area. Since the Chimps have had access to the hillside enclosure as well as the off-limits area, thousands of school students have enjoyed being up close and personal with their amazing relatives.

Adelaide Zoo’s latest icons, the Giant Pandas, have had a big impact on Education programs, with a considerable increase in student visitors in 2010. There has been a big demand for sessions about Pandas, but we have stuck to a policy of including Pandas in sessions about Threatened Species, Adaptations, Enclosure Design, etc, without ever making them the sole focus for visiting groups. They are great ambassadors for the many threatened species, natives and exotics, and we feel that they need to be seen in this context.

In March, an online Centra event “Meet our Panda Ambassadors” was fed live to over 200 schools and sites in SA, interstate, USA and Japan. Approximately 5000 students were involved! The questions sent in by students were varied, interesting and often quirky, and the Keepers enjoyed answering them and giving their insights into both the species and the individuals in their care. Meanwhile, the video feed to sites featured Wang Wang and Funi in the background, walking, climbing, searching for food, eating



bamboo and carrying out other bodily functions to the delight of the audience. Teachers reported back that their students thoroughly enjoyed the 45-minute session and were excited about having their questions answered and being linked to so many different schools and sites.

The Education ute at Monarto has been a valuable asset for the hands-on programs carried out by students, and recently funding from the Volunteer Representative Group enabled the ute to be appropriately decorated (see picture) to promote the “Hands On Education” approach to all Zoo visitors and staff.

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Working in the Envirodome at Adelaide Zoo over the last year has been a delight. The living animals in the classrooms enhance the atmosphere and motivate the students using the classrooms. The sustainable building features encourage a lot of spontaneous discussions amongst visitors, and the tents on the rooftop of the Education Centre, alias Wilpena, also promote comments and exclamations of delight (see picture).

The tents have provided an opportunity to extend the popular overnight programs to secondary age students. These students thoroughly enjoy the experience and have treated the living and non-living environment of Wilpena with respect and care. Unfortunately, with tents set up 24/7, the elements have not been so kind; we have to put a lot of time and effort into continually maintaining the tents and allied equipment.

New Education programs have been offered this year at Monarto, such as Zoomagination, Junior Keepers and Wildlife Careers Day. Especially poignant has been My African Link where Monarto has been able to link up classes of SA school students with classes of students in Zimbabwe and Zambia. The letters from the African children that we have seen have been amazing and will certainly offer an eye-opening experience to the local children.

Another high at Monarto was the creation of a Rhino Rap, entitled Rhinos are Endangered, by a primary school student who was inspired by the PlanetKeeper program at Monarto. The high quality and infectious nature of his rap led to a full day of filming at Monarto with students, rhinos and Keepers, and eventually became a big hit on YouTube, a topic of the national education TV program Behind the News, and a resource being used by overseas rhinoceros conservation organisations! Emma Still will be encouraging other Zoos to use this type of conservation tool at the International Zoo Educators conference in October.

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Zoomobile has a new sponsor this year, with McDonald’s injecting funds to allow the Zoomobile to continue its great work in spreading the Zoos SA conservation message to groups which have difficulty visiting a Zoo. The sponsorship is also supporting a Zoomobile PlanetKeeper program focussing on wallabies – a reflection of Zoos SA’s close links to the conservation programs for Yellow-footed, Black-flanked and Victorian Brush-tailed rock wallaby species and the mainland Tammar wallaby. The PlanetKeeper programs encourage student groups to raise awareness of these species in their local communities and to raise funds to help support the in situ conservation work.

At Monarto, we are looking forward to receiving an Education building, in the form of surplus transportable classrooms, from a metropolitan primary school. The building, provided by DECS, is in very good condition, and includes two classrooms and office space. It will be placed on a convenient bush site near the Visitor Centre, and over the next year and beyond, it will be landscaped, connected to utilities and have an ablution block added.

This will be a huge asset to Monarto Education programs, allowing an alternative to outdoor Education activities in extreme weather and a site for focussed, academic sessions with many groups. It will be the commencement of a new era for Monarto Education, which celebrates its tenth anniversary in 2010.

At both Zoos, Education continues to work closely with other Zoo staff and Volunteers to organise fantastic educational opportunities for our young clients. We thank all these people and look forward to continuing to work cooperatively with them in the future. I would also like to thank Harry Beauchamp, who has been the backbone of the Monarto overnight program for the last few years; he is now leaving to take up a full-time position with the SA Murray-Darling Basin NRM Board as the NRM Education Coordinator (Lower Murray). He will be greatly missed by Monarto Zoo, but we know he will continue his great conservation education work elsewhere.



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Library

After last year’s excitement of moving the collection to its new premises in the Envirodome, the library has used this year to build on the opportunities the move had presented.

Resources, books in particular, are being re-catalogued and re-shelved. This task is made necessary by new subjects now included in the classification system in the areas of science, ecology and sustainability. It was a job long overdue owing to the space constraints imposed by the previous location and it is satisfying to accomplish it now.

A new trend that had started to emerge in recent years is the supply of journals and newsletters to staff via the internet, as electronic copy. Some of these subscriptions are fee-based, but many more are offered by conservation organizations, both government and non-government, free of charge.

More reference requests were also received and dealt with online. These include queries from staff, Volunteers and, in minor numbers, members of the public. Most requests for information from the public related to the history of the Society and of the Zoo, and to family history.

Sourcing specialist information online outside the services of a commercial provider has always been a challenge. Librarian Silvia Muscardin made it her professional development project to improve her online search skills using only free access search tools. Given the nature of the online environment this will be a continuing undertaking.

The Library also supplied the images and information for the “Back to the Wild” permanent exhibition on display in the Santos Conservation Centre.

In September 2009 the Adelaide Zoo Library hosted a library tour for the Australian Library and Information Association Library Technicians group for their 2009 Conference.

The Library wishes to acknowledge the assistance of Adelaide Zoo Volunteers Jan Martin and Tessa Muscardin for their library work and the donations of books and journals by other Zoo Volunteers.

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Interpretation

Adelaide Zoo

This year has seen enormous changes at Adelaide Zoo with the completion of the interpretation for the Giant Panda exhibit, the new front entrance precinct, the Santos Conservation Centre, the first of our audio tours (available via www.giantpandas.org.au), upgrades to all of our PA systems and a new signage system for Adelaide Zoo.

Our upgraded PA systems have allowed our presentations to become even more effective and have given us the opportunity to introduce some new presentations such as our daily Orang-Utan talk. Our new signage system has meant that we can now progressively replace our old signage. The first stage of this, our new wayfinding system, was completed in time for the opening of the Panda Exhibit.

The Santos Conservation Centre opened as part of the Fringe Festival with successful performances and exhibitions by four different companies and a collection of visual artists. The Santos Conservation Centre has continued to flourish since its opening with several exhibitions, as well as performances and workshops for NAIDOC Week.

Monarto Zoo

This year saw the opening of the new Chimp exhibit at Monarto as well as the Lion, dog and hyaena platform. The results have been fantastic with these exhibits becoming some of the most popular at Monarto. All of the platforms at Monarto now have PA systems, and two of them are solar powered thanks to Zen Commercial Energy Systems. This has allowed us to expand our presentations to include the Chimps, Wild Dogs, Lions and Hyenas as well as increase the popularity of our existing talks. We have also expanded our new signage and wayfinding system so that there are now only a couple of walking tracks and locations remaining to be completed.

Online Activities

This year has seen a dramatic increase in our online visitation with approximately 1.6 million visitors to our various online activities. We (RZSSA) are now ranked on YouTube as the second most popular and most subscribed non-profit channel of all time, with over 750,000 video views. We have also built the new Giant Panda sites (English and Chinese versions) www.giantpanda.org.au and www.giantpandasaustralia.cn and the Frog Atlas www.frogatlas.com.au . The Frog Atlas allows you to learn more about some of Australia’s frogs, while helping to build an interactive map of frog distributions. The technology behind the Frog Atlas was developed inhouse and is now being sold to other organisations.

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100 years ago. . .

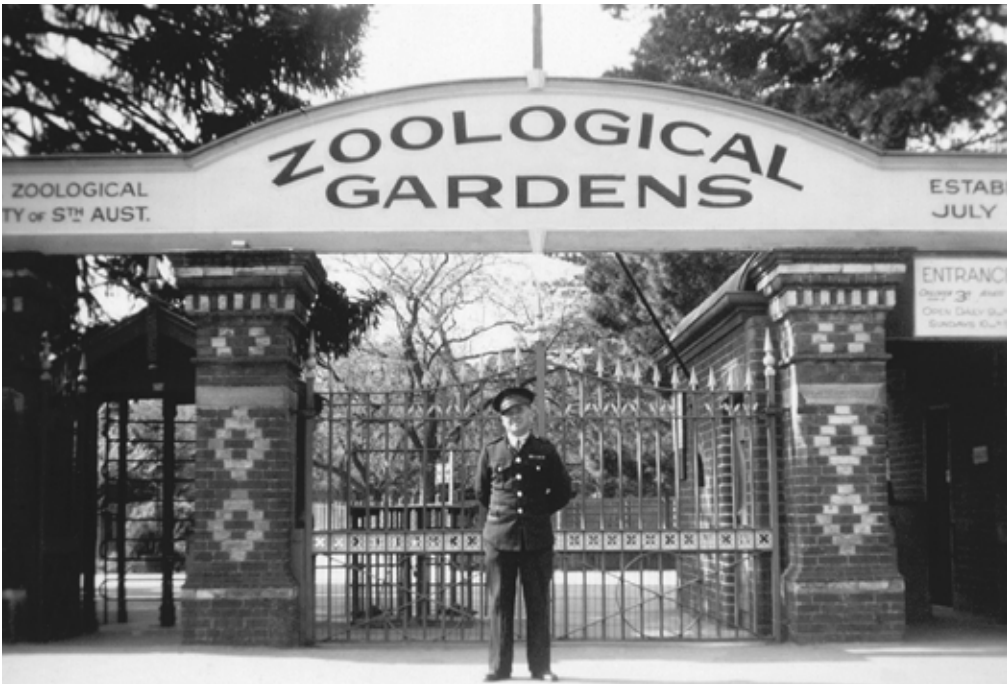
Between 1909 and 1910 important works of restructure were carried out in the Zoo. This was the result of an article published in The Advertiser on 28 July 1909 that strongly supported a case for additional funding of the Zoo by the Government, drawing attention to the educational role of the Gardens. The Government responded by allocating an additional £1500 to the £2200 annual grant. The money was immediately put to good use.

What is significant is that major capital work was carried out for the welfare of the animals, not the leisure of the public.

The new pheasantries were completed and this resulted in a successful breeding of the birds that also raised their young. Two new large cages were erected and planted with shrubs and ornamental grasses, waiting to be occupied by ‘new kind of Pheasants’.

The wooden floors in some of the carnivore enclosures were re-done. Drainage was improved in many areas and the enclosure of many ungulates and carnivores. New fences were erected.

‘A neat building’ was constructed for the Przewalski horse. The horse was a gift from the Duke of Bedford together with a bull eland. The previous financial year the Duke had donated a female eland that gave birth to a calf.



The Floriculture Department was busy laying new flower beds, and ‘fifty novelty roses’ were ‘added to the Society’s already large collection of the Queen of Flowers’.

On Friday 20 May 1910, the Gardens were closed to the public on the occasion of the funeral of His Majesty King Edward VII.

President of the Society was Simpson Newman, Esq.; Director of the Zoo was A. C. Minchin, Esq.; Mr William Bickford, the Honorary Veterinary Surgeon, left for England yearly in 1910 and Mr W. R. B. Wakeham acted in his place.

Life Membership for gentlemen was £10/10s; Life Membership for Ladies was £5/5s.

Gate receipts for the year 1909-10 were a ‘very satisfactory’ £1072/1s/7d.

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Overview

The year will be remembered as The Year of the Panda and it most certainly was! What an impact these fantastic creatures have had on us and our visitors. Panda staff have had to adopt a new approach to their jobs to cope with the large number of visitors on the Behind The Scenes Animal Encounters, media attention, etc, and this has opened the way for others to learn new skills. State of the art facilities for both Pandas at Adelaide and the Chimps at Monarto have most certainly raised the bar for future exhibits of this nature.

The Primate Team at Monarto did a great job with the four male Chimps and many in the industry watched with interest as they were successfully introduced with great skill and without any serious mishaps. The next challenge will be the arrival of the four girls later this year. The staff were also very successful in hand-rearing a squirrel monkey in such a way that he grew up knowing and realizing he is a monkey. Such husbandry learning is vital for our endangered species programs.

Endangered and threatened species breeding saw births in species such as Fijian crested iguanas and Cotton-top tamarins. Orange-bellied parrots have had a further dramatic decline in their natural distribution between Tasmania and the mainland, and the team managed to breed a record of seven.

In support of the breed and release program we sent eight Regent honeyeaters to a conservation release program in the Chilton region. At Monarto we bred five Tasmanian devils for the national insurance population, seven Black-flanked rock wallabies (Warru) for the recovery program and two Tammar wallabies - one of wild origin was hand-raised. We bred a number of bilbies with some transferred to other institutions for the genetic diversity of the population and 11 Eastern-barred bandicoot were sent to Zoos Victoria as part of the release program. Yellow-footed rock wallabies were bred but this species is now primarily used for cross-fostering purposes in conjunction with the Warru and Brush-tailed rock wallaby programs. Zoos SA’s commitment to the Victorian Brush-tailed rock wallaby continued into its 13th year, with the production of nine joeys towards the captive program. The recovery team released a second group of captive-bred animals (four males and two females) into the Grampians release population, which now numbers about 13 animals. Excitingly, this population recorded its first wild birth, a male born in April 2010.



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Collection Development Team - 2010

This document was initially prepared as a monthly reporting document in 2007 from the Collection Development Team to the Board of the Royal Zoological Society of South Australia. However, as the document evolved, it became apparent that changes to the Adelaide and Monarto Zoo collections would not be apparent over such a short period of time, and that it may be more valuable for site and master planning purposes. Displaying the collection under a number of different categories, this report highlights how the collection is progressing towards desired aspects of collection management. This report is provided annually to track the progress of the animal collection, and is prepared by Lindell Andrews.

As the human population grows and impacts at an increasing rate on plant and animal species across the globe, Zoos and aquaria are becoming critical for the survival of many species, and an integral part of in situ conservation programs for many others. While individual animal collections are often too small to be of much value to long-term conservation, cooperative international and/or regional ex situ breeding programs form large, viable populations that can make a difference. Aside from contributing to the conservation of a species, these ex situ programs also provide animals for public educational and/or exhibit opportunities; provide research collections from which to gain basic knowledge of animal biology and husbandry; and provide fund-raising material. Furthermore, if managed correctly, there is the potential to provide demographic and genetic insurance populations.



Adelaide Zoo and Monarto Zoo, as Members of the Zoo and Aquaria Association (ZAA, formerly ARAZPA) are committed to cooperatively managing their animal collections in order to promote sustainability and to contribute towards species’ conservation.

Following The World Zoo Conservation Strategy, there are two considerations that are important in the process of choosing species for ex situ management within Australasian Zoos:

What species will best serve the broad-based conservation goals of ZAA Zoos?

What are the capabilities and strengths of ZAA Zoos in regard to their knowledge, experience and resources?

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Zoos SA Collections

As Zoos develop through time, and move from ‘stamp’ collections of the past to centres of small population management, cooperative breeding programs and naturalistic displays, there is often some concern that collection diversity will decrease. Effective regional planning will ensure that each ZAA Zoo is able to continue displaying a healthy diversity of animals, despite populations of species growing in size to ensure long-term viability. Currently, across Adelaide and Monarto Zoos, there are over 2750 specimens representing just over 320 different species, but with both properties maintaining their independent identities due to the species they hold and the manner in which they display them. The Warrawong Wildlife Sanctuary animal collection has not been included in this year’s report.

Every year, the current and planned collection data from each institution is compiled (as of 1 May), and while it assists in progressing towards each institution’s collection goals, it also becomes a planning document for the region, published annually by ZAA as the Australasian Species Management Program (ASMP) Regional Census and Plan.



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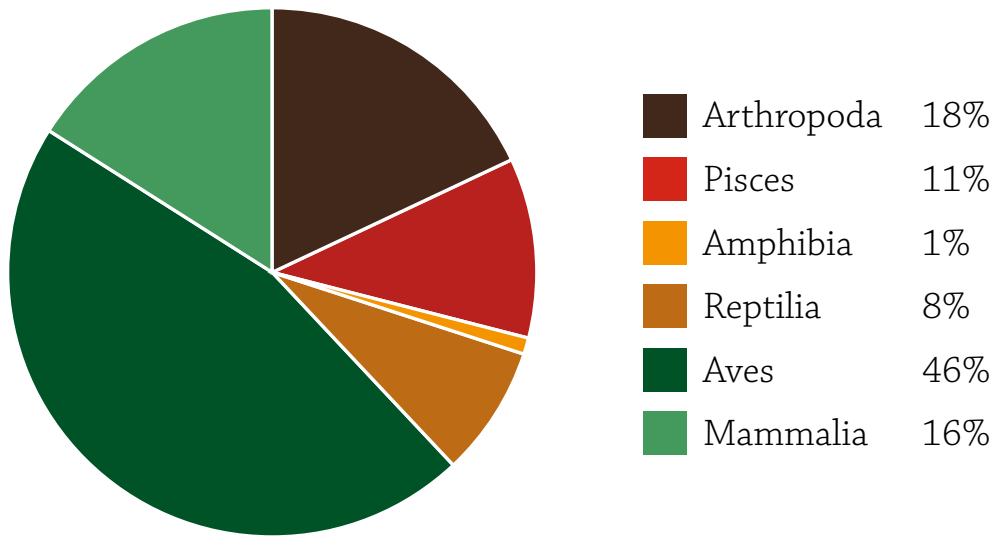
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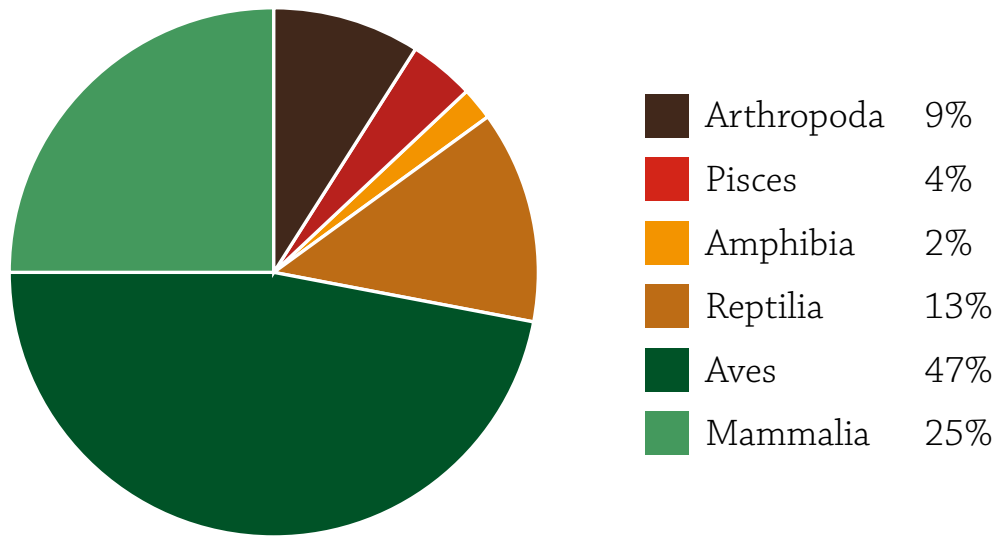


Current vs Planned - Adelaide Zoo

Current specimen numbers (total = 2223, from Adelaide Zoo ARKS4 database) (2009 total = 1977)

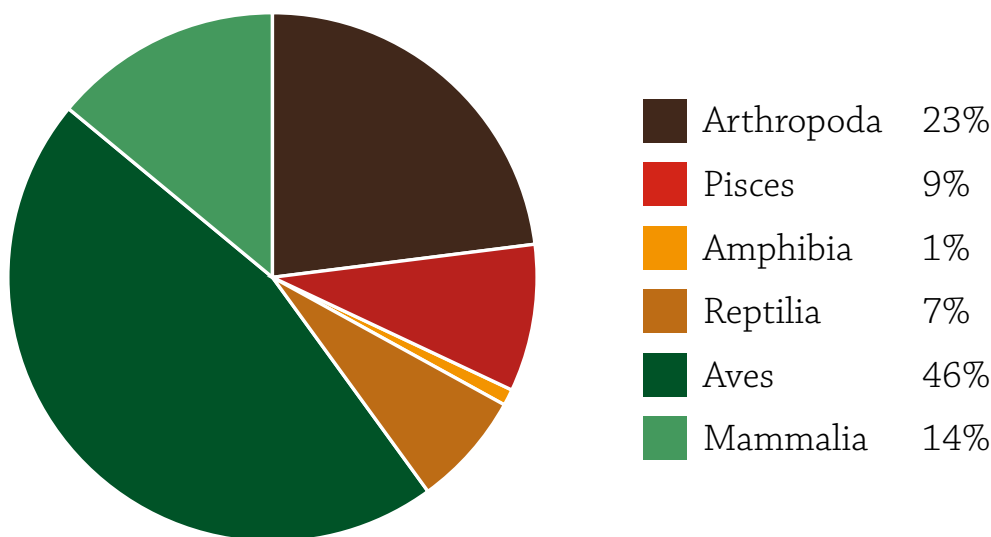


Current species numbers (total = 280; from Adelaide Zoo ARKS4 database) (2009 total = 278)

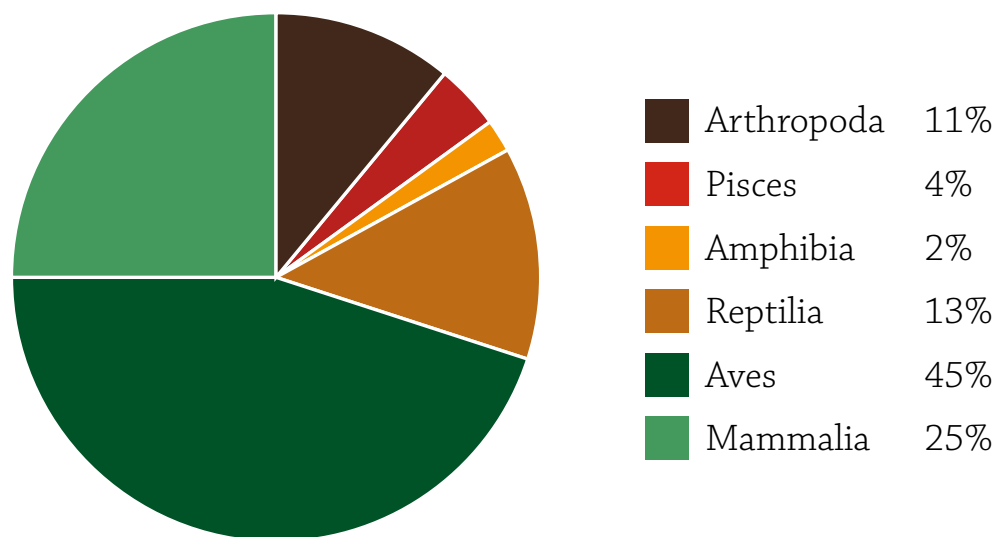


Diversity index (average # species/family) = 2.31

Planned specimen numbers (total = 2846, from 2010 Online Regional Census and Plan) (2009 total = 2498)



Planned species numbers (total = 289; from 2010 Online Regional Census and Plan) (2009 total = 299)



Diversity index (average # species/family) = 2.12

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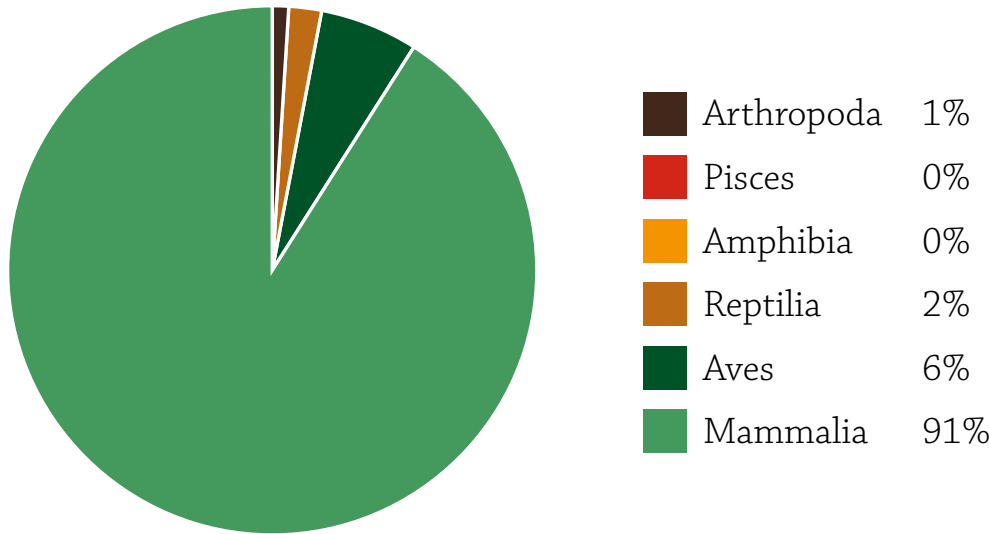
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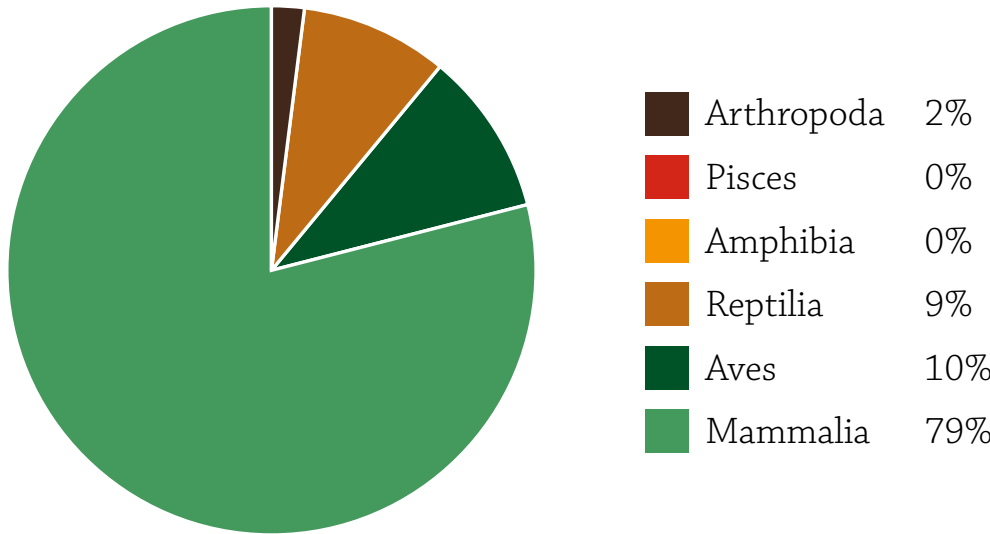
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Current vs Planned - *Monarto Zoo*

Current specimen numbers (total = 504, from Monarto Zoo ARKS database) (2009 total = 492)

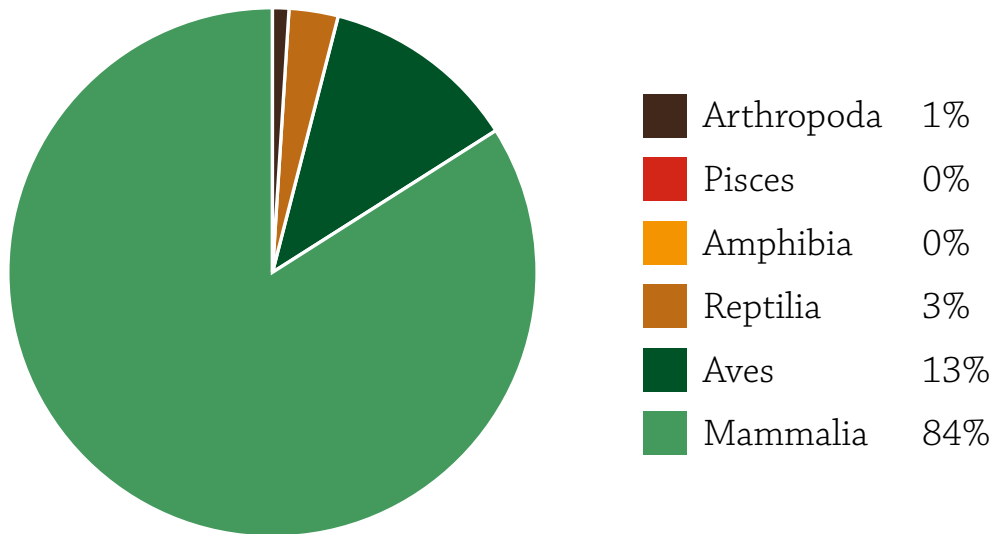


Current species numbers (total = 42; from Monarto Zoo ARKS database) (2009 total = 46)



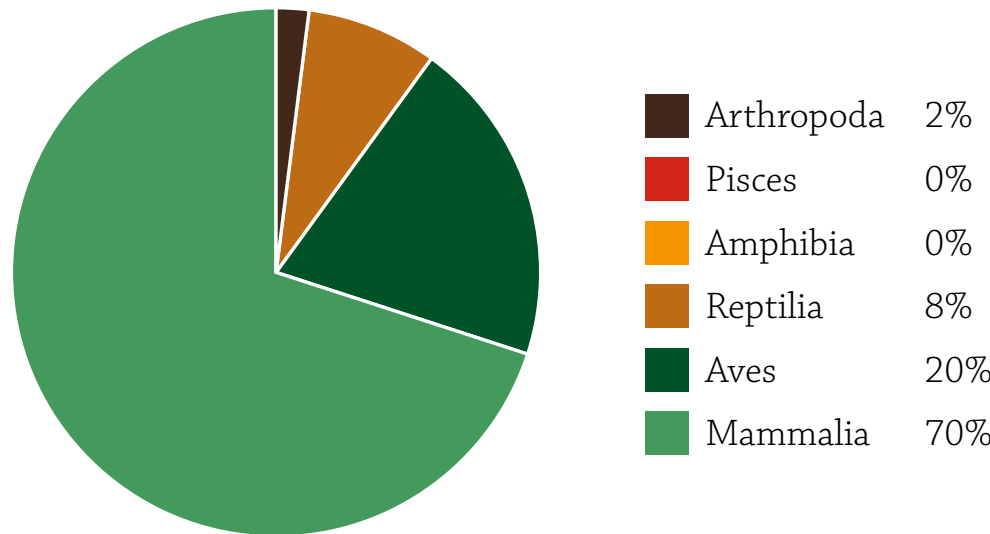
Diversity index (average # species/family) = 1.46

Planned specimen numbers (total = 1139, from 2010 Online Regional Census and Plan) (2009 total = 869)



(The chart shows Arthropods at 0% - this is a factor of rounding as there is a single species planned for collection.)

Planned species numbers (total = 63; from 2010 Online Regional Census and Plan) (2009 total = 66)



Diversity index (average # species/family) = 1.62

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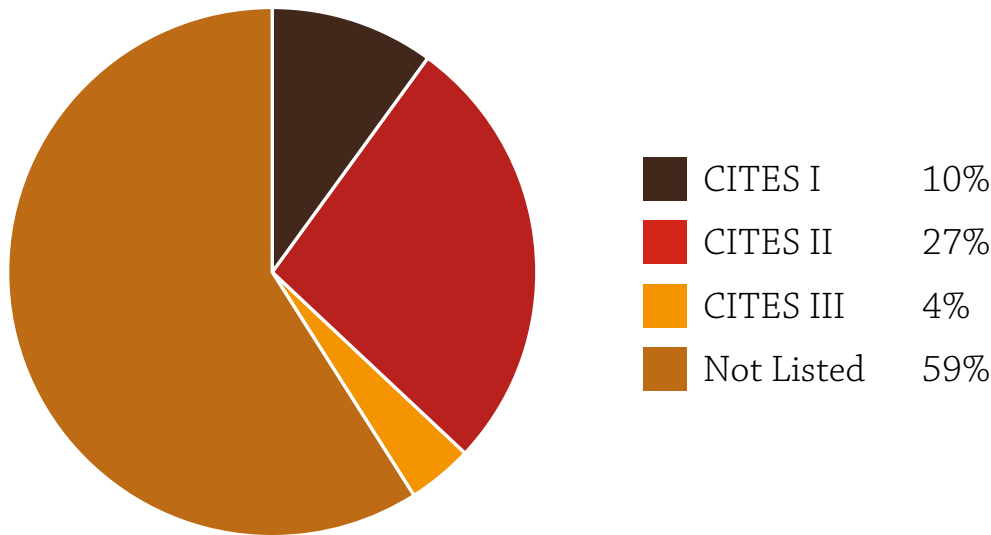
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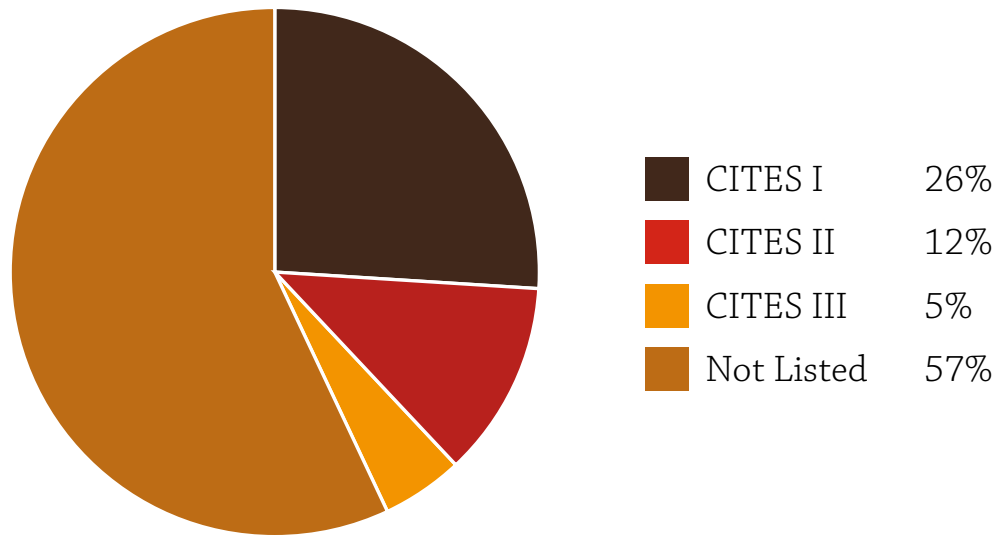
Collection Composition - CITES Listed Species

Currently, there are approximately 5000 species of animals and more than 28,000 species of plants protected by CITES (Convention on International Trade in Endangered Species of Wild Fauna and Flora). These species are listed in one of three CITES Appendices, according to how threatened they are by international trade (CITES I being most threatened).

Adelaide Zoo



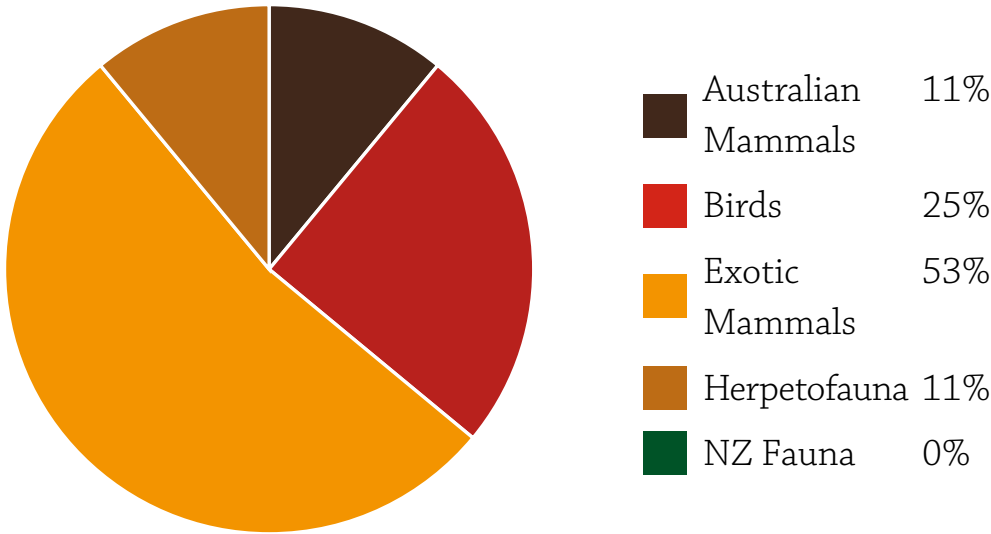
Monarto Zoo



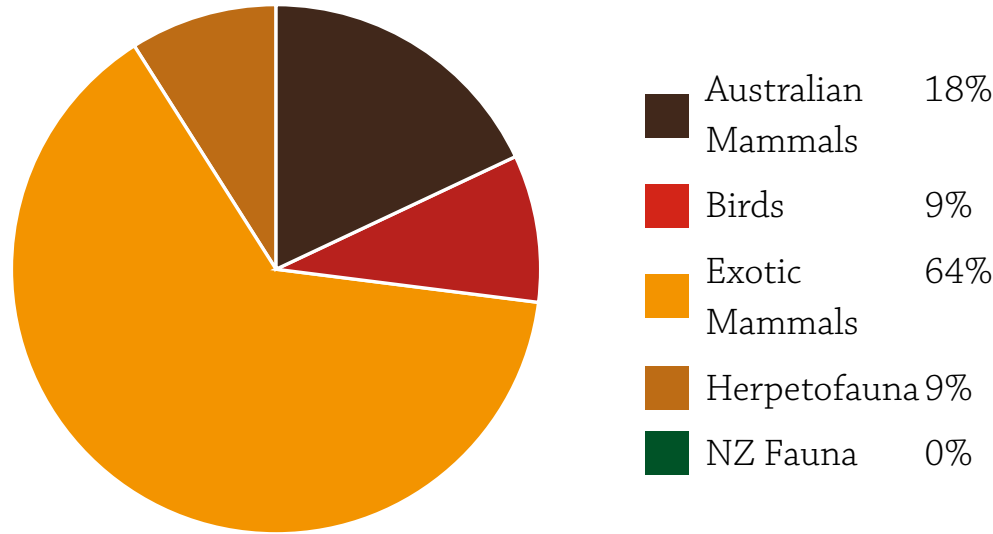
There are eight domestic species within the Adelaide Zoo collection, not included within this figure.

Animals listed under CITES Appendix I are those species threatened by extinction. The trade in specimens of these species is permitted only in exceptional circumstances. These restrictions have implications for the maintenance of CITES I species in the Zoo collection, as the import of such species can be a long and expensive exercise. These species, in particular, highlight the need for effective population management, with any CITES I species required to be managed under a Department of Environment and Water Resources approved Cooperative Conservation Program (CCP). Adelaide Zoo currently house 28 species of CITES I listed animal, while Monarto Zoo maintains eleven CITES I species (Appendix 1).

Adelaide Zoo



Monarto Zoo



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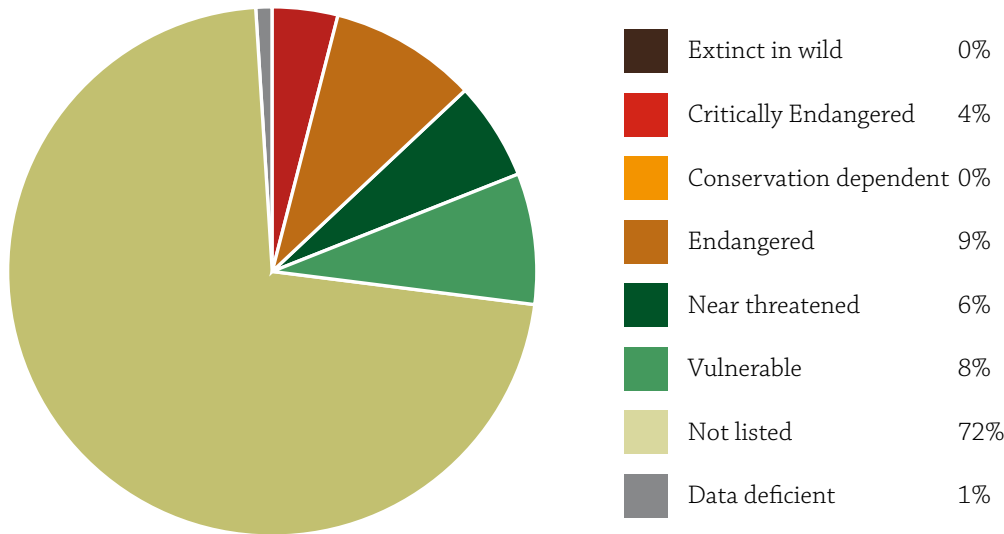
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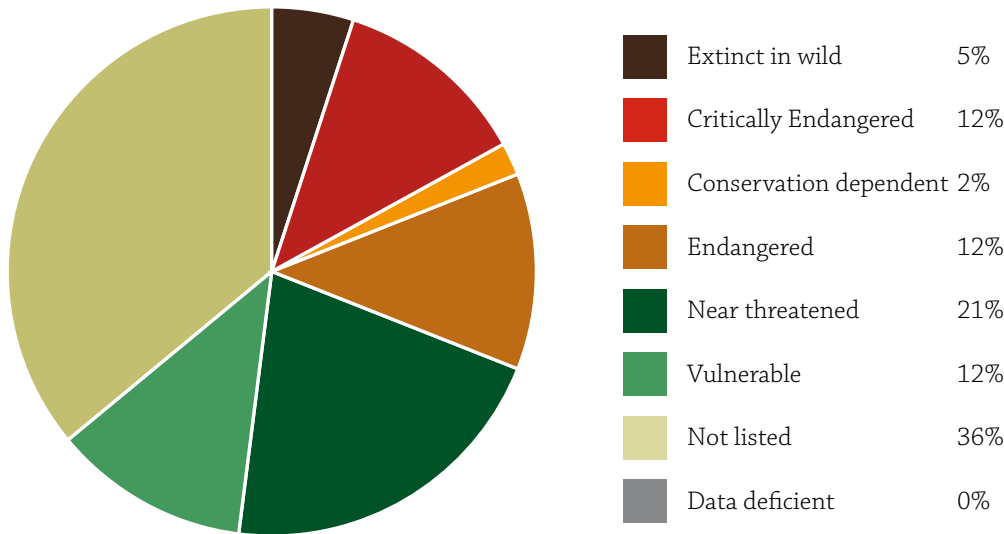
Collection Composition - IUCN Listed Species

The World Conservation Union, previously the International Union for the Conservation of Nature and Natural, has been assessing the conservation status of species, subspecies, varieties and selected subpopulations on a global scale for more than 40 years. The categories and criteria are intended to be an easily and widely understood system for classifying species at a high risk of extinction. Subsequently, by highlighting these extinction threats, the IUCN hopes to promote their conservation. The IUCN Red List was updated in 2008, with many species changing in their classification. Unfortunately, many were granted more threatening status than previously. Nonetheless, almost three-quarters of Adelaide Zoo’s fauna are not IUCN listed. Refer to Appendix 2 for Zoos SA species of greatest concern under the IUCN categorisation.

Adelaide Zoo

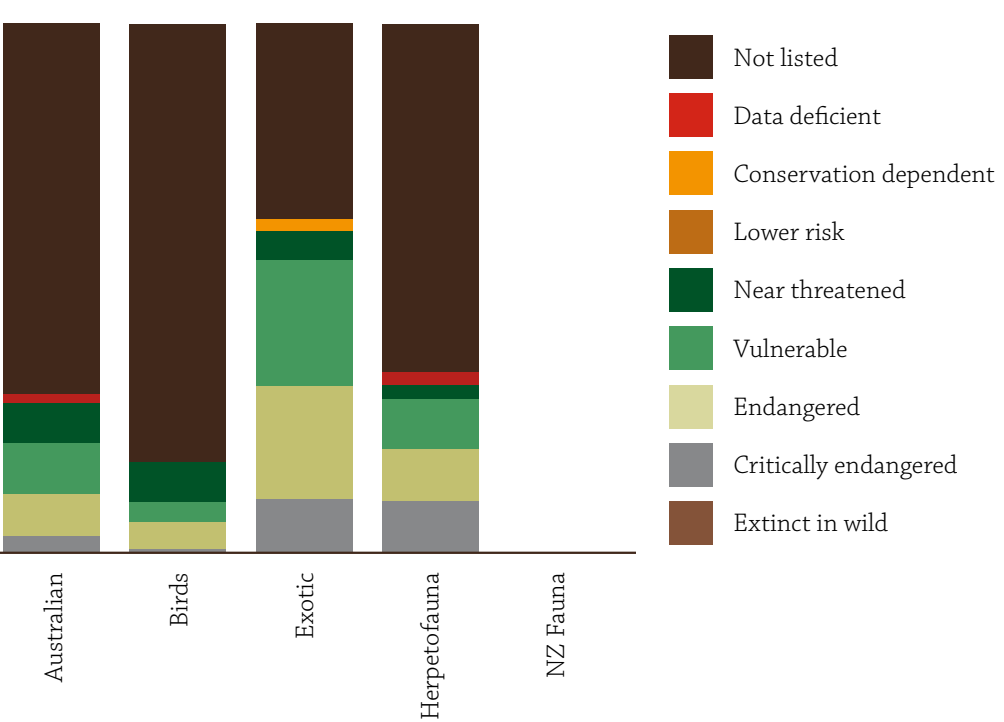


Monarto Zoo

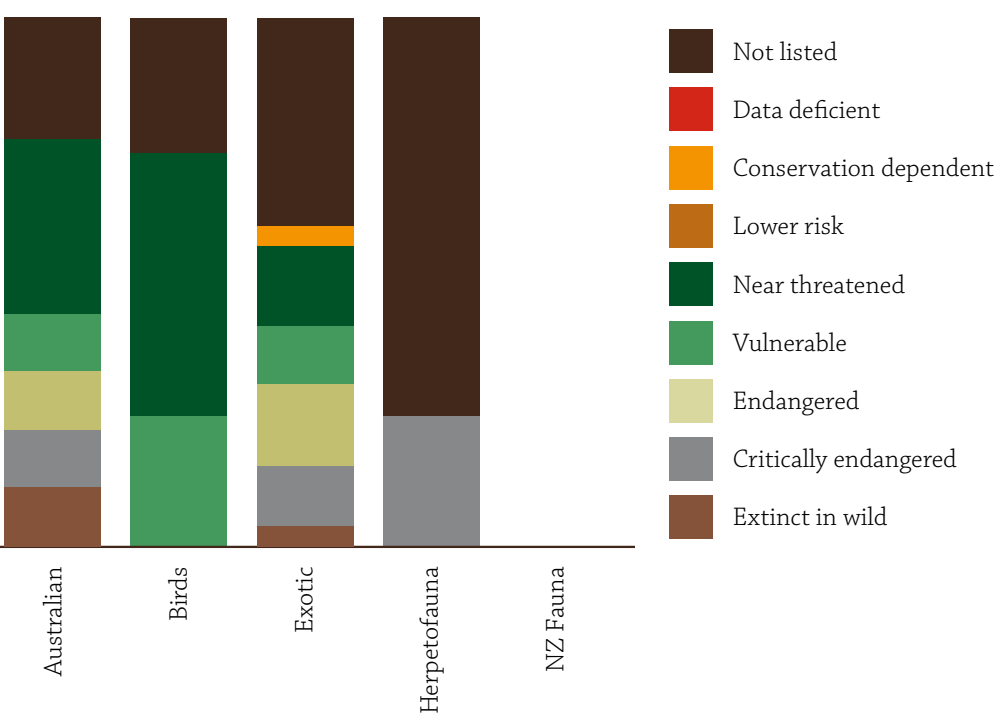


IUCN listed species are represented throughout most of the taxonomic groups currently held at Adelaide and Monarto Zoos. While the graph below indicates the categories of IUCN listings throughout each of these groups (as determined by the ASMP Taxon Advisory Groups), it does not give a true representation of numbers within each group, but of a percentage within each group.

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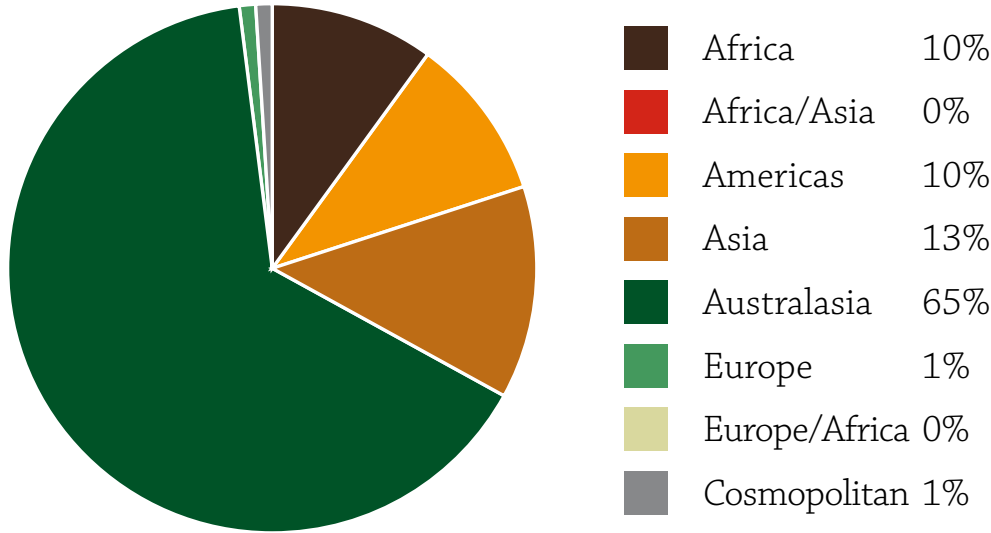
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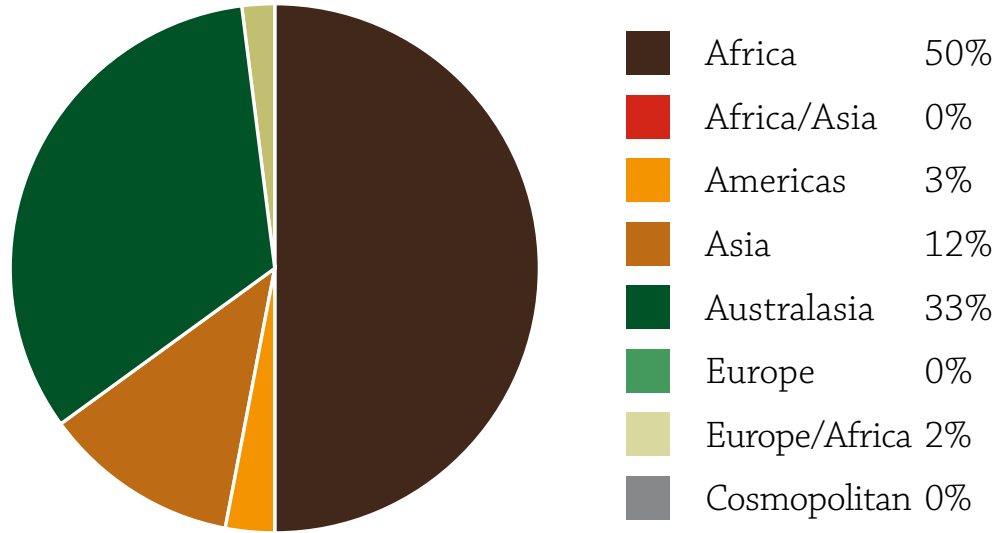
Collection Composition - Geographic Representation (by species)

The mission statement of the RZSSA is “we exist to save animals from extinction”. While both Adelaide and Monarto Zoo concentrate on fauna from the Australasian region, Adelaide Zoo has a secondary commitment to species from the Asian regions, while Monarto Zoo concentrates on species from Africa. The species diversity is further increased by displaying animal species from across the globe.

Adelaide Zoo



Monarto Zoo



(The chart shows ‘Africa/Asia’ at 0% - this is a factor of rounding as there is a single species from this region).

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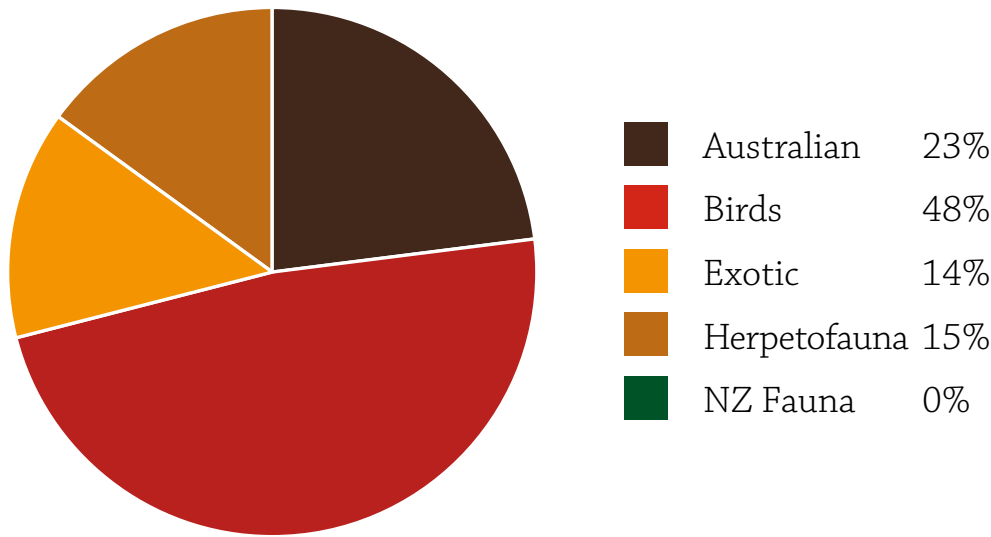
Captive Management Units

Every species currently held by a ZAA institution, or listed as a planned holding at a ZAA institution, is covered by a Taxon Advisory Group (TAG). The ASMP redefined the TAG structure in 2010, based on review of the species managed by the ASMP and significant Membership feedback. The TAGs will now employ a holistic approach, with emphasis on the delivery of program outcomes; they will facilitate husbandry forums and workshops, and will support the development of Captive Management Plans and other management tools. TAGS are now determined by strategic area, with specific taxonomic groupings within.

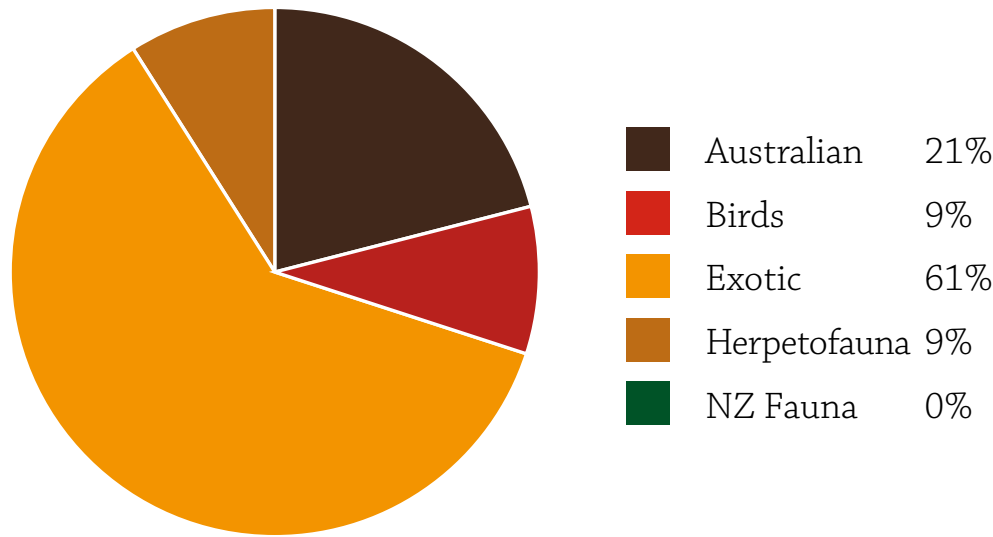
Collection Composition - Number of species per TAG

Following review of the TAG structure in 2010, there are now just five TAGs – Exotic Fauna, New Zealand Fauna, Australian Fauna, Birds and Herpetofauna. The New Zealand Fauna TAG is the only one not represented by the Zoos SA collection.

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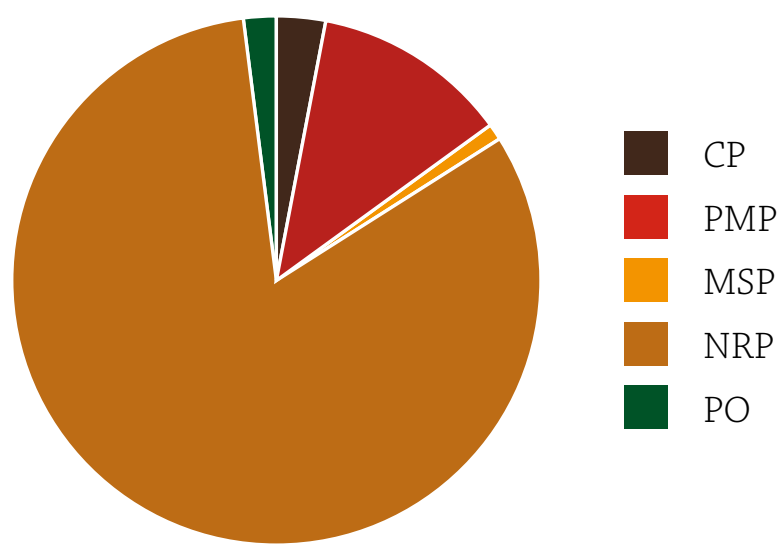
Collection Composition - *Management level of species*

The ASMP management categories provide a framework for organising species management and planning at a regional level. These categories are designed to indicate the role or status of a taxon in the regional collection, whether or not regionally coordinated management is being applied, and if so at what intensity.

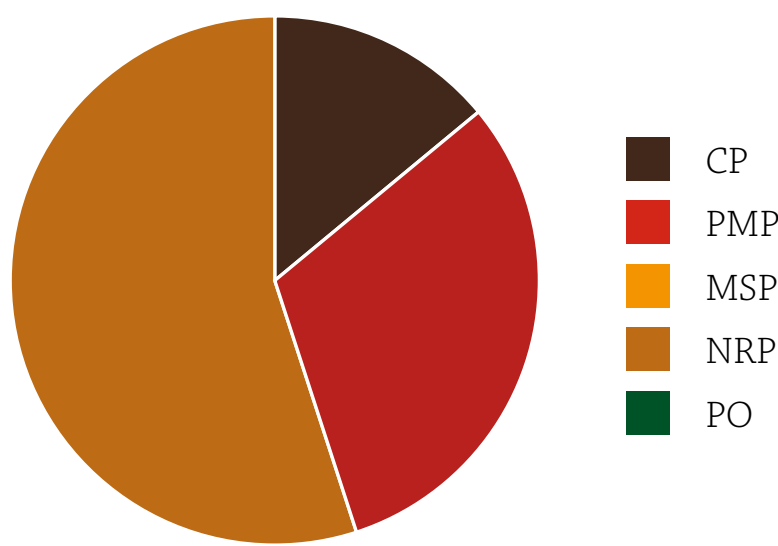
During 2010, a simplification of the ASMP Species Management Categories was endorsed, reducing the number of categories by eliminating the management levels of the past. The new management categories are:

- Conservation Program (CP) – involves a species that has a documented role in a formal recovery effort. Typically managed to a high level of genetic and demographic rigor. Typically, a Captive Management Plan would be developed for the species in this category.
- Population Management Plan (PMP) – involves those species that are of regional/global significance due to their threat status or strategic importance to Australasian collections. All will be managed to a high level of genetic and demographic rigor. For all exotics and some native species, a Captive Management Plan would be developed.
- Monitored Species Program (MSP) – largely involves NZ fauna where NZ government requirements specify the need for some level of reporting around a majority of species. Also applies to a smaller number of other species where monitoring of the population dynamics or specific husbandry issue is considered useful.
- No Regional Program (NRP) – for all taxa either not assessed or not currently deemed a regional priority for intensive management at this time.
- Not Recommended (NR) – a species formally recommended by the relevant TAG and endorsed by the ASMP to not be acquired by member institutions. This category should ideally be used infrequently.
- Phase Out (PO) – a species formally recommended by the relevant TAG and endorsed by the ASMP to phase out by member institutions. Following more than a decade of formal collection planning, this category should be seen less frequently.

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Conservation Programs

The RZSSA defines conservation consistent with the WAZA definition of 2005 – “conservation is the securing of long-term populations of species in natural ecosystems and habitats wherever possible”.

The RZSSA considers the delivery of its conservation objectives as one of the priorities of the organisation. In late 2008, to encompass its increasing range of conservation activities, the RZSSA developed Conservation Ark, its integrated science and conservation arm. The tables below outline significant conservation efforts currently undertaken at Adelaide and Monarto Zoo (further information for many of these can be found at <http://www.zoossa.com.au/conservation-ark>).

Adelaide Zoo Species	Conservation Effort	Comments
Yellow-footed rock wallaby	Reintroduction and habitat management	Multi-organisational project ongoing for >10 years Member of Recovery Team
Brush-tailed rock wallaby	Reintroduction and assisted reproductive technique	Member of Recovery Team
Black-flanked rock wallaby	Assisted reproductive technique	Support of Monarto Zoo efforts
Greater bilby	Reintroduction, education and display	Financial support to Recovery Team
Regent honeyeater	Reintroduction	Multi-organisational project
Orange-bellied parrot	Reintroduction	Member of Recovery Team
Pygmy blue-tongue lizard	Education and display; have permit to collect for captive breeding program	Member of Recovery Team
Western swamp tortoise	Education and display	Member of Recovery Team
Frogs	Financial support for in situ and ex situ programs; education	Support Year of the Frog and Amphibian Ark activities
Sumatran tiger	Financial support for in situ programs ; education Regional captive program closely linked to European program as insurance population	Support ARAZPA Tiger Campaign, 21st Century Tiger & FFI
Orang-Utan	Financial support for in situ programs; education	Supports Australian Orang-Utan Project
Malayan sun bear	Financial support for in situ programs; education	Supports Save the Bears Fund Inc.; species co-ordinator

Monarto Zoo Species	Conservation Effort	Comments
Yellow-footed rock wallaby	Reintroduction and habitat management	Multi-organisational project ongoing for >10 years
Black-flanked rock wallaby	Assisted reproductive technique	In collaboration with SA DEH; Member of Recovery Team
SA mainland Tammar wallaby	Re-introduction and assisted reproductive technique	In collaboration with SA DEH; Member of Recovery Team; species co-ordinator
Brush-tail bettong	Re-introduction	In collaboration with SA DEH; species co-ordinator
Greater bilby	Reintroduction	> 75 bilbies released to WILD; Member of Recovery Team; financial support to Recovery Team; species co-ordinator
Eastern barred bandicoot	Re-introduction	In collaboration with VIC EBB Recovery Program
Tasmanian devils	Insurance population for facial tumor disease (supported by Adelaide Zoo)	In collaboration with TAS DPIWE
Cheetah	Financial support and education	Support Cheetah Conservation Fund and DeWildt Wild Cheetah Project
African wild dog	Financial support for in situ programs ; education	Support Painted Dog Conservation Inc. Australia
Chimpanzee	Financial support for in situ programs	Support Sierra Leone Chimp Census
Mallee fowl	Education and display	Member of national Recovery Team

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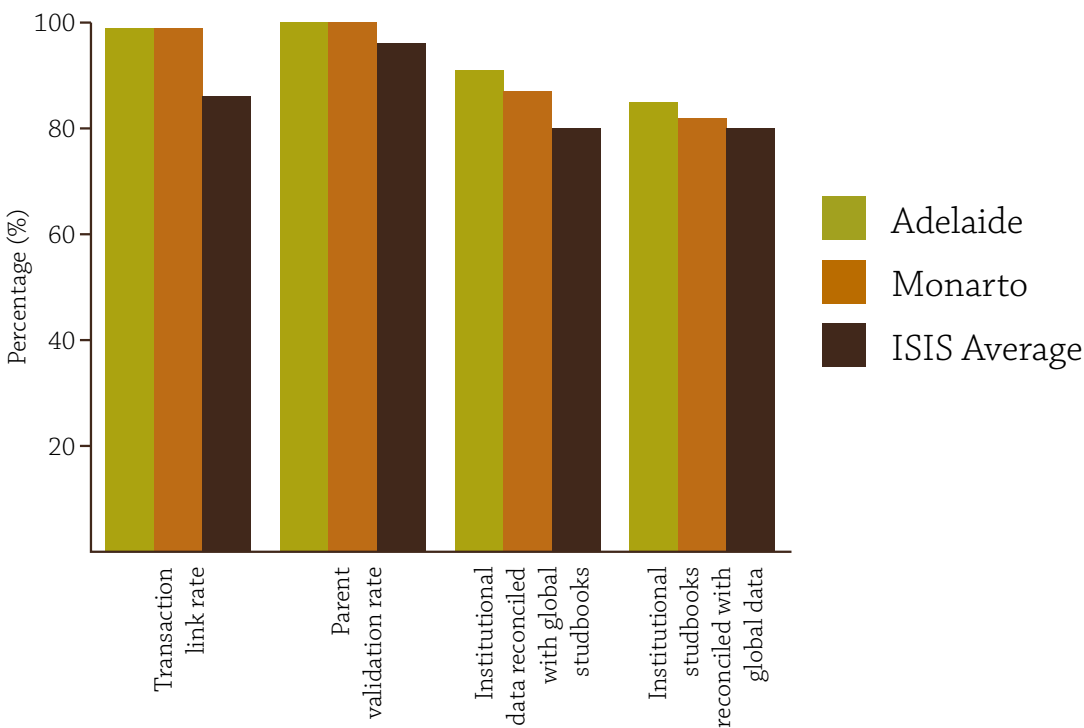
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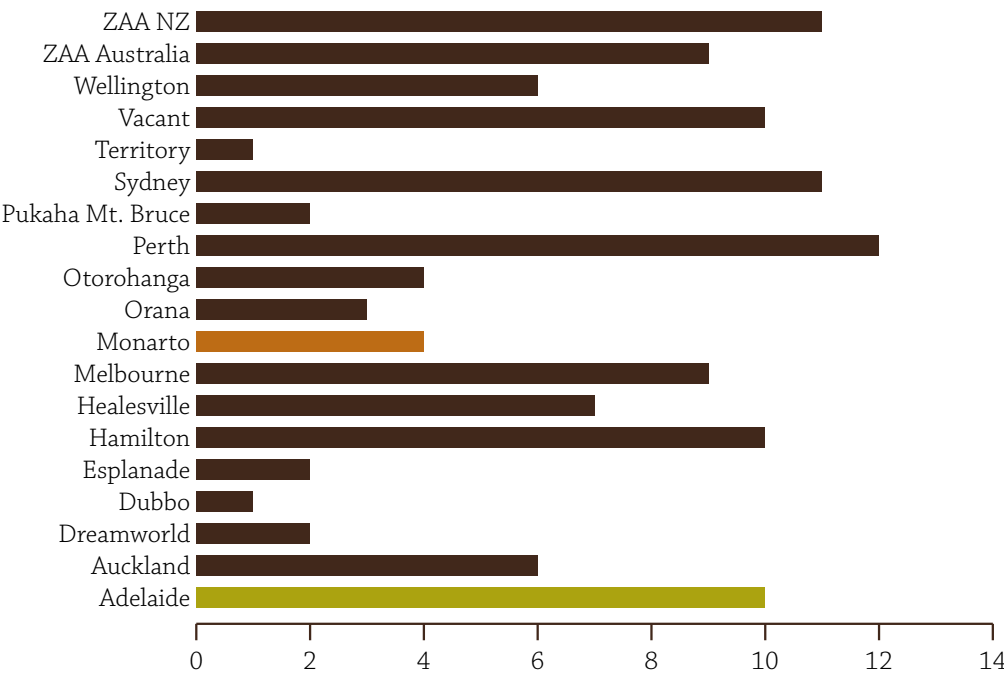
Animal Records

Animal records are an integral component for the management of the current collection, and in planning for the development of the collection. The graph below indicates Adelaide and Monarto Zoos’ data quality in correlation with the ISIS global database, as of 1 May, 2010. Both Adelaide and Monarto Zoo are in the ISIS Top 50 Champions of Data Quality.



In 2010, Adelaide Zoo and Monarto Zoo joined 16 other institutions worldwide as early adopters for a new animal management database. ZIMS (Zoological Information Management System) is a global, online real-time database that will eventually incorporate the functions of current programs ARKS, SPARKS, MedARKS and REGASP, plus more. The scope and capacity of ZIMS is far greater than anything previously seen, and for the first time, it will be applicable to aquarium management and applications. ZIMS went ‘live’ at Zoos SA properties on 2 June 2010.

There are currently five Keepers maintaining six ASMP studbooks at Zoos SA. This significant decrease from previous years is a result of the ASMP program review, which resulted in many species no longer requiring management at ASMP level. A further nine species managed by the Collection Development Team bring the total studbooks or species programs held through Zoos SA to 14 (two different staff have been appointed studbook Keeper and species co-ordinator for the Malayan sun bear) (Appendix 4). Furthermore, Lindell Andrews completed ASMP studbook updates and documentation for the Northern quoll and ghost bat, due to these positions being vacant. Recovery team studbooks are maintained by Lindell Andrews (Victorian brush-tailed rock wallaby) and Mick Post (SA Black-flanked rock wallaby). Adelaide and Monarto Zoos still show an enormous contribution to the managed programs of the Australasian region, with Adelaide Zoo’s commitment being similar to much larger institutions (additional studbooks completed by Lindell Andrews and Mick Post are not reflected under Adelaide Zoo in figure below).



(‘Vacant’ indicates the number of developed studbooks that are currently without a nominated studbook Keeper).

Zoos SA staff also fill the roles of TAG Co-convenor (Native Mammals; Convenor Australian Bats and Rats, Lindell Andrews), ZAA Education Advisor (Ruth Hall), an Acting Convenor of the ZAA Research Specialist Advisory Group (Wendy Foster) and ZAA Animal Records Advisor (Jodi Buchecker).



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ASMP Program Participation

Zoos SA has shown enormous commitment to the core business of our Zoos, species management. Lindell Andrews is a member of the ASMP committee (replacing past Zoos SA Director Kevin Evans), the body that monitors and directs the activities of the ASMP. Lindell Andrews and Jodi Buchecker continue in their roles as Species Management Officers, assisting the ZAA office in ASMP program management. Their commitment to the ASMP has seen Zoos SA become the institution producing the greatest number of program documents outside of the ZAA offices (Appendix 5).

ASMP programs are managed for sustainability and conservation value. As program recommendations are based on sound science, secondary measures are used by ZAA to assess progress, the most important aspect being the extent to which program recommendations are implemented. With the previous year’s figures included in parentheses for comparison, the table above right shows both Adelaide and Monarto Zoos’ participation in ASMP programs. The apparent decrease is largely due to the review and subsequent reduction in program numbers.

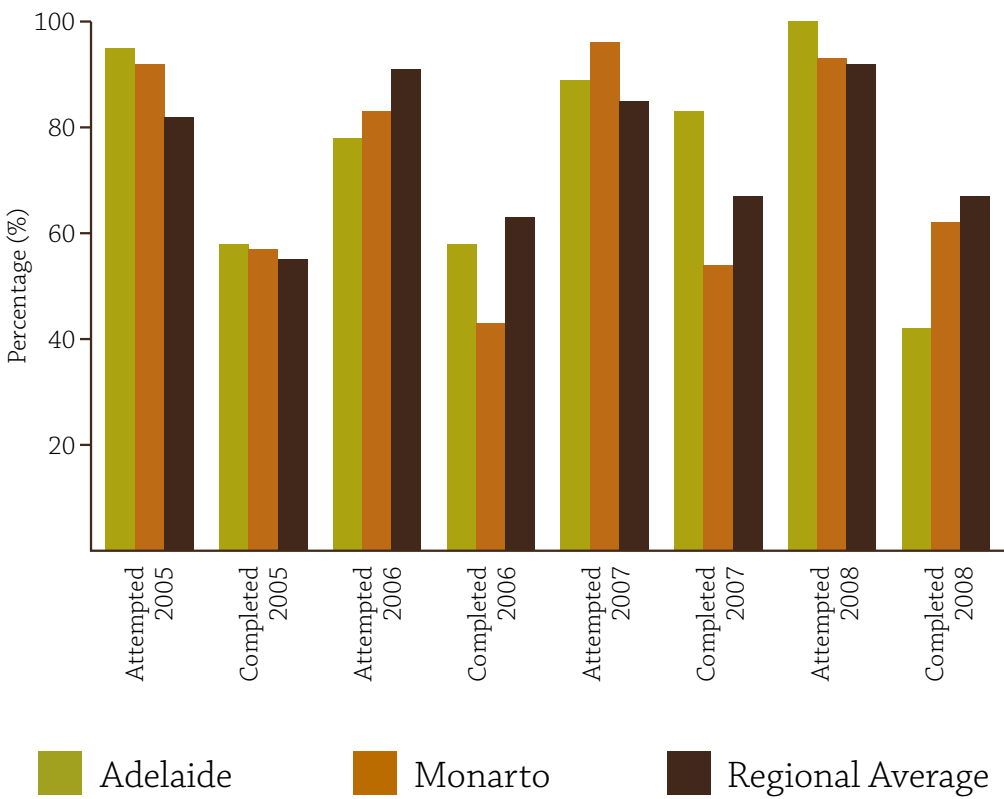
Zoos SA’s engagement with the ASMP

Measure	Adelaide Zoo	Monarto Zoo	Regional Avg
No. Programs	35 (46)	18 (21)	9 (10)
No. Recommendations	38 (44)	87(54)	14 (14)
Timely Endorsement	74% (98%)	66% (70%)	68% (76%)

Implementation rates

In the graph below, the “Recommendations Attempted” indicate the percentage of recommendations that were attempted, whether the successful or not. “Recommendations Completed” indicate the percentage implemented successfully (data from ARAZPA). Breeding and transfer recommendations may not be successful for reasons beyond the control of individual Zoos, and be regulatory, biological or expertise-related. These tend to vary considerably between taxa. Results have also been shown for the past three years for comparison.

Recommendations Attempted and Completed



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Appendix 1:

CITES I species managed within Zoos SA collections by Class, in alphabetical order by common name for easy reference.

Reptilia		
Fijian crested iguana		<i>Brachylophus vitiensis</i>
Madagascan tree boa		<i>Sanzinia madagascariensis</i>
Radiated tortoise		<i>Geochelone radiata</i>
Western swamp tortoise		<i>seudemydura umbrina</i>

Aves		
Golden-shouldered parrot		<i>Psephotus c. chrysopterygius</i>
Hyacinth macaw		<i>Anodorhynchus hyacinthinus</i>
Nicobar pigeon		<i>Caloenas nicobarica</i>
Orange-bellied parrot		<i>Neophema chrysogaster</i>
Ostrich		<i>Struthio camelus</i>
Palm cockatoo		<i>Probosciger aterrimus</i>
Palm cockatoo		<i>Probosciger aterrimus aterrimus</i>
Razor-billed curassow		<i>Crax mitu tuberosa</i>

Mammalia

Addax	<i>Addax nasomaculatus</i>
Black rhinoceros	<i>Diceros bicornis minor</i>
Black lion tamarin	<i>Leontopithecus rosalia chrysopygus</i>
Brush-tailed bettong	<i>Bettongia penicillata ogilbyi</i>
Cheetah	<i>Acinonyx jubatus jubatus</i>
Chimpanzee	<i>Pan troglodytes</i>
Cotton-top tamarin	<i>Saguinus oedipus Oedipus</i>
Giant Panda	<i>Ailuropoda melanoleuca</i>
Golden lion tamarin	<i>Leontopithecus rosalia rosalia</i>
Greater bilby	<i>Macrotis lagotis sagitta</i>
Greater stick-nest rat	<i>Leporillus conditor</i>
Lion-tailed macaque	<i>Macaca silenus</i>
Malayan sun bear	<i>Helarctos malayanus malayanus</i>
Malayan tapir	<i>Tapirus indicus</i>
Mandrill	<i>Mandrillus sphinx</i>
Mesopotamian fallow deer	<i>Dama mesopotamica</i>
Nepalese Red Panda	<i>Ailurus fulgens fulgens</i>
Przewalski’s horse	<i>Equus ferus przewalski</i>
Ring-tailed lemur	<i>Lemur catta</i>
Siamang	<i>Symphalangus syndactylus</i>
Sumatran Orang-Utan	<i>Pongo abelii</i>
Sumatran tiger	<i>Panthera tigris sumatrae</i>
White rhinoceros	<i>Ceratotherium simum simum</i>
White-cheeked gibbon	<i>Nomascus leucogenys</i>

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Appendix 2:

Species with Zoos SA collection listed in IUCN categories of most concern.

Extinct in wild	
Scimitar oryx	<i>Oryx dammah</i>
Tammar wallaby	<i>Macropus eugenii eugenii</i>

Critically Endangered	
Addax	<i>Addax nasomaculatus</i>
Black rhinoceros	<i>Diceros bicornis minor</i>
Brush-tailed bettong	<i>Bettongia penicillate ogilbyi</i>
Cotton-top tamarin	<i>Saguinus oedipus oedipus</i>
Przewalski’s horse	<i>Equus ferus przewalski</i>
Sumatran Orang-Utan	<i>Pongo abelii</i>
Sumatran tiger	<i>Panthera tigris sumatrae</i>
White-cheeked gibbon	<i>Nomascus leucogenys</i>
Orange-bellied parrot	<i>Neophema chrysogaster</i>
Aruba Island rattlesnake	<i>Crotalus durissus unicolor</i>
Fijian crested iguana	<i>Brachylophus vitiensis</i>
Radiated tortoise	<i>Geochelone radiata</i>
Western swamp tortoise	<i>Pseudemydura umbrina</i>
Axolotl	<i>Ambystoma mexicanum</i>
Murray cod	<i>Maccullochella peelii</i>



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Appendix 3:

Species within the Zoos SA collection managed under CP or PMP by the ASMP, by Class, in alphabetical order by common name for easy reference.

Reptilia	
Broad-headed snake*	<i>Hoplocephalus bungaroides</i>
Fijian crested iguana	<i>Brachylophus vitiensis</i>
Western swamp tortoise	<i>Pseudemydura umbrina</i>
Aves	
Black-winged stilt*	<i>Himantopus himantopus leucocephalus</i>
Brolga	<i>Grus rubicunda</i>
Double-wattled cassowary	<i>Casuaris casuaris johnsonii</i>
Eastern whipbird	<i>Psophodes olivaceus</i>
Little blue penguin	<i>Eudyptula minor novaehollandiae</i>
Mallee fowl	<i>Leipoa ocellata</i>
Noisy pitta	<i>Pitta versicolor</i>
Orange-bellied parrot	<i>Neophema chrysogaster</i>
Regent bowerbird	<i>Sericulus chrysocephalus</i>
Regent honeyeater	<i>Anthochaera phhrygia</i>
Rose-crowned fruit dove	<i>Ptilinopus regina</i>
Sacred kingfisher	<i>Halcyon sancta sancta</i>
White-browed woodswallow	<i>Artamus superciliosus</i>

Mammalia

Addax	<i>Addax nasomaculatus</i>
African wild dog	<i>Lycaon pictus pictus</i>
Bongo	<i>Tragelaphus eurycercus isaaci</i>
Cheetah	<i>Acinonyx jubatus jubatus</i>
Chimpanzee	<i>Pan troglodytes</i>
Common hippopotamus	<i>Hippopotamus amphibius</i>
Cotton-top tamarin	<i>Saguinus oedipus oedipus</i>
Eastern barred bandicoot	<i>Perameles gunnii</i>
Giraffe	<i>Giraffa camelopardalis</i>
Giraffe	<i>Giraffa camelopardalis rothschildi</i>
Golden lion tamarin	<i>Leontopithecus rosalia rosalia</i>
Goodfellow’s tree kangaroo*	<i>Dendrolagus goodfellowi</i>
Greater bilby*	<i>Macrotis lagotis sagitta</i>
Hamadryas baboon	<i>Papio hamadryas hamadryas</i>
Lion	<i>Panthera leo senegalensis/krugeri</i>
Malayan sun bear*	<i>Helarctos malayanus malayanus</i>
Meerkat	<i>Suricata suricatta</i>
Nepalese Red Panda	<i>Ailurus fulgens fulgens</i>
Northern quoll	<i>Dasyurus hallucatus</i>
Oriental small-clawed otter*	<i>Aonyx cinerea</i>
Plains zebra	<i>Equus burchelli</i>
Przewalski’s horse	<i>Equus ferus przewalski</i>
Pygmy marmoset	<i>Callithrix pygmaea</i>
Quokka	<i>Setonix brachyurus</i>
Ring-tailed lemur	<i>Lemur catta</i>
Scimitar oryx	<i>Oryx dammah</i>
Serval	<i>Leptailurus serval</i>
Siamang	<i>Symphalangus syndactylus</i>

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Mammalia	
Southern hairy-nosed wombat	<i>Lasiorhinus latifrons</i>
Squirrel glider	<i>Petaurus norfolcensis</i>
Sumatran Orang-Utan	<i>Pongo abelii</i>
Sumatran tiger	<i>Panthera tigris sumatrae</i>
Tammar wallaby*	<i>Macropus eugenii eugenii</i>
Tasmanian devil	<i>Sarcophilus harrisii</i>
White-cheeked gibbon	<i>Nomascus leucogenys</i>
White rhinoceros	<i>Ceratotherium simum simum</i>
Waterbuck	<i>Kobus ellipsiprymnus ellipsiprymnus</i>
Yellow-footed rock wallaby*	<i>Petrogale xanthopus xanthopus</i>

* Species for which the Species Coordinator is an employee of Zoos SA



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Appendix 4:

ASMP species studbooks managed by Zoos SA employees

Species		TAG	Employee	Position	Management Level
Broad-headed snake	<i>Hoplocephalus bungaroides</i>	Herpetofauna	Lindell Andrews	Species Coordinator	PMP
Black-winged stilt	<i>Himantopus himantopus leucocephalus</i>	Birds	Vaughan Wilson	Species Coordinator	PMP
White-browed woodswallow	<i>Artamus superciliosus</i>	Birds	Vaughan Wilson	Species Coordinator	PMP
Eastern yellow robin	<i>Eopsaltria australis</i>	Birds	Brett Backhouse	Species Coordinator	PMP <i>(recently downgraded)</i>
Greater bilby	<i>Macrotis lagotis sagitta</i>	Native Fauna	Jodi Buchecker	Species Coordinator	CP
Goodfellow’s tree kangaroo	<i>Dendrolagus goodfellowi</i>	Native Fauna	Gert Skipper	Species Coordinator	PMP
Matchie’s tree kangaroo	<i>Dendrolagus matschiei</i>	Native Fauna	Gert Skipper	Species Coordinator	PMP
Brush-tailed bettong	<i>Bettongia penicillata ogilbyi</i>	Native Fauna	Jodi Buchecker	Species Coordinator	PMP
Yellow-footed rock wallaby	<i>Petrogale xanthopus xanthopus</i>	Native Fauna	Heather Guy	Species Coordinator	CP
Brush-tailed rock wallaby	<i>Petrogale penicillata penicillata</i>	Native Fauna	Lindell Andrews	Studbook Keeper	Recovery Team only
Black-flanked rock wallaby	<i>Petrogale lateralis</i>	Native Fauna	Mick Post	Studbook Keeper	Recovery Team only
SA mainland Tammar wallaby	<i>Macropus eugenii eugenii</i>	Native Fauna	Jodi Buchecker	Species Coordinator	CP
Squirrel glider	<i>Petaurus norfolcensis</i>	Native Fauna	Lindell Andrews	Species Coordinator	PMP
Australian sealion	<i>Neophoca cinerea</i>	Native Fauna	Steve McKee	Studbook Keeper	MSP
Small-clawed otter	<i>Aonyx cinerea</i>	Exotic Fauna	Lindell Andrews	Species Coordinator	PMP
Malayan sun bear	<i>Helarctos malayanus</i>	Exotic Fauna	Gert Skipper Gale Akerman	Species Coordinator Studbook Keeper	PMP <i>(recently resigned from position)</i>



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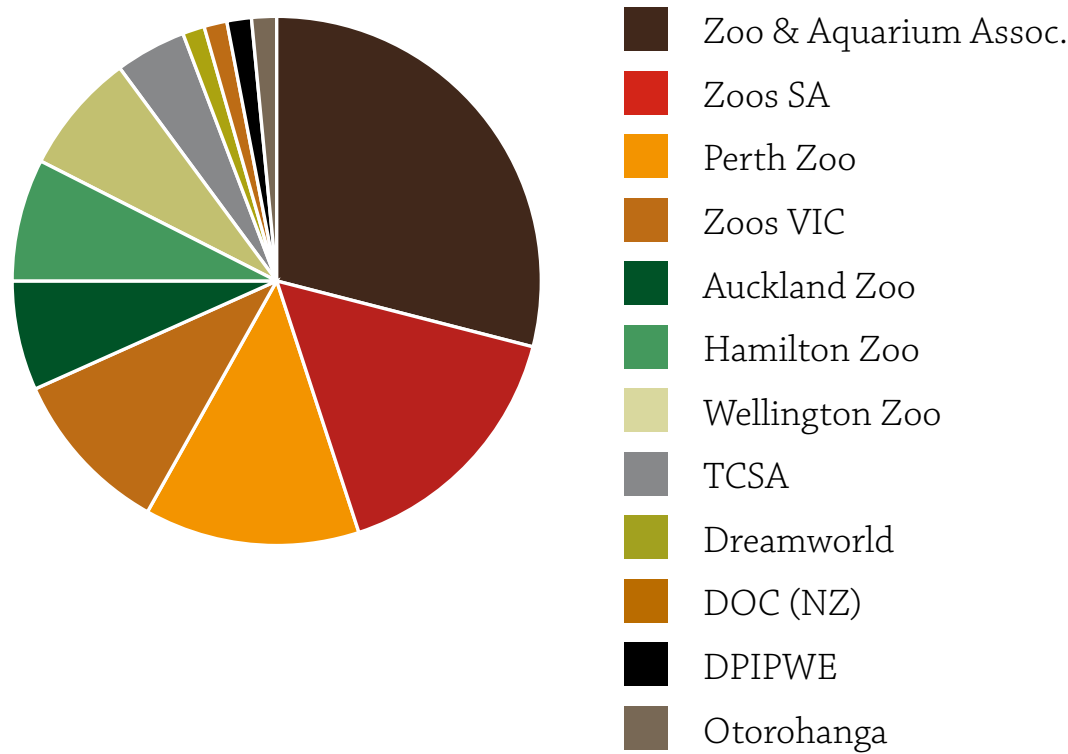
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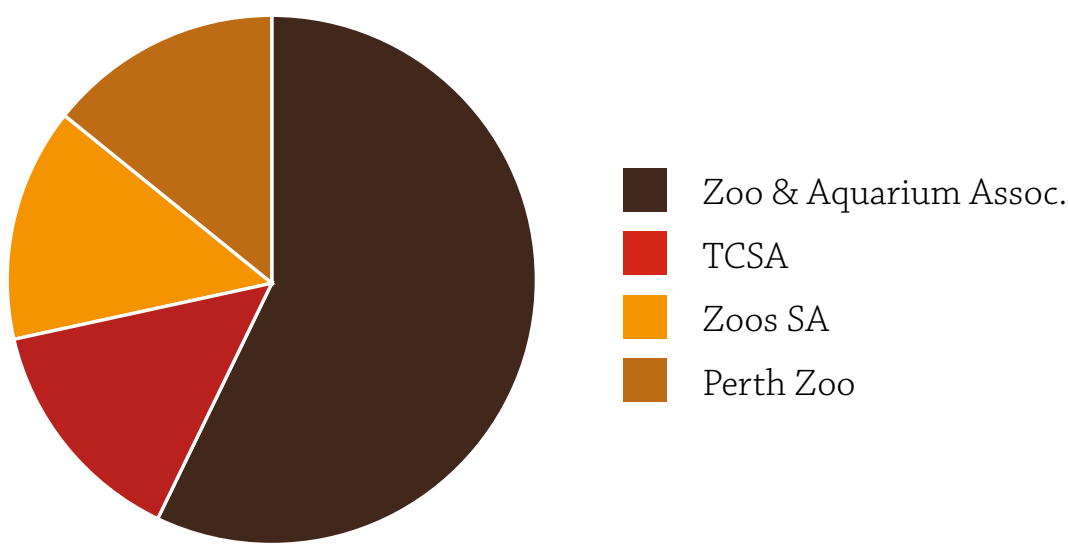
Appendix 5:

Zoos SA’s contribution to ASMP programs, taken from Hibbard & Embury 2010 ZAA Conference presentation.

Contribution to Annual Reports in 2009



Contribution to Captive Management Plans in 2009



Appendix 6:

Zoos SA staff representatives on Species Recovery Teams

Species		Region	Staff Member
Pygmy blue-tongue lizard	<i>Tiliqua adelaidensis</i>	State	T. Morley
Western swamp tortoise	<i>Pseudemydura umbrina</i>	WA state	T. Morley
Orange-bellied parrot	<i>Neophema chrysogaster</i>	National	B. Backhouse
Mallee fowl	<i>Leipoa ocellata</i>	National	J. Buchecker
Greater bilby	<i>Macrotis lagotis sagitta</i>	State	I. Smith, J. Buchecker, P. Clark
Eastern barred bandicoot	<i>Perameles gunnii</i>	Vic state	No current representation
SA mainland Tammar wallaby	<i>Macropus eugenii eugenii</i>	State	G. Johnston, D. Taggart, I. Smith, J. Buchecker, P. Clark, T. Austin
Black-flanked rock wallaby	<i>Petrogale lateralis lateralis</i>	State	P. Clark, I. Smith, W. Boardman, D. Taggart
Brush-tailed rock wallaby	<i>Petrogale p. penicillata</i>	State	D. Schultz, D. Taggart, L. Andrews (Associate Member)
Yellow-footed rock wallaby	<i>Petrogale x. xanthopus</i>	State	L. Andrews (temporary)

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Appendix 7:

Table for previous years’ collection statistics for comparison

Collection Variable									
Animal Collection		2007		2008		2009		2010	
Adelaide Zoo		Current (%)	Planned (%)	Current (%)	Planned (%)	Current (%)	Planned (%)	Current (%)	Planned (%)
Specimen #s	Arthropoda	62	53	48	127	268	238	396	655
	Pisces	215	220	60	80	145	173	256	266
	Amphibia	9	31	23	45	33	40	21	30
	Reptilia	223	189	181	178	174	192	178	186
	Aves	1205	1668	1117	1268	991	1485	1025	1316
	Mammalia	404	398	418	405	366	370	347	393
Species #s	Arthropoda	10	11	9	20	14	19	26	32
	Pisces	6	8	9	8	12	10	12	11
	Amphibia	1	4	3	6	5	6	4	5
	Reptilia	41	38	40	39	38	42	37	37
	Aves	166	157	154	146	138	146	132	131
	Mammalia	83	73	81	73	71	76	68	73
Diversity Index		2.46	2.33	2.52	2.29	2.38	2.25	2.31	2.12

Monarto Zoo		Current (%)	Planned (%)	Current (%)	Planned (%)	Current (%)	Planned (%)	Current (%)	Planned (%)
Specimen #s	Arthropoda	0	0	0	0	0	0	6	6
	Pisces	0	0	0	0	0	0	0	0
	Amphibia	0	0	0	0	0	0	0	0
	Reptilia	4	12	5	13	7	18	10	34
	Aves	54	141	49	125	33	121	32	143
	Mammalia	554	749	459	578	452	730	504	956
Species #s	Arthropoda	0	0	0	0	0	0	1	1
	Pisces	0	0	0	0	0	0	0	0
	Amphibia	0	0	0	0	0	0	0	0
	Reptilia	2	4	3	5	4	6	4	5
	Aves	11	20	9	15	5	13	4	13
	Mammalia	35	52	33	45	37	47	33	45
Diversity Index		1.42	1.65	1.45	1.7	1.84	1.69	1.46	1.62

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CITES Listed Species	2007	2008	2009	2010
Adelaide Zoo				
CITES I	31	30	29	28
CITES II	75	74	76	75
CITES III	10	13	10	10
Not Listed	173	170	163	163
Domestic	10	9	7	8
Monarto Zoo				
CITES I	11	10	10	11
CITES II	9	8	6	5
CITES III	1	1	2	2
Not Listed	31	29	26	24
Domestic	0	0	0	0

IUCN Listed Species	2007	2008	2009	2010
Adelaide Zoo (% spp. in collection)				
Extinct in Wild	0	0	0	0
Critically Endangered	2	2	4	4
Conservation Dependant	1	1	0	0
Endangered	5	5	9	9
Lower Risk	0	0	0	0
Near Threatened	8	7	6	6
Vulnerable	10	13	9	8
Not Listed	72	71	71	72
Data Deficient	2	1	1	1
Monarto Zoo (% spp. in collection)				
Extinct	2	2	0	0
Extinct in Wild	2	2	5	5
Critically Endangered	2	2	11	12
Conservation Dependant	13	15	2	2
Endangered	4	4	9	12
Lower Risk	0	0	0	0
Near Threatened	6	2	20	21
Vulnerable	19	19	11	12
Not Listed	52	54	42	36
Data Deficient	0	0	0	0

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Geographical Representation	2007	2008	2009	2010
Adelaide Zoo (% spp. in collection)				
Africa	11	12	10	10
Africa/Asia	0	0	0	0
Americas	9	10	9	10
Asia	15	14	14	13
Australasia	64	63	67	65
Europe	1	1	0	1
Europe/Africa	0	0	0	0
Cosmopolitan	0	0	0	1
Monarto Zoo (% spp. in collection)				
Africa	37	41	46	50
Africa/Asia	0	0	0	0
Americas	6	4	2	3
Asia	12	13	11	12
Australasia	43	40	39	33
Europe	0	0	0	0
Europe/Africa	2	2	2	2
Cosmopolitan	0	0	0	0

Data comparisons have not been made for information relating to the TAGs, as these were significantly altered in 2010 making relevant comparisons difficult.

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Threatened species held by RZSSA

Zoos SA collection of species listed in IUCN categories of most concern.

Extinct in wild	
Scimitar oryx	Oryx dammah
Tammar wallaby	Macropus eugenii eugenii
Critically Endangered	
Addax	<i>Addax nasomaculatus</i>
Black rhinoceros	<i>Diceros bicornis minor</i>
Brush-tailed bettong	<i>Bettongia penicillate ogilbyi</i>
Cotton-top tamarin	<i>Saguinus oedipus oedipus</i>
Przewalski’s horse	<i>Equus ferus przewalski</i>
Sumatran Orang-Utan	<i>Pongo abelii</i>
Sumatran tiger	<i>Panthera tigris sumatrae</i>
White-cheeked gibbon	<i>Nomascus leucogenys</i>
Orange-bellied parrot	<i>Neophema chrysogaster</i>
Aruba Island rattlesnake	<i>Crotalus durissus unicolor</i>
Fijian crested iguana	<i>Brachylophus vitiensis</i>
Radiated tortoise	<i>Geochelone radiata</i>
Western swamp tortoise	<i>Pseudemydura umbrina</i>
Axolotl	<i>Ambystoma mexicanum</i>
Murray cod	<i>Maccullochella peelii</i>

Endangered	
Australian sealion	<i>Neophoca cinerea</i>
Black lion tamarin	<i>Leontopithecus rosalia chrysopygus</i>
Cape hunting dog	<i>Lycaon pictus</i>
Chimpanzee	<i>Pan troglodytes</i>
Giant Panda	<i>Ailuropoda melanoleuca</i>
Golden lion tamarin	<i>Leontopithecus rosalia rosalia</i>
Goodfellow’s tree kangaroo	<i>Dendrolagus goodfellowi</i>
Hog deer	<i>Axis porcinus</i>
Lion-tailed macaque	<i>Macaca silenus</i>
Malayan tapir	<i>Tapirus indicus</i>
Matschie’s tree kangaroo	<i>Dendrolagus matschiei</i>
Mesopotamian fallow deer	<i>Dama mesopotamica</i>
Northern quoll	<i>Dasyurus hallucatus</i>
Pygmy hippopotamus	<i>Hexaprotodon liberiensis</i>
Siamang	<i>Symphalangus syndactylus</i>
Tasmanian devil	<i>Sarcophilus lanarius harrisii</i>
Baudin’s black cockatoo	<i>Calyptorphynchus (funereus) baudinii</i>
Chattering lory	<i>Lorius garrulus</i>
Golden-shouldered parrot	<i>Psephotus c. chrysopterygius</i>
Gouldian finch	<i>Chloebia gouldiae</i>
Hyacinth macaw	<i>Anodorhynchus hyacinthinus</i>
Regent honeyeater	<i>Anthochaera phrygia</i>
Swift parrot	<i>Lathamus discolor</i>
Elongate tortoise	<i>Indotestudo elongata</i>
Pygmy blue-tongued lizard	<i>Tiliqua adelaidensis</i>
Woma python	<i>Aspidites ramsayi</i>
Southern bell frog	<i>Litoria raniformis</i>

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Vulnerable	
Barbary sheep	<i>Ammotragus lervia</i>
Binturong	<i>Arctictis binturong</i>
Brazilian tapir	<i>Tapirus terrestris</i>
Cheetah	<i>Acinonyx jubatus jubatus</i>
Common hippopotamus	<i>Hippopotamus amphibius</i>
Ghost bat	<i>Macroderma gigas (gigas)</i>
Greater bilby	<i>Macrotis lagotis sagitta</i>
Greater stick nest rat	<i>Leporillus conditor</i>
Lion	<i>Panthera leo senegalensis/krugeri</i>
Long-nosed potoroo	<i>Potorous tridactylus tridactylus</i>
Malayan sun bear	<i>Helarctos malayanus malayanus</i>
Mandrill	<i>Papio (Mandrillus) sphinx</i>
Nepalese Red Panda	<i>Ailurus fulgens fulgens</i>
Oriental small-clawed otter	<i>Aonyx cinerea</i>
Quokka	<i>Setonix brachyurus</i>
Double-wattled cassowary	<i>Casuaris casuaris johnsonii</i>
Green peafowl	<i>Pavo muticus</i>
Java sparrow	<i>Padda oryzivora</i>
Mallee fowl	<i>Leipoa ocellata</i>
Superb parrot	<i>Polytelis swainsonii</i>
Aldabra tortoise	<i>Geochelone gigantea</i>
Broad-headed snake	<i>Hoplocephalus bungaroides</i>
Madagascar tree boa	<i>Sanzinia madagascariensis</i>
Spur-thighed tortoise	<i>Testudo graeca</i>
Murray River crayfish	<i>Euastacus armatus</i>



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Horticulture

It has been an exciting 12 months for the Horticulture Team; completion of the Giant Panda new front entrance precinct has enabled us to showcase many new species of plants never seen before on the Zoo grounds.

With a project this large assistance was provided by Landscape Construction Services to undertake all the major planting and irrigation work, but control of the project has been handed back to the Horticulture Department to manage and to develop further.

Over 20,000 individual plants were used in the new development, with a majority being native, although there were a few special trees included in the Panda exhibits, including a *Quercus robur* (English Oak) which was over 15m tall and had to have a police escort from Victoria.

Adelaide Zoo Horticultural Team has also been busy commissioning new green walls and green roofs; these fascinating features can be viewed as you approach the new front entrance from Frome Road and make up one of the largest collections of green walls and green roofs in Australia. The external green wall is on the southern side of the Sanctuary Adelaide Zoo Function Centre and assists in filtering storm water and providing insulation for the building. As part of the design, indigenous native plants were selected to blend in with future plantings being undertaken by the Botanic Gardens in First Creek. Adelaide Zoo in conjunction with Uni SA are undertaking research into the biodiversity of green walls and green roofs with the findings being presented at the National Green Roof Conference being staged in our new Sanctuary Adelaide Zoo Function Centre on the first floor of the entrance precinct later this year.

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Communications

Three editions of the Zoo Times magazine were circulated to Members, its distribution increasing dramatically due to a significant increase in Membership.

The Members online newsletter, Zoo e-news, continued to provide regular monthly updates and information about Zoo achievements, updates on Zoo developments, competitions and special offers.

Zoos SA’s internal communication publication Keeping Track was distributed monthly to all staff and Volunteers.

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Online Activities

The Zoos SA website has provided a broader reach to the global community with interactive sites. The latest media releases, Keeper blogs, YouTube video and interactive forums keep the virtual community informed of the Zoo’s latest activities and achievements.

Donations, online shopping and pre-booking of admission tickets including Panda viewing sessions were all features of the website utilised during the year.

Partnering with Adam Internet and Adelaide Now, Zoos SA was also able to commence online streaming of Wang Wang and Funi in their exhibit, providing visitors to the website with live footage of the Pandas in their home.



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Partnerships

Long-standing supporters were bolstered by newcomers as the community rallied to support Adelaide Zoo in the acquisition of the Giant Pandas. All of those mentioned in this section have provided in-kind and/or financial support during the past year and Zoos SA extend its thanks to all of them for their generosity and friendship at both Adelaide and Monarto Zoos.

Support included the cargo transport of Wang Wang, Funi and their Keepers (Singapore Airlines), their insurance during transport (AON) and their arrival party (Harvey Norman). The Advertiser produced a special wraparound cover to build the excitement, supported by Channel 7 who ran a countdown at the end of the news every evening. Channel 10 produced a documentary covering the complexities of the processes to transfer the Pandas from China to Australia and the triumph of their eventual touchdown at Adelaide airport. The Hong Kong Tourist Board provided a return family trip as part of a Panda promotion activity. ETSA sported a larger than life countdown clock on the front of their office building (as well as the ETSA Connection Forecourt) and the Credit Union Christmas Pageant allowed the inclusion of a Panda float. Haigh’s Chocolates introduced Panda chocolates and Australia Post produced a commemorative stamp. Imagination Ventures produced a branding and style guide for Wang Wang and Funi product ranges and Jarvis Subaru provided a Zoobaru car decorated with digitised images of the Giant Pandas and plenty of bamboo.

As the local public rushed to see the Pandas, the global public clamoured to see them via the internet and this was kindly provided by Adam Internet in the form of live streaming. The public rallied to the call to join a register of households growing bamboo in their gardens and Event Shop and Neutrog sponsored Bamboo Mobiles to facilitate its collection. AMCOR assisted in the planting of bamboo at the Bolivar plantation, land and water kindly provided by SA Water to ensure the plentiful supply of bamboo which is required for the next 10 years. Neutrog provided it with fertilizer.

Security at Adelaide Zoo was increased to ensure smooth visitation (Corporal Security) and our media partners (DMG radio, Australian Radio Network, Channel 7, Channel 9 and Network 10) informed potential visitors of the need to pre-book (and more!)

Hassell (the architects) and Hindmarsh (the builders) created the fantastic Bamboo Forest and the China-Australia Entrepreneurs Association donated the life-size marble statues of two adults and a baby that sit close to the exit.

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Twelve corporate partners “adopted” a fibreglass model Panda in January 2009 to raise funds and join in the excitement of the arrival of the Pandas. Their activities continued up until May 2010 when the highly successful Pandas on Parade campaign ended with the auctioning of the model Pandas at a special event held in the Bamboo Forest and in the new Sanctuary Adelaide Zoo Function Centre. The Panda models had been seen in public spaces (Adelaide Airport, shopping centres, hotel foyers, sporting events) throughout (and outside) the city and the final total raised was \$300,000. Zoos SA is extremely grateful to the wonderful support received from the Panda Keepers who are:

- Adelaide Airport Ltd
- Australian Asian Chamber of Commerce and Industry
- Coopers Brewery
- Crows Foundation
- DMG Radio Australia
- Gloria Jean’s Coffees
- Hilton Adelaide
- Lynch Meyer Lawyers
- Melbourne Street Group
- Peats Soils and Garden Supplies
- Scouts SA
- Woolworths

More recently AGL have also become major partners of Adelaide Zoo. Their substantial support includes the provision of solar panels to the roof of the Panda building so that up to 50% of the power used in the exhibit can be provided from solar energy with the remaining needs supported by green power, ensuring that all of Wang Wang and Funi’s energy is derived from renewable energy sources. This project also showcases sustainable energy to our visitors.

Santos has sponsored the exciting Santos Conservation Centre, a dramatic folded steel pavilion, positioned in the ETSA Connection Forecourt area of Adelaide Zoo. The aim of this spectacular new conservation exhibition space is to reconnect people with nature via exhibitions, drama, arts, displays, workshops and events.

ETSA have sponsored the wonderful new area of free space that falls within the perimeter of Adelaide Zoo land, but that has been returned to the public. It is called ETSA Connection and the aim is for it to become a recognised venue within Adelaide as a thriving place to meet, hold a function or just sit and admire the green walls, the trees and First Creek.

Boileau Business Solutions, leaders in Connected Business Technology continued their invaluable support of the Behind the Scenes Experiences, which continue to grow in popularity and provide funds for the Society’s work.



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Westpac have taken a change in their direction of support to sponsor the Brief Animal Encounter Experiences and three events to occur across the next year. We are very grateful for their continued support.

McDonalds have joined our ever-growing group of partners to become the only sponsor of the Zoomobile. The van has received dramatic new artwork and signage during recent months and has been seen busily visiting schools and residential care homes throughout Adelaide over the past year.

Coca-Cola Amatil supported the tigers and provided their products at both sites.

Showpony again supported us this year with their unique and appealing approach with artwork.

Suzuki supported the Tassie devil breeding program at Monarto and provided the Society fleet with two vehicles emblazoned with conservation messages for Tassie devils and rhinos.

Zen Energy donated solar panels to provide the power for AV Central audio equipment for the Keepers to use during talks at the platforms at Monarto.

Beach Petroleum have agreed to support out-reach conservation projects conducted by Conservation Ark.



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Fundraising Report

There have been a wide range of fundraising activities in the past year.

Angelique Boileau of Boileau Business Solutions, a long-standing friend and tireless supporter of Zoos SA, chaired the fundraising committee called Pandamania to raise funds for the Giant Panda conservation project. This highly successful committee was closely related to the Pandas on Parade project and both culminated at the grand finale in May. There were mixed feelings on the night as all had enjoyed their term of fundraising activities. Zoos SA would like to thank all the Pandamania Committee members: Angelique Boileau (chair), Greg Vincent (secretary), Jo Arezina, Mark Booth, Claudia Cream, Shane Daniel, Dr. Zheng De Han, Prof. Alfred Huang, Karli Hunter, Bronwyn Klie, Maria Kourtesis, Geoffrey Reed, Bevan Roberts and Stefani Savilla. The committee was also involved with the Panda Welcome Dinner, held on the Friday evening before the Pandas were opened to the public, an extremely successful event and an excellent fundraiser for the Panda Conservation Project.



Robert Gerard AO, chair of the Serengeti Fundraising group, has provided us with significant support in the purchase of Schubert’s Farm which is to become Wild Africa. The ASO in the Serengeti event attracted over 1000 people to Monarto to experience wonderful music in an African setting.

The ZAP (Zoo Activity Projects) group held its second Bubbles and Brew event in November attracting more guests than the previous year, despite the weather.

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The following individuals, groups and corporates adopted a Panda as part of a fundraising exercise. We are very grateful for their significant gift.

- Anglicare SA
- AV Central
- Centre for Energy Technology, University of Adelaide
- Lady Mary Downer
- Margaret Gibson
- Barbara Goodman
- Hender Consulting
- Joanne Hodgson
- Rod Hurley
- Debra Jaensch
- Leonie Johansson
- Key Invest
- Christopher Marshall
- Elizabeth Le Messurier
- Anne and Murray Ness
- Dr Susan Reeve
- Elizabeth Penfold Simpson
- Henry and Dorothy Short
- Nicolaas Visser
- Merri Wickes
- Carole Williams
- SA Chamber of Fruit and Vegetable Industry

The Adelaide Zoo Members Activity Group and the Monarto Zoo Function Team have once again provided multiple functions and events for the Members of Zoos SA, including fundraising for many projects across both properties. The Volunteers’ hard work and support is very much appreciated by the Society.

AGFA have assisted the Animal Health Centre with the purchase of a portable X-ray machine and fundraising has taken place to complete the purchase. Soft appeals in mail-outs to Members have raised almost half of the money required. An appeal is currently underway for this project.

Additional appeals have been sent out with Zoo Times and via direct mail-outs to raise money for the Giant Panda Future Baby Fund, bamboo and the chilled rocks. The Society is very grateful to all those who have provided additional support by responding to the various appeals throughout the year. These contributions are invaluable.



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Marketing

Two male Chimps from Wellington arrived to join local Adelaide boys Tsotsi and Sandali in their new enclosure at Monarto Zoo. A billboard and radio campaign entitled “Chimps in Space” promoted the opening of the exhibit in July, with visitor viewing both of their lock-away area and open-air exhibit.

Pandas, of course, were the headline act, with 2009 being dubbed The Year of the Panda. Preparation for their departure from China was widely covered with media crews from all over Australia and internationally covering their journey. A 60 Minutes story of the pair aired just prior to the arrival in Adelaide of Wang Wang and Funi in November. Spending a month in quarantine, the duo were revealed to the adoring public mid-December amid the continuation of local, national and global media attention.

A week prior to the Pandas’ arrival the doors of the new front entrance were thrown open to the public. A national billboard campaign, “We’ve got Pandas!” was promoted throughout Australia. This was rolled out in posters, national publications and postcards.



A number of promotions and call to action activities were held throughout the year including “Show Home Tours” of the Pandas’ exhibit for Members and their guests prior to Wang Wang and Funi’s arrival. A national campaign was run, promoted through Kelloggs, and involved other interstate Zoos aiming to increase visitation.

Zoos SA continued its charter to work with community organisations, and supported a number of community groups, including PARAQUAD SA, Play Group Association, the Special Children’s Christmas Party and assisted a number of not for profit organizations with donations of Zoo admission tickets and tour vouchers for their fundraising efforts.

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Displays and information booths featured at the Royal Adelaide Show and local and regional fairs. Zoos SA was a presence at tourism shows, while tourism operators, taxi service and hotel concierges were offered familiarization tours of the Zoo.

The newly branded Get Within a Whisker Boileau Behind the Scenes Animal Encounters was complemented by the introduction of the Westpac Brief Animal Encounters. These programs offer visitors a selection of animal experiences that range from 15 minutes to a day-long experience with Keepers. Additional animal experiences include the highly popular VIP Panda Tour and Panda and Friends Tour.

Two national conservation campaigns ran during this time – “They’re Calling on You” and “Don’t Palm Us Off”. At the Chimp exhibit and Visitor Centre at Monarto Zoo a promotional stand of information drew attention to the plight of Africa’s primates. By encouraging the public to recycle their mobile phones we could help to lessen the demand for coltan, a metal mined within gorilla habitat and we also helped raise funds to support primate conservation.

A stand in the Immersion Exhibit area at Adelaide Zoo saw thousands of “Don’t Palm Us Off” petition postcards signed by our visitors telling Food Standards Australia New Zealand that palm oil should be labelled on all food products, allowing consumers to choose food products that don’t destroy Orang-Utan habitat.



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Tourism

Zoos SA has given a strong emphasis to tourism marketing activities over the past year to ensure that we capitalize on this critical market sector, given the strength and appeal of our Giant Pandas to the tourism market.

This has seen a wider distribution of Panda-focused literature to Information and Visitor Centers throughout SA, and the tourist gateways from Western Victoria and NSW. In addition we have been able to secure Adelaide Zoo as a destination with three of Adelaide’s top Day Tour operators.

We have also been successful in getting Wang Wang and Funi included in touring options offered to Great Southern Rail passengers from the Indian Pacific, and within the range of City Tours offered by Virgin Blue Holidays.

Our attendance at two major travel trade seminars over the last six months has lifted awareness within the national and inbound (overseas) travel industry. Plans are also underway to repeat the success achieved in February of 2010 from the visiting Cruise Ship market.

Future activities will also ensure a greater emphasis within these markets for Monarto and Warrawong.

See Australia’s Giant Pandas



ADELAIDE ZOO



www.adelaidezoo.com.au

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Media Partnerships

2009-2010 was an extraordinary year for media at Zoos SA, largely due to the arrival of Wang Wang and Funi. Throughout this period the Zoos received a 36% increase in media mentions in comparison to the previous year. In November alone we appeared 134 times on televisions across Australia and New Zealand, a figure which in reality is much greater as it does not account for international broadcasting.

Another key media story for the year included the Chimpanzees’ move to Monarto Zoo and the arrival of Boyd and Gombe from Wellington Zoo. The boys continue to capture media attention with programs such as Postcards, Totally Wild and The Zoo Program covering their story as they settle into their new home and await the arrival of four females later in 2010.

The Zoo Program on Channel 7 saw another successful season and as such, we will begin filming for a fifth season in the new financial year. We now have the added benefit of a third site, Warrawong Wildlife Sanctuary from which to source stories, with the aim to increase the media exposure of Zoos SA with not only The Zoo Program but all programs on a national and international level.

Thank you to all staff and Volunteers who have helped make the stories over the past year and managed to fit the media into their already busy schedules. The media we receive has a direct impact on visitors through the entrance gate and therefore to the bottom line, so thank you.

Thank you also to our media partners. For television we thank Channel 7 for Adelaide Zoo, Channel 9 for Monarto Zoo and Network 10 and the ABC for their support across both properties. All stations contributed significantly through news items, weather crosses, and various programs. Our radio partnerships with MIX 102.3 and 5AA (Adelaide) have continued throughout this year with significant support from both stations in editorial, additional airtime, and promotions. The Advertiser and Sunday Mail have provided us with substantial editorial coverage on animals at both Zoos and events we ran throughout the year. We thank you for your past support and look forward to our ongoing partnerships.



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Membership

The number of Members at the end of the 2010 financial year stood at 29,027, an increase of 25% from the previous year. There was an obvious increase in all categories but the number of families joining to enjoy the benefits almost doubled with 24,000 family Memberships. This was undoubtedly a recognition of the excellent value of the Membership for frequent viewings of the Giant Pandas, a good day out and the fact that many more families participated in local activities rather than travelling interstate. The new gate staff, the Volunteers at the inside information desk and those guiding throughout the Zoo all informed visitors that they could join as Members on the day of visitation and receive a refund on the cost of their admission. The new focal point for Membership in Adelaide Zoo, the Heritage Hut (formerly the Information Centre) proved very popular with visitors and Members. Trained Membership staff provided an instant response to Membership enquiries and visitors signed up in their hundreds. Renewals via the internet continued to grow but many renewed in person at the Zoo.

Staff changes and the transition to a new database (called ThankQ) over the latter part of the year led to a slower service in terms of delivery of new cards to our Members, but the new database will lead to a greatly improved service in the future. The Society wishes to thank all the Members for their patience and continued support during the transition.

The increase in the number of Members and an update to the Membership database in terms of acquiring email addresses has led to over 10,000 households now receiving Zoo E-News.

It is estimated that approximately 65% of our Members are now reached by this method of paperless and timely communication. Those who are not on email are reached via the tri-annual publication of the Zoo Times and by direct mail.

The number of corporates interested in joining the Zoo continued to grow and there are many expressions of interest at the end of the financial year, particularly from new sponsors to the Society who have significant numbers of staff.

At the end of last financial year current Members were contacted via mail with an offer to upgrade to Life Membership and a total of 120 Members took up the offer at that time. This offer was repeated late in this financial year (almost a year later) and a further 122 Members are now Life Members. We are very grateful to them all for their long term commitment to the work of the Society.

Membership	2010	2009
Honorary Life	7	6
Life	1443	1,226
Annual		
Adult	2384	1535
Student	218	166
Child	168	107
Family	23775 (11,639 families)	19,721 (6,328 families)
Corporate	836 (7 companies)	546 (3 companies)
Companion, Honorary Associates and Conservation Friends	25	
TOTAL	29027	23307

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Animal Adoptions

The number of people adopting animals fell in the last year, a trend that has been observed in other Zoos throughout Australia during the past difficult financial year. There will be an adoption drive during the next financial year.

Animal Adoption	2010	2009
Individuals	953	735
Schools	15	13
Clubs/Companies	59	52
TOTAL	1,027	800

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Bequests

Interest in making a gift to the work of the Society has continued to grow. The higher profile of Conservation Ark has proved an attraction to bequestors who wish to direct their gift to in situ programs and endangered Australian natives. In addition to phone and written correspondence, many individuals and lawyers have made contact through the website, establishing this as an acceptable and confidential form of communication. Existing Members are now asked at renewal if they would consider making a bequest to the Society and several have asked for further information. A new bequest booklet was designed and produced on recycled paper. Feedback on the design and content has been very positive. Several bequests have translated into gratefully received funds in the past year and new In Memoriam plaques on benches and trees have been purchased for both Adelaide and Monarto Zoos. There is a program for renovation of the existing benches at Adelaide Zoo and this has been much appreciated by family and friends. The desire to direct funeral donations to Zoos SA in lieu of flowers has provided some additional funding. General advice on preparing a Will, a standard format of wording and drafting of specific wording for individuals wishing to support a particular site or project is available on request from the Bequest Officer. All potential bequestors are encouraged to have a relationship with Zoos SA in their lifetime in order to avoid potential contesting of their Will after their death. Every enquiry is treated confidentially and can be conducted by email, phone or in person at Adelaide Zoo.



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Grants

Competition for the limited number of eligible grants continues to be high. Grant providers have imposed greater restrictions on eligibility, shorter deadlines and a requirement for more detailed information for submission in each recent year. High workloads have necessitated focused activity to meet such requirements and applicants are to be congratulated on achieving submissions even if funding was not received.

Staff and Volunteers continue to provide information to the centralised resource for grants so that the opportunity to apply is circulated to the appropriate staff and Society-associated students. Zoos SA has continued its membership of the Our Community SA Easy grants listing in order to identify suitable grants across a broad range of areas. The Conservation Ark/ Science Group has had a particularly successful year with a major federal grant for \$1.1 million for conservation work in the Kimberleys, \$47,500 for restoration of mallee and woodland at Monarto, \$50,000 from the Nature Conservancy for the Brush-tailed rock wallaby project in the Grampians and \$12,732 from SA Wildlife Conservation Fund for the Southern hairy-nosed wombat program.

Peter Clark secured grants from the Department of Education, Employment and Workplace Relations and the South Australian Murray-Darling Basin Natural Resources Management Board to support the engagement of Aboriginal participants in accredited Conservation and Land Management Training at Monarto/Wild Africa. This project is also supported by MADEC Employment and Training, Workskil and Career Start.

Wild Africa is also supported by a grant obtained by Tim Jenkins to support revegetation using native species to provide windbreaks and corridors from the Eastern Hills and Murray Plains Catchment Group.

Monique de Silva won the first ever grant for the Santos Conservation Centre with \$5,400 for the NAIDOC week art and crafts exhibition and activities from the Department of Families, Housing, Community Services and Indigenous Affairs.

Many of the grants require very detailed supporting documentation and a wealth of facts and documents are now available to provide excellent source material for future submissions.



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Visitor Experiences

2009/2010 has been a year of major changes and expansion within the Visitor Experience Department. Preparation and planning for the arrival of the Pandas kept the section busy for the much of the year, and included the following aspects:

Staffing:

- Appointment of management staff to operate the new front entrance/information operations.
- Appointment of approx 30 additional staff for cashier and information roles.
- Appointment of five paid casual Tour Hosts to manage visitors in the Bamboo Forest.
- Appointment of a full-time Venue Coordinator to liaise with all catering contractors and promote the use of Zoo venues across all Zoo properties.
- Appointment of four casual photographers to service a range of daily Brief Animal Encounters.
- Appointment of a part-time Volunteer Programs Officer to assist the Manager of Volunteers with Volunteer programs and additional administrative requirements.
- Appointment of a full-time Team Leader Zoo-bookings.

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New Experiences:

- Introduced a range of daily Brief Animal Encounters at Adelaide Zoo which provide visitors with an Encounter with their favourite animals inclusive of a professional photograph of the experience. Encounters have included lions, lemurs, giraffe, native animal species (bilby, quokka), barn owl, Tawny frogmouth, Giant tortoise, chameleon, giant stick insects and a range of domestic animals from the Children’s Zoo.
- Capitalised on an opportunity to offer Open House Panda Tours of the Panda exhibit prior to the Pandas’ arrival, offering Members a very special access all areas tour of the building with Keepers.
- Introduced two Behind The Scenes Panda experiences: the VIP Panda Tour, providing an exclusive experience with the Panda Keepers within Panda headquarters; and a Panda and Friends Tour providing exclusive morning access to the Bamboo Forest for both Red and Giant Panda viewing with a Tour Host. An arrangement was developed with SeaLink Travel Group as the official wholesaler for the sale of Panda Behind the Scenes Tours and approx 30% of bookings are received via SeaLink.



- Other additional Behind The Scenes animal experiences included Aussie Wildlife, Children’s Zoo Interactive and Junior Keeper experiences.
- Wild Nights at Adelaide Zoo sleepovers commenced in January 2010. Wild Nights at Adelaide Zoo offers an opportunity for families, corporate businesses and couples to stay overnight at Adelaide Zoo in tented accommodation on the Envirodome roof top.
- Monarto Zoo made the permanent change to Zu-loop shuttle operations, providing more of a focus on the wildlife viewing platforms and an opportunity for Zoo visitors to experience the Zoo without lengthy delays for tours.

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Other achievements:

- Development of a Panda queue management system and allocation of Panda viewing slots.
- Development of an online booking system for admission tickets, Panda viewing tickets and Behind the Scenes experiences.
- Establishment of a seven-day-a-week Zoo bookings centre to manage the major increase in bookings for admissions and Panda Tix, group bookings, tour operator bookings and Behind The Scenes experiences. The aim of the Bookings Centre is to promote and sell experiences available at all Zoo properties.
- Development of policies and procedures to deal with the increase in visitation and expansion in visitor requirements at Adelaide Zoo.
- Expansion of the Joint Pass offer for Monarto and Adelaide Zoos, successfully rebranded as the Two Zoos Pass, with an aim at increasing and driving visitation to both Adelaide Zoo and Monarto Zoo.
- Erected bus stop shelters at Monarto Zoo to increase visitor comfort and highlight bus stops of the Zu-loop.

The Visitor Experience section was actively involved with the handover of the Warrawong Wildlife Sanctuary during June 2010, learning the business and developing systems and new opportunities prior to the business handover on 30 June. We look forward to working through the new challenges and opportunities the new property provides.



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Events Report

The last 12 months have been nothing short of exciting for the Events Department! There have been a huge number of launch events, special activities and fundraising events to keep us extremely busy at both Adelaide and Monarto Zoo. Following is an overview:

Launch events

A number of new exhibits and attractions were launched to the media during the last financial year.

Exhibit / Attraction	Location	Date
Chimpanzee Exhibit	Monarto Zoo	Friday 3 July 2009
Lions/Dogs Platform	Monarto Zoo	Tuesday 3 November 2009
Giant Pandas	Adelaide Zoo	Sunday 13 December 2009
New Front Entrance	Adelaide Zoo	Sunday 14 February 2010
Chinese/Australia Relationship Launch	Adelaide Zoo	Sunday 21 March 2010

Corporate Zoo Hire

There was a slight increase in the number of organisations taking advantage of our Corporate Zoo Hire. It is a Zoos SA priority to continue increasing the number of Corporate Zoo Package bookings.

Organisation	Details	Date
Christmas Party for Special Children	Adelaide Zoo For the ninth year running, the Christmas Party for Special Children was held at the Zoo. More than 5000 disadvantaged children and their carers attended.	Sunday 22 November 2009
ETSA	Adelaide Zoo Night Zoo hire as part of their sponsorship arrangement. Just over 3000 in attendance.	Sunday 13 December 2009
SDA	Adelaide Zoo Shop Distributors Association hires the Zoo each year for their members.	Sunday 7 February 2010
Santos	Adelaide Zoo Corporate night Zoo as part of their sponsorship agreement. 2800 people attended.	Friday 12 February 2010
ETSA	Adelaide Zoo Second night Zoo, paid for, to accommodate those who missed out in December.	Friday 19 February 2010

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Mini events/activities

In order to drive visitation to each of the sites, we run a number of mini events/activities throughout the year.

Event	Date	Location	Details
Playgroup Day	Wednesday 28 October 2009	Adelaide Zoo	Approximately 3000 people visited at the special discounted rate.
Howling Halloween – Boo at the Zoo	Sunday 31 October 2009	Adelaide Zoo	1300 people attended, almost double the year before.
Zoo Fest – cultural celebrations	November 2009	Adelaide Zoo	Month-long cultural activities within the Zoo to drive visitation before Pandas’ arrival.
Breakfast with the Giant Panda	Weekends in January 2010	Adelaide Zoo	Around 450 people attended a breakfast with the Pandas during January. Hugely successful events, raising approximately \$16,000.
Chinese New Year Night Zoo	Saturday 6 February 2010	Adelaide Zoo	More than 400 people attended this special Night Zoo to see Dorothy the Dinosaur in concert, as part of Chinese New Year celebrations.
United Way Zoo Day	Saturday 20 February 2010	Adelaide Zoo	3000 disadvantaged children visited the Zoo at a discounted rate. Promoted and funded by United Way.
Going Ape Fringe Events	Wednesday 24 February – Saturday 27 February 2010	Adelaide Zoo	Four nights of comedy on the central lawn, as part of the Fringe Festival.
Ticklish Allsorts at the Zoo Fringe event	Thursday 4 March 2010	Adelaide Zoo	Small concert event for 200 people as part of the Fringe Festival.
World Tapir Day Breakfast	Saturday 24 April 2010	Adelaide Zoo	Forty people enjoyed breakfast with the Malayan Tapirs to celebrate World Tapir Day. This event also raised \$400.
Breakfast with the Chimpanzees	April 2010	Monarto Zoo	Two breakfasts were held on the Chimpanzee Platform, with around 50 people attending in total.
School holiday activities	July, October 2009 and Dec/ Jan and April 2010	Adelaide Zoo	Attendance-driving programs during each school holiday period.
PARAQUAD Days	Friday 30 April – Monday 3 May 2010	Adelaide Zoo	1300 people with disabilities visited the Zoo across the weekend. PARAQUAD SA hold various activities within the Zoo to support the discounted entry offered.

Major events

Event	Date	Details	Attendance
Bubbles and Brew @ the Zoo	Friday 16 October 2009	Adelaide Zoo	850 people attended this year’s event, an increase on last year’s event, despite awful weather for the entire week.
ASO Symphony in the Serengeti	Saturday 5 December 2009	Monarto Zoo	Just over 1000 attended this year’s event.
Panda Welcome Dinner	Friday 11 December 2009	Adelaide Zoo	150 invited guests enjoyed this very special event. The event raised approximately \$15,000 in total.
Valentine’s Day breakfasts and dinners	Sunday 14 February 2010	Adelaide Zoo	65 couples enjoyed breakfast and 15 couples came along for dinner. This event raised \$6500.

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Volunteer Programs

With the arrival of the Giant Pandas at Adelaide Zoo and the opening of the new Chimpanzee habitat at Monarto Zoo, there has never been a more exciting time to be Volunteering with Zoos SA!

This past year has also reinforced the importance of Volunteer contributions to Zoos SA. The efforts of the Zoos SA Volunteers throughout the 09/10 year has been tremendous and our Volunteers continue to support all areas of Zoos SA by enhancing the visitor experience, providing support to Education and Keepers, enrichment items for our Zoo animals, activities for our younger Members, functions for Members, assisting with revegetation and by spreading the conservation messages.

The profile of the Volunteer Programs continues to grow. This growth and the importance of the Zoos SA Volunteer Programs has been reflected in the development of a new position of Zoos SA Volunteer Programs Officer, which is a 0.5 FTE position developed to assist the Manager of Volunteer Programs across all Zoos SA properties.

I was very pleased to announce the appointment of Karen McDonald to the position of Volunteer Programs Officer on 26 November 2009, just in time for the arrival of the Pandas.

An innovative partnership between Zoos SA and the University of Adelaide was developed during 09/10, giving students of the University of Adelaide the opportunity to undertake training to become an Adelaide Zoo Volunteer Guide. The program is fully



supported by the University of Adelaide under the direction of Robyn Brown, Director of Development and Alumni. All training and assessment is conducted through the Zoos SA Volunteer Programs and the first training session was held in November 2009. There has been overwhelming interest from the students and training sessions will continue throughout 2010. Many students are now active Adelaide Zoo Volunteer Guides.

Monarto Volunteer Guides have remained dedicated during 09/10 with the development of the Zu-loop bus system introduced to move the increasing visitor numbers throughout the Zoo. We have been able to retain our unique and accredited ‘face to face’ commentary on the Zu-loop bus system and this is primarily because of the dedication and flexibility of the Monarto Volunteer Guides.

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The viewing platforms throughout Monarto continue to become more popular with visitors. Static Guiding and Touch Tables in these locations are important daily roles for the Monarto Guides where their knowledge on animals and conservation can be shared with visitors.

The Mallee Minders have continued their valuable work at Monarto and the average number of weekly participants has increased again this year. The group works tirelessly each Wednesday on weed eradication, planting, watering, seed propagation and maintenance of plantings across the property including the Visitor Centre and animal exhibits. The water testing program continues and the Mallee Minders will also assist with plantings on the new site known as Wild Africa.

A project the Mallee Minders are very proud of is the completion of Clive’s Patch, aptly named after long-time Mallee Minder Clive Watts. This project at Monarto Zoo has seen an area containing no less than five threatened plant species fenced off to enable the removal of tree guards which will allow natural regeneration to occur in the particularly special plant association. Signage has been installed which explains the importance of habitat and threatened plant protection.

The Adelaide Zoo Members Activity Group and the Monarto Zoo Function Team have once again provided their many popular and usually sell-out functions for the Members of Zoos SA. While fundraising is not the main aim of these functions, there are many projects across both properties that benefit from funds made at these functions.

This has also been a busy year for the BEEZA (Behavioural and Environmental Enrichment for Zoo Animals) Volunteers with many animals receiving enrichment. The highlights were paper maché balls for Lions, Pandas and Tasmanian devils, swings for Chimpanzee and Siamangs, hammocks for Orang-Utans and Chimpanzees, fire hose plaits for Dusky leaf langurs and Christmas baskets and giant Easter eggs for Chimpanzees.

BEEZA Volunteers also assist with the grinding of bamboo for the Panda’s bamboo cakes.

Thank you to all who donate plastic bottles, boxes, herbs, etc, to help enrich the lives of our Zoo animals.

Following the sad passing of Zoos SA Volunteer and Cadaver Corps Coordinator, Jan Tottman, Cadaver Corps has approached the year with determination and commitment to provide educational specimens for Adelaide and Monarto Zoos. The work environment has had a significant make-over with further plans in place to allow the Corps to operate under more varied weather conditions. A major achievement has been the completion of a Cheetah skeleton now on display at Monarto. Links with Adelaide University Medical School- Comparative Anatomy have been re-established and we are most grateful for their involvement.

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After many years in the octagonal hut by the heritage front gates, the Adelaide Zoo Information Centre Volunteers made the big move to the modern new facility situated just inside the new Adelaide Zoo main entrance on 13 December 2009. One of our exciting highlights is operating Adam Internet’s Panda Cam which is broadcast on the internet. The Volunteers also enjoy the view from the Information Desk, especially the new plantings and watching the hippos and their antics. Information Volunteers are the first port of call for many visitors, as they provide information on everything you need to know to enjoy a great day at the Zoo; they also assist with Kidz Kabz, wheelchairs, passouts, lost and found, promote the Wildlife Walkabout Tour and anything that a visitor may need.

We have seen a large increase in the number of Volunteers who have joined the Children’s Zoo, thanks to a very successful Orientation Course held in May 2010. Under the guidance of Volunteer Dorothy McFadden Volunteers are thoroughly enjoying their new roles.

The Zoowatch Program has continued during 09/10 with the Bird Survey group, the Pelican watch group, the annual Frog census and a variety of Zoowatches involving animals such as Radiated tortoise, giraffe, Tasmanian devils, lemurs and baboons. While this has been a relatively quiet year for Zoowatch Volunteers the watches held have included invaluable information for the Keepers.

Zoo Youth has again proved very popular with Zoos SA’s younger Members. The program this year will include two visits to Monarto Zoo as well as various OOZES (Out of Zoo experiences). The group has also been liaising with Events Co-ordinator Megan Hammond to make paper maché pumpkins and other items for Halloween as well as lanterns to be hung around the Zoo for Chinese New Year. A big thank you to the Keepers who have assisted Zoo Youth this year and provided activities behind the scenes and in the Children’s Zoo – these are by far the most popular activities! Also a big thank you to Wally and Emma for organising action-packed OOZEs at Monarto.

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Kidz Club has been very popular again with over 80 children enrolled for 2010. The group has had a couple of extra Volunteers join their ranks this year which has helped this program.

Pot-a-Zoo is a horticultural-based Volunteer program that commenced on 20 January this year to help the Adelaide Zoo Horticulture Department and runs each Wednesday morning from 9 – 12 noon. It comprises approximately eight Volunteers and they have been actively involved in not only weeding and propagating at Adelaide Zoo but also paving and reorganising a new area that has been set up for them. They are a very happy and lively group that has bonded very well.

Adelaide Zoo Volunteer Guides continue to provide the public with informative and enjoyable tours. The Walkabout Tours are very popular and guides are also on duty in the Panda Forest to help give out information to an ever enquiring public. Touch tables are now in use daily (weather permitting) and have proved to be very popular for visitors to explore the various biofacts and hear of conservation programs. Palm oil-themed touch tables were set up every week during June to raise awareness. Guides also provide daily assistance in the Envirodome to ensure visitors have the opportunity to explore the many activities on offer.

The New Member Tours led by Adelaide Zoo Volunteer Guides continue to be very popular. The Members enjoy an early morning tour of some behind the scenes areas and finish with morning tea in the Oora Cafe.

Afterhours walks which are booked with Private Functions have also kept Afterhours Guides busy between September 09 and April 10. Thanks to All Leisure Hospitality for their assistance with this very successful service.

With three catering providers now on site at Adelaide Zoo, we are looking forward to a very busy 10-11 season.

Offsite speaking requests for 09/10 saw 82 speaking engagements; these have involved Volunteers from both Adelaide and Monarto Zoos. We currently have a further 21 speaking engagements for future bookings. Volunteers are providing a very professional service which is spreading conservation messages and also providing funds for native species conservation efforts.

Zoo Volunteers have assisted with many outside promotions and Zoo events, including: City to Bay Fun Run, Book Week, WOMAD, the Royal Adelaide Show Stand, Bubbles & Brew @ the Zoo, Halloween-Boo at the Zoo, Special Children’s Christmas Party, The Special Olympics athletes’ visit to Adelaide Zoo, Tapir Week at Adelaide Zoo incorporating World Tapir Day, many offsite Panda Promotions and Symphony in the Serengeti , just to name a few.



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Our Volunteers have also worked very hard during peak visitation periods such as school holidays, public holidays and over Christmas and Easter to help enhance the visitor experience, even including stints as our Easter Bilby!

Recruitment and training is always a priority and the 09/10 year has been no exception; recruitment will continue to meet the needs of ever-increasing visitation to the Zoos. Training teams at both properties have been very busy over the past year; intakes have been very successful which has helped with rostering but we still require more Guides at each property.

The bar is set high as far as expectations, training and assessment but we continue to provide quality service and uphold the professionalism we are renowned for.

Thank you to everyone involved with the training of our Volunteers, especially Trevor Klein, Barbara Jesser, Tracey Harvey, Ian Walton and Karen McDonald.

Volunteer meetings have been very well attended at each site, especially our combined meetings which have not only been very informative but also a great way to socialise for Volunteers.

Thank you to all Volunteers and staff who have contributed to these meetings, we have been very grateful for the time and information given by Guest Speakers and Zoos SA staff.

Our 2009 Christmas celebrations were enjoyed by all and well catered by the Volunteer Function teams. Monarto Zoo Volunteers enjoyed an evening Christmas in the Bush and Adelaide Zoo Volunteers were excited to have Christmas Morning Tea with the Pandas, which included a sneak peek at the Pandas prior to their official opening.

Special thanks to Heather Caddick and Chris West for being available for our Volunteer meetings and functions even with their busy schedules.

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2010 Volunteer Week Celebrations

Our annual Volunteer Week cocktail party was held on the evening of Thursday 13 May in the beautiful Sanctuary Adelaide Zoo Function Centre. It was a great turnout, of just under 100, and an enjoyable evening was had by all – venue, food, wine and service were fantastic.

Chris West and Heather Caddick both gave thanks to you, our Zoos SA Volunteers, for continued commitment and support. Board Members and staff also attended to show their appreciation.

The 2010 President’s Award presented by Heather Caddick to a Volunteer with an outstanding contribution went to Gary Kubank. Gary makes a huge contribution to both Zoos through BEEZA and Mallee Minders. Gary was very humble in his acceptance. He received an amazing round of applause from his fellow Volunteers.

The Zoos SA Volunteer Representative Group (VRG) has worked very hard this year to revise the Terms of Reference of the VRG to best support the Conservation efforts of Zoos SA.

The VRG represents the Volunteers of Zoos SA in the distribution of funds raised through the Volunteer Programs. These funds are raised through events such as Member Functions, off site speaker engagements, raffles and after hours walks.

Funds raised during 09/10 have supported:

- Monarto Zoo Education video camera.
- Enrichment for the lion pride at Monarto.
- Microchip scanner for the Yellow-footed rock wallaby program at Aroona Sanctuary.
- Mallee Minder facility extension.
- Monarto Zoo Volunteer trailer mounted toilet refurbishment.
- ‘Steamer’ for making Panda cakes.
- Adelaide Zoo Volunteer ID cards (part-funding).
- Two sets of scale units for Cheetah and Colobus.
- Monarto Zoo carnivore mobile camera unit including recording kit, viewing screen, generator and Sony Handycam.
- Education ute artwork.
- Adelaide Zoo Quarantine Facility renovations.
- Greater Bilby Breeding Program.
- Tasmanian Devil Breeding Program.

2009/2010 has been a very exciting year, Thank you to all RZSSA Volunteers - your time, energy, effort and passion is greatly appreciated.

Thank you to all at Zoos SA for your support of the Volunteer programs.



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Human Resources

The Team

Vicky Whiteway

Human Resources Manager, MaHRM, CAHRI

Peter Collins

Occupational Health and Safety Coordinator, Grad Dip OHSM

Mardi Nickels

Payroll Coordinator

Areas of Responsibility

The team works closely with staff and line managers and is responsible for:

- Employee and Industrial Relations
- Human Resource Management
- Occupational Health, Safety and Welfare
- Payroll
- Training and Development
- Workers Compensation



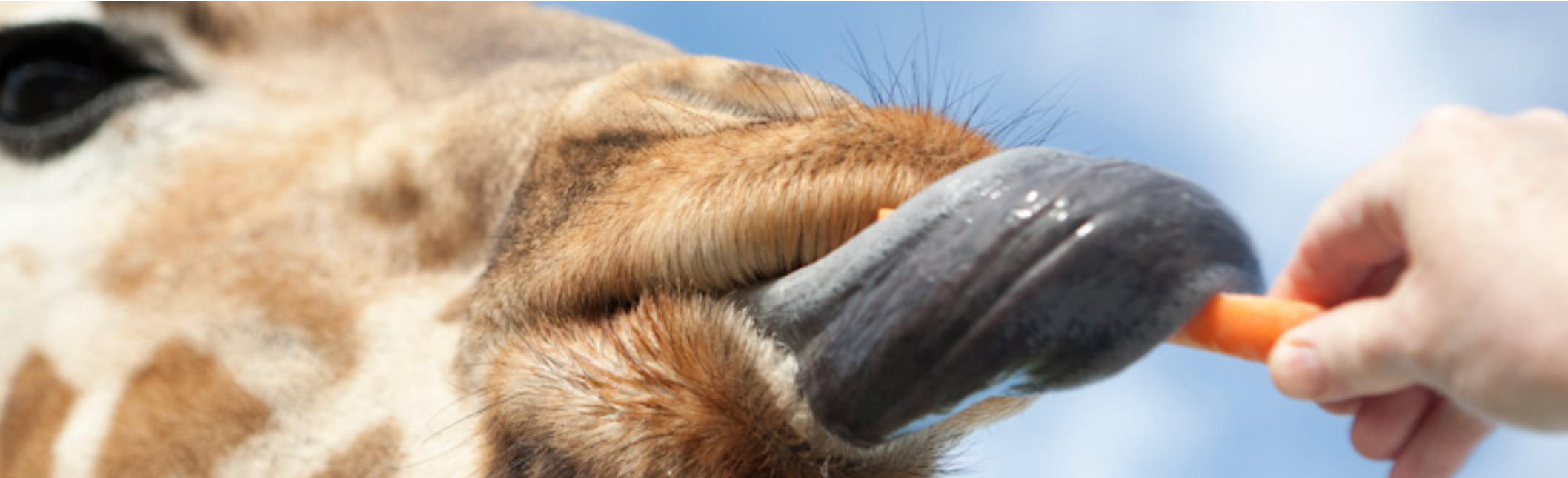
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Employee and Industrial Relations

The Collective Agreement was successfully re-negotiated and is now in place. This included some significant improvements to employee benefits, such as above standard Maternity Leave, paid Paternity Leave and improved ‘flexible working’ options. The inclusion of more staff within the Collective Agreement has increased access to these negotiated benefits and we will continue to include more employees into this agreement where possible.

The Old School House has been allocated as a shared staff break and training facility and improvements are planned for this building and staff facilities at each site. The training service provided is being reviewed and a new regular schedule of training events developed. Development of a Social Club is underway to assist in the management of this resource.

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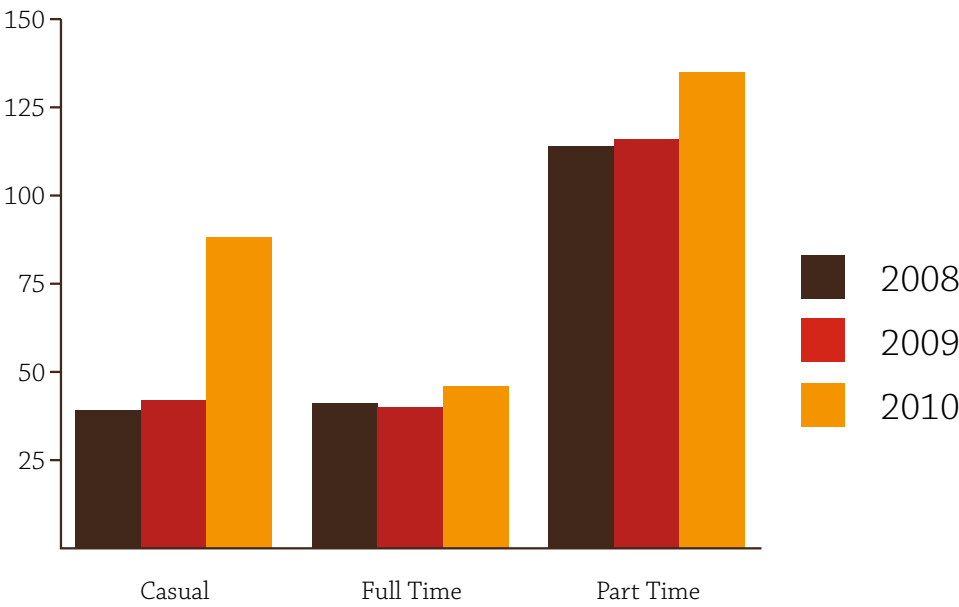
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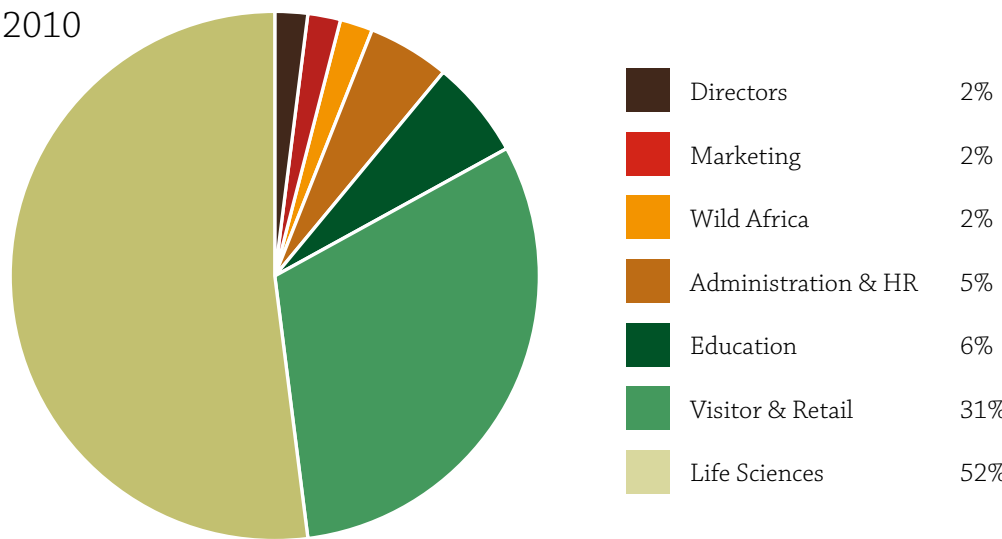
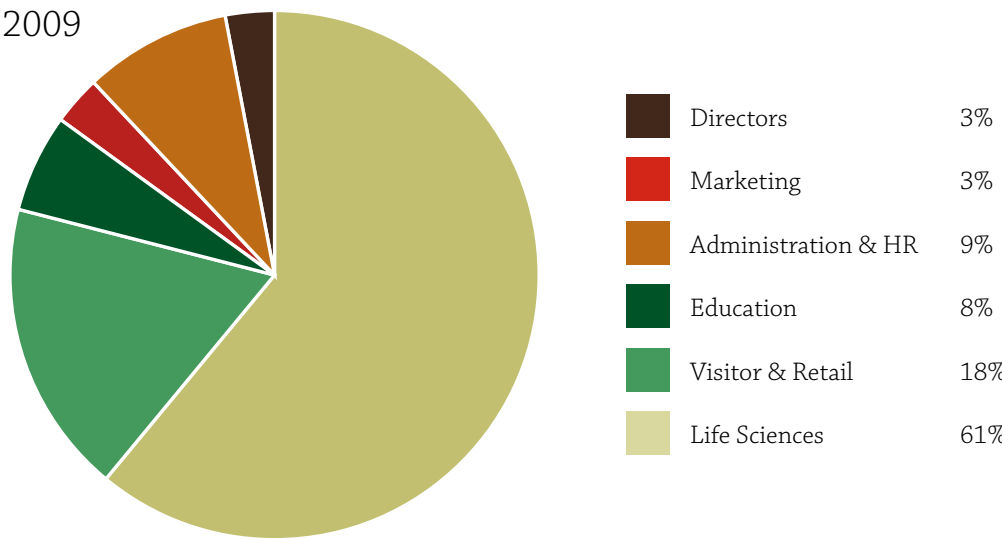
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Human Resource Management

The new developments, increase in visitor numbers and demand for more ‘up close and personal’ animal experiences has seen an increase in employees. The success of Conservation Ark has required the recruitment of employees specialized in grant applications and field working, which is largely self-supported through income generation. Employee numbers have increased on last year, but many of these are part-time or casual and due to the increase in visitor number and improvements to visitor service and experiences. Staffing numbers are close to the 300 mark. The breakdown of contracts is:



The breakdown of staff in relation to the discipline for which they are employed.



We have been undertaking a review of Job Descriptions in consultation with employee representatives and managers to assist in ensuring clarity of roles and responsibilities at all level. The Organisational Chart has been updated to reflect the new additions and amendments to structure.

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Occupational Health and Safety

2009/10 was a very busy year with a great deal of Zoo resources directed to the considerable amount of construction at both sites, and an increase in the number of visitors in particular at Adelaide with the opening of the Bamboo Forest. All external contractors working on the PEOPLE Project received a Zoo Specific Induction from the Zoo’s OHS Coordinator as well as an induction by the Hindmarsh Safety Supervisor. The scale of construction has been unprecedented yet, despite the increase of risk associated with these projects, there were no reported lost time injuries by the contractors.

The statistics show for the second year an improvement in the lost time injury frequency rate at both locations which is encouraging, in particular with an increase in the number of visitors and the hours worked. The increase in the number of visitor incidents at Adelaide is partly due to the increased number of people visiting on hot days during the initial couple of months of the Bamboo Forest opening to the public; historically on days of high temperature we have low visitor numbers.

Employee Injury Statistics (Last Year)

	LTI	Hours Worked	Hours Lost	MTI	FAI	NH	LTIFR	LTI (%)
Adelaide Zoo	7 (7)	251586 (146822)	3842 (1750)	15 (9)	66 (38)	14 (12)	27.82 (47.68)	1.53 (1.192)
Monarto Zoo	3 (4)	93436 (82587)	91 (77)	4 (3)	44 (36)	32 (17)	32.11 (48.43)	0.1 (0.093)
Cumulative Total	10 (11)	345022 (229409)	3933 (1827)	19 (12)	110 (74)	46 (29)	28.98 (47.95)	1.14 (0.796)

Visitor Incident Statistics (Last Year)

	Incidents	No. of Visitors	Visitor Incident Frequency Rate
Adelaide Zoo	70 (32)	471050 (358723)	29.72 (89.21)
Monarto Zoo	44 (26)	111647 (107602)	78.82 (241.63)
Zoos SA	114 (58)	582697 (466325)	39.13 (165.42)

During the year we also became Members of the Safety Assist Program, previously known as the Safety House Scheme. The Safety Assist signs are erected at both Monarto and Adelaide Zoos to designate a safe refuge in case of animal escape and a location for a person in distress to find help.

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Payroll

The system has been updated to reflect the changes brought about by the new Enterprise Bargaining Agreement. Additional software has been purchased to support the organisational charting abilities of the system and improve reporting capacity.

Training and Development

The reinvigoration of the Induction program assisted in the speedy assimilation of new employees and gave an understanding of our aims, objectives and the essential knowledge required. All training provided has been evaluated and a complete review and restructure of our Training and Development Program is underway. The facilities within the Old School House provide a dedicated Training Room and we are maximizing the use of this space for Zoos SA-delivered training and development opportunities but also sharing with external partners where appropriate.

We were successful in gaining Productivity Places Program (PPP) funding for our Animal Management Employee in Certificates III and IV supported through Gilles Plains TAFE and we are investigating further funding opportunities available to allow access to accredited training opportunities to more employees.

Workers Compensation

The number of cases remains static, despite increasing number of employees. The Job Dictionary has proved a valuable tool in assisting Zoos SA to minimize risks and manage rehabilitation and return to work for injured employees. We continue to use this to underpin our Functional Capacity tests and manage our return to work programs.

Glossary of Terms

Public Incident: An incident that involved a member of the public, either individually or as a group; this may or may not have led to an actual injury.

LTIFR

Lost Time Injury Frequency Rate = No. of Lost Time Injuries /
Number of Hours Worked x 1,000,000

VIFR

Visitor Incident Frequency Rate = No. of Visitors involved
in incident / No. of Visitors x 1,000,000. This measure is a
calculation developed to provide some quantifiable measure of
how well we look after the safety of our visitors.

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Admissions – Adelaide Zoo

The number of member admissions to the Zoo increased by over 50%, a reflection of the almost 25% increase in the number of members, the dedicated member only slots to see the Giant Pandas offered (during December 2009 and January 2010) and repeat member visits to the Zoo. The increase in paid admissions occurred since the opening of the Pandas in mid December 2009 and thus represents 6 months only of activity (tracking for a 70% increase over the full year). The appointment of a dedicated Venue Coordinator, additional catering providers and more venues on site have led to an almost 60% increase in the number attending after (or before) hours functions.

	2010	2009	Variance
Admissions (Paid)	351,529	256,918	+36.8%
Members	72,715	48,435	+50.1%
Other Admissions (Free)	46,806	51,913	-9.8%
After Hours Functions	19,541	12,283	+59.0%
TOTAL	490,591	369,549	+32.8%

Total attendances for the last five years were:

2008/09	369,549
2007/08	370,410
2006/07	400,790
2005/06	380,940
2004/05	372,759

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Admissions – Monarto Zoo

Despite the draw of the new attractions at Adelaide Zoo and the enforced closures of Monarto Zoo due to hot weather in the summer months, attendance at Monarto was maintained at similar levels to the previous record breaking year. More of the visitors were members than in previous years, again due to the overall increase in the membership of the Society. The promotion of the Two Zoos Pass, the opening of the Chimpanzee exhibit and the Zu-Loop ensured visitation was consistent with 2009.

	2010	2009	Variance
Admissions (Paid)	82,902	89,151	-7.1%
Members	18,310	13,700	+33.6%
Other Admissions (Free)	10,435	8,993	+16%
After Hours Functions	0	0	0
TOTAL	111,647	111,844	0%

Total attendances for the last five years were:

2008/09	111,844
2007/08	107,602
2006/07	105,504
2005/06	86,863
2004/05	98,901

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The Board of the Society acknowledges and appreciates the ongoing financial support from the South Australian Government for both recurrent expenditure and contributions to capital programs.

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- Allon J E C
- Anderson N
- Andrews L M
- Arbery R J
- Armstrong E
- Armstrong P
- Ashton G W
- Austin R G
- Austin T E
- Backhouse B
- Baltussen N E
- Barclay K
- Barry D L
- Barszczowska N K
- Bassham-Bert M I
- Bavaresco C G
- Bayly S
- Beauchamp H
- Bennett A J
- Bigwood S
- Bird J
- Bishop N J
- Boardman K J
- Boardman W S J
- Bonney E A
- Booker S K
- Bradey K S
- Brewer M T
- Bright A M
- Brock E C
- Brooks G F
- Brown A J
- Brown L K
- Brown S J
- Brumfield A
- Buchecker J A
- Buckler A
- Burdon J E
- Burford G L
- Burford J M

- Burns H A
- Butler C
- Butters D
- Cain K J
- Callery S J
- Campbell E C
- Carbone D L
- Carney T M B
- Carruthers N K
- Carter B F
- Case T
- Castle G J
- Catt L A
- Chalmer V
- Chauncy A N
- Chilvers M A
- Church R J C
- Cini N
- Clark P B
- Cole R W
- Collicelli P
- Collins P H
- Colquhoun C S
- Copeland J W
- Cronin N G
- Crutchett J V
- Daly M
- De Silva M L
- Dechellis J
- Deering N L
- Della J
- Dewhirst R A
- Dillon C
- Drabsch L A
- Driver F A
- Durden K M
- Ellen J A
- Evans M A
- Famiglietti N
- Feeley N J
- Fewster A J
- Fisher S J
- Foley J
- Folland K L
- Foster W K
- Frith M G

- Fulton C A
- Gardner J W
- Geister C L
- Godschalk M L
- Goldfinch J
- Grant S L
- Grenfell J R
- Guy H R
- Guy M J
- Habel S G
- Hakof D H
- Hakof J P
- Haley C M
- Hall S
- Hamilton D
- Hamilton L K
- Hammond M M
- Hanley L
- Hart N L
- Harvey M E
- Hay W
- Hayes L M
- Hayes T
- Hayward A A
- Heard C C
- Hearn D R
- Henderson N A
- Hicks G L
- Hoare C L
- Hoare L
- Hodson T J
- Holland G J
- Horner B R
- Horton E K
- Howard A C
- Howlett H J
- Hughes E L
- Hughes J A
- Hunt B E
- Hunt K L
- Hurley T
- Ind R D
- Intarakhamhaeng N
- Ireland K
- James A W
- James M

- Janiak N S J
- Jefferies M
- Jenkins T J
- Johnson L M
- Johnson M C
- Johnson S P
- Jones J T
- Kats H
- Kedrayate C C
- Kent L P
- Kuchar N A
- Kuhnert D P
- Laing M B
- Lang M E
- Langley J N
- Langley N J
- Law L A
- Letcher C N
- Lloyd M
- Longbottom K D
- Lovett M R
- Lugg J G
- Lyman H C
- Ma Z
- Mac Kinnon J M
- Macchia E M
- Mackenzie A D
- Madon H
- Males K G
- Manning B C
- Manuel T L
- Marta J B
- Mcculloch S A
- Mcdonald K I
- Mckee S J
- Mclelland D J
- Mcpherson J
- Mcpherson M N
- Meakin N H
- Mensforth C L
- Mertens M
- Messner T L
- Mills M
- Modra P S
- Moffitt J D
- Moore J C

- Morgan D H
- Morley T P
- Morris A M
- Morris D R
- Morrison J
- Moser L
- Murphy L A
- Muscardin S A
- Muscardin T
- Neindorf A M
- Nickels M A
- Nielsen T A
- Ninnes K J
- Norman M D
- O’callaghan L E
- Olds L G M
- Olijnyk J M
- Oliver A S
- Papantoniou S E
- Parker M J
- Parkin E J
- Pederson M K
- Penley L J
- Pennington G J
- Petersen C R
- Pike B J
- Placanica S E
- Pohl B E
- Post M
- Potter L
- Poyner M A
- Probert R J
- Rice E J
- Richardson D W
- Riglin L A
- Robinson J
- Romer C J
- Rowe S A
- Rushton-Smith E J
- Rushworth C L
- Ryan C M
- Ryles N D
- Salter L M
- Sansone H K
- Schultz D
- Seidel C A

- Seidel J M
- Sgobino K L
- Shallow D M
- Shanahan M W
- Skipper G
- Smith A J
- Smith I G
- Sparrow E E
- Speck C R
- Stapleton P J
- Stevens T K
- Still E V
- Stockburger L E
- Taggart D A
- Taylor H M
- Teoh C R
- Thoman G A
- Thomas C M
- Thomas R J
- Tilgals K B
- Tomkinson N A
- Tsiros S
- Turrini-Rochford T
- Twigg B J
- Vodic L M
- Ward E
- Washford S K
- Watson K A
- Wells R J
- West C D
- Westlake G
- Whitehead P
- Whiteway V A
- Whitford H R
- Wignall C L
- Wilkinson K J
- Wilson V K
- Winen N S
- Wooding T A
- Yengi E D
- Yorath W
- Younger S
- Zadow K L
- Zrinski-Smith E

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Zoo Patron

Patron

His Excellency Rear Admiral Kevin Scarce AC CSC RANR
Governor of South Australia

Board

President

Mrs Heather Caddick (8)

Government Nominees

Mr Rodney Hobbs (8)

Ms Vicki Linton (6)

Ms Maria (Mia) Toscano (7)

Elected Members

Nicholas Newland AM (6)

Clive Watts (8)

Kevin McGuinness (3 – elected November 2009)

Vice President

Dr Carla Litchfield (7)

Board Nomination

Mr Shane Daniell (7)

Elected Employee Representative

Mr Wayne Yorath (6)

Non-Board Members

Mr Neil Killmier (Secretary)

* The number indicated in brackets next to each Board Member’s name is the number of Board Meetings attended for the Financial Year. There were a total of 8 Board Meetings held for the Financial Year.

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Student Involvement

Postgraduate Research Students 2009-2010

Commencing honours students

Jillian Ryan – Behaviour of and enclosure use by Giant Pandas (UniSA)

Continuing honours students

Chelsea Sims “Dietary manipulation of sex-ratio in parrots” (Flinders University)

Sally South “Fire ecology of Mallee tree dragon lizards” (Flinders University)

Angharad Johnston “Development of microsatellites for Australian pelicans” (Flinders University)

Kate Barratt “Behavioural studies in mother-reared and foster-reared rock wallabies” (University of Adelaide)

Completed honours students

Kelly Arbon “Spatial distribution of sarcoptic mange in wildlife in south eastern Australia” (University of Adelaide)

Samantha Blight “Fire ecology of stellate knob-tailed geckoes” (Flinders University)

Kellie Howell “Development and brood reduction in black-faced cormorants” (Flinders University)

Andrea Pratt “An investigation of Zoo visitor attitudes towards carcass feeding for carnivores, before and after a public carcass feeding experience of African wild dogs Lycaon pictus at Monarto Zoo, and the impact on knowledge and conservation attitudes in humans” (UniSA)

Jenny Procter “Habitat use and activity patterns of reintroduced, captive bred, Brush-tailed rock wallabies in the Grampians National Park” (University of Adelaide)

Commencing PhD students

Rebecca West “Reintroduction biology of Brush-tailed and Black-flanked rock wallabies” (University of Adelaide)

Continuing PhD students

Rachel Correll “Predictors of body size in extant and extinct macropods” (Flinders University)

Mike Geen “Evolution of polychromatism in death adders” (Flinders University)

Elissa Pearson “An exploration of Zoo visitors’ Orang-Utan-related knowledge, attitudes, and conservation behaviours following a visit to an Orang-Utan exhibit” (UniSA)

Julie Riordan “Behavioural ecology of back-faced cormorants” (Flinders University)

Monika Szokalski “Training of captive tigers; enriching for the animals, visitors, and Keepers?” (UniSA)

Joanne Davis “Control and psychological well being: an investigation of the concept of choice in captive primates” (UniSA)

Joshua Griffiths “Reintroduction biology of the Greater bilby in SA” (University of Adelaide)

Leah Kemp “Reintroduction biology of mainland Tammar wallabies in SA” (University of Adelaide)

Joanne Lee “Effect of mining exploration tracks on terrestrial animal populations and dispersal” (University of Adelaide)

Angela McGuire “Do Mallee whipbirds have individually recognisable calls?” (Flinders)

Liberty Olds “Rodents and dasyurids of the Kimberley area, WA” (University of Adelaide)

Elissa Pearson “Changing human attitudes and behaviour in order to help save Orang-Utans” (UniSA)

Sally Potter “Phylogeography of rock wallabies in the Kimberley area, WA” (University of Adelaide)

Laura Ruykys “Ecology of Warru (Black-footed rock wallaby) in the Anangu Pitjantjatjara Yankunytjatjara Lands” (University of Adelaide)

Bradley Smith “Investigating the cognition of the Dingo Canis lupus dingo” (UniSA)

Natasha Speight “Renal failure in koalas in the Adelaide Hills; the significance of oxylate necrosis” (University of Adelaide)

Hayley Tindle “Encouraging water conservation behaviour in the South Australian community” (UniSA)

Completed PhD students

Elisa Sparrow “Effects of long-term isolation and habitat fragmentation on wombat populations in SA” (University of Adelaide)

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Life Members

Title	First Name	Surname	Joining Date
Honorary Life Members			
Sir	David	Attenborough	23/11/1995
Mr	Nick	Cureton	26/06/1990
Dr	Edward J	McAlister AO	22/02/2006
Mr	David	Minear	26/06/1990
Dr	Rob	Morrison OAM	26/11/2009
Mr	Alf	Prade	26/11/1992
Mr	George	Purkiss	24/11/1987

Member Number	First Name	Surname	Joining Date
Life Members			
20001	Audrey K A	Abbie	23/03/1981
20507	Amanda	Abbott	24/09/1990
20492	Malcolm R	Adam	29/01/1990
20524	Christine	Adams	26/02/1990
20622	Thomas	Adams	16/06/1999
20623	James	Adams	16/06/1999
95893	Jennifer	Adams	02/04/2009
81060	Roger	Ainsley	25/06/2004
75170	Henry	Akkermans	01/08/2006
91355	William	Akkermans	01/08/2006
95154	Sarah	Akkermans	17/01/2006
71218	Karen	Alchin	02/04/2003
89517	Liam	Alchin	01/07/2006
20515	Jennifer	Alde	26/04/1983
33045	Caroline	Alde	01/08/2006
89859	Trilby	Aldridge	01/07/2006
20689	Mayda	Alexandrides	02/07/2001
20586	Lauren	Alfred	29/09/1995
20587	Michael	Alfred	29/09/1995
104147	Georgia	Allan	08/05/2007
104148	Phoebe	Allan	08/05/2007
116213	Jemima	Amery- Gale	23/12/2008
118429	Tyson	Amey	02/04/2010
20003	Joel	Anderson	24/10/1977
20004	Rebecca	Anderson	24/10/1977
74783	Jane	Anderson	10/07/2006
77203	Marie	Anderson	08/02/2003
20007	K Luise	Andrewartha	28/08/1961
116531	Elizabeth	Andrews	02/01/2010
20008	J H F	Angas	28/09/1964
20010	Carina	Angelo	24/01/1977
20503	Elizabeth	Angove	27/08/1990
20542	Catherine	Angove	28/10/1992
111943	George	Anthony	12/06/2008
20653	Dymphna	Antic	23/12/1999

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20555	Silvio	Apponyi	26/07/1993
20690	Michael	Aquilina	13/06/2002
64658	Luisa	Aquilina	02/08/2003
20607	Lynette	Arden	10/10/1994
98858	Keith	Arnold	01/08/2006
132591	Jah Hannemann	Arnold	30/06/2010
64618	Anthony	Arnott	08/02/2003
103207	Margaret	Arnott	02/04/2010
20015	M E	Athawes	23/08/1965
20016	Joan	Athersmith	23/10/1978
20017	Norman	Athersmith	23/10/1978
20737	Annette	Atwell	25/07/1988
20018	M Ruth	Aulton	25/07/1978
109318	Veronica	Bacchia	02/02/2009
89628	Joshua	Badcock	10/07/2006
104145	Sarah	Bailes	08/05/2007
104146	Matthew	Bailes	08/05/2007
122022	Penelope	Bailes	17/08/2009
78170	Ben	Bailey	02/04/2004
82387	Rob	Baillie	02/10/2009
63344	Michele	Bain Cureton	02/07/2004
112866	Maya Gumillya	Baker	12/08/2008
20709	Michael	Balin	15/12/1994
119746	Jan	Ball	08/05/2009
20741	Jeffrey	Barbara	05/07/1999
20509	Virginia	Barber	21/11/1988
81916	James	Barber	08/05/2003
81917	Adam	Barber	08/05/2003
20020	J E	Barker	31/03/1958
20021	Jennifer M	Barker	01/01/1980
20484	Heather M	Barnes	24/01/1983
75568	A. Isabel	Barnes	17/10/2002
85328	Lisa	Barnett	01/08/2006
20022	Katherine M	Barratt	25/03/1974
20023	Nicholas J	Barratt	25/03/1974
20024	Peter C	Barratt	25/03/1974
20025	Cynthia R	Barrett	24/01/1972
20026	Jeffery C	Barrett	24/01/1972
32967	Merrin	Barrett	09/07/2007
85862	Fiona	Barrowman	01/08/2006
20648	Richard	Bartholomaeus	21/01/1998
20631	Bob	Baskerville	13/01/1993
20632	Jacqui	Baskerville	13/01/1993
33185	Brett	Bates-Brownsword	09/12/2008
88256	Sarah	Bau	02/11/2007
20478	Joanne L	Baulderstone	27/02/1989
83225	Jennifer	Baulderstone	24/09/2003
97805	Brodie	Beales	02/07/2009

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118051	Mark	Beecher	02/03/2010
118052	Sian	Beecher	02/03/2010
30627	Maureen	Bennett	02/05/2010
20218	Bronwyn	Bentley	25/03/1975
20591	Kathleen M	Bentley	27/11/1989
20028	Mal	Benton	25/10/1976
101498	Kathryn	Bercic	02/01/2009
69464	Peter	Berry	02/01/2010
20029	Maxine E	Besanko	22/11/1965
20068	Josephine M	Beven	24/07/1967
20030	Ronald F	Bickford	08/09/1938
62720	Valerie N	Bickley	01/08/2006
20744	Josephine	Bide	08/07/1993
64207	G M	Birkett	01/08/2006
20032	Benjamin Napier	Birks	27/04/1981
20033	Daniel N	Birks	27/03/1978
20034	Nicholas N	Birks	18/02/1952
20621	Jennifer K	Birks	24/03/1993
20035	Joseph	Black	28/02/1983
61862	Angela M	Black	02/11/2009
76001	Yvette	Black	26/11/2002
122198	Jamie	Black	25/08/2009
94512	Joy	Blanch	01/08/2006
83037	Clive	Blaser	01/09/2003
83038	Margaret	Blaser	01/09/2003
20037	Diana	Bleby	27/10/1980
20038	Michael A	Blinman	23/07/1979
20039	Doug J	Bloomfield	22/07/1963
20040	Patricia	Bockner	27/11/1978
20726	Alan	Bohn	10/07/1992
20727	Rosemary	Bohn	02/07/2001
20474	Kevin	Bonnell	29/02/1988
32865	Catharine	Bonython	02/06/2003
118891	Jane	Booth	04/04/2009
105617	Margaret	Bootsman	13/08/2007
81914	Angela	Booy	08/05/2003
82752	Susanne	Bormann-Ziersch	01/08/2006
40848	Ruth	Borthwick	02/06/2003
20041	B	Bosio	12/09/1955
60804	Richard T	Bott	02/09/2009
74452	Christine	Bott	02/09/2009
111968	Lisa Storm	Bottroff	12/06/2008
60305	Kenneth A	Bowden	25/06/2004
20654	Michelle	Bowe	01/05/1995
81545	Andrew	Bowe	14/04/2003
20042	James V S	Bowen	28/09/1964
61594	Judith	Bowler	02/08/2003
20043	Sally F	Boxall	25/03/1980

Member Number	First Name	Surname	Joining Date
20647	Melody	Boxall	25/11/1992
83849	Meryl	Boy	01/08/2006
30049	Mac	Boyle	01/07/2003
112523	Stephen	Boyle	17/07/2008
20764	Edward	Braddock	20/11/1999
20551	Sheridan A	Brand	22/03/1993
81531	Jan	Brand	10/07/2006
111186	Leah	Brannigan	22/06/2009
111188	Lyn	Brannigan	26/06/2009
20768	Kathy	Bray	05/02/2001
20045	Esther E	Breed	26/09/1977
70897	Rita	Bretag	19/10/2006
85739	Allan	Bretag	14/04/2004
105570	Bev	Brideson	02/09/2009
20047	Gillian	Briggs	24/03/1964
20048	Robin	Briggs	25/10/1975
20655	Charlotte N	Bright	24/10/1980
89880	Gail	Brimson	21/01/2005
77157	Maria	Britton	03/02/2003
112083	Isabella	Brko	19/06/2008
20049	C M	Brook	24/07/1972
20050	Geoffrey	Brooks	27/10/1980
20051	Jane	Brooks	09/01/1950
20052	Patricia	Brooks	27/10/1980
20534	Rosemary H S	Brooks	29/06/1992
20054	G B	Brown	07/03/1950
20055	Gwynne D	Brown	27/08/1979
20056	J R D	Brown	22/05/1972
20057	Jordan D	Brown	28/09/1981
20058	Madeline H	Brown	28/06/1982
20059	R F	Brown	28/06/1965
71128	Emily	Brown	31/08/2005
71454	Claire	Brown	31/08/2005
20060	Theodore	Bruce	25/02/1974
90916	Lucinda	Brunsgard	30/07/2009
76249	Chris	Bryant	11/12/2002
109314	Kathy	Bryker	22/02/2009
20061	F P	Bulbeck	26/11/1956
20062	P M	Bulbeck	26/11/1956
20063	Janet W	Bullock	22/06/1981
20065	Charles D	Burfield	24/03/1975
20066	G B	Burfield	24/07/1967
20067	John C	Burfield	26/03/1973
20069	M A	Burfield	24/07/1967
20070	Paul J	Burfield	24/03/1969
20071	Timothy P	Burfield	24/07/1967
117948	Josephine	Burke	18/02/2009
118534	Jennifer	Burke	02/04/2010

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104264	Lynette	Burnett	15/05/2007
20491	G C	Burrow	29/01/1990
85918	Barbara	Buterin	29/04/2007
86133	Bernard	Buterin	18/06/2008
104150	Clarice	Buterin	08/05/2007
20676	Graeme	Butler	01/06/1994
20361	Sallie	Butterfield	26/02/1979
20072	Stroma	Buttrose	24/10/1980
72332	Julie	Cadd	01/08/2006
72333	Andrew	Cadd	01/08/2006
86487	Jessica	Cadd	01/08/2006
20656	Heather	Caddick	13/06/2002
20779	Barnaby	Caddick	09/05/2002
20780	Alfred	Caddick	09/05/2002
20781	Toby	Caddick	09/05/2002
99078	Kerstin Rylander	Caddick	19/08/2006
107483	Tilda Elle	Caddick	14/11/2007
85630	Marlene	Cameron- Smith	29/03/2004
20073	Alec	Campbell	23/08/1976
20074	Nina	Campbell	23/06/1978
102248	Ruth Myra	Campbell	11/01/2007
128834	Donato	Camporeale	27/02/2010
20075	David P	Cann	22/06/1981
20581	Helen	Carey	13/03/1995
130958	Jenny	Carney	30/04/2010
82690	Gerry	Carr	24/07/2003
20700	Christopher	Carter	24/04/1992
111538	John. M	Carter	02/06/2010
122116	Andrew	Carter	20/08/2009
107743	Melanie	Casey	23/11/2007
120464	Janet	Casiero	15/06/2009
20147	J R	Casley-Smith	26/09/1966
20077	John M R L	Castle	16/01/1984
121427	Rachel	Catford	27/07/2009
32014	Evelyn	Catt	02/03/2003
20774	Colin	Causer	02/12/2002
117667	Lisa	Cawley	30/01/2009
90569	Jan	Cecchi	01/05/2006
90570	John	Cecchi	15/05/2006
20598	Dr C.M.	Chabrel	01/11/1996
83831	Gwen	Chambers	01/08/2006
20683	Alisa	Chan	02/07/2001
20684	Naomi	Chan	02/07/2001
20078	Barbara F	Chapman	24/04/1978
115398	Frank	Chapman	02/01/2010
20079	P J	Charles	28/05/1979
102247	Pamela	Cheesman	11/01/2007
114701	Carmel	Chetcuti	12/11/2008

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20080	Margaret E	Christian O A M	22/05/1978
64778	Elizabeth	Chye	16/04/2007
20081	Lissa	Claridge	01/01/1980
87619	Sonia	Clarke	10/09/2004
108215	Alison	Clarke	02/01/2010
132261	Rhys Robert	Clarke	18/06/2010
20734	James	Cleland	24/10/1988
20083	Margaret A	Clements	25/04/1983
20490	Una S J	Clifford	30/01/1990
76555	Nita	Clifton	01/07/2006
89508	Helen	Clifton	31/12/2004
89509	Don	Clifton	31/12/2004
63237	Ian	Coat	05/02/2009
88721	Emily	Cohen	07/01/2008
85784	Egilda	Colaruotolo	01/08/2006
20633	Oonagh	Colbeck	13/06/2002
20084	Phillip J	Coles	29/06/1982
20085	Elizabeth L	Collins	26/02/1979
20678	Rosemary	Collins	13/06/2002
99191	Judith	Collins	01/08/2006
105113	Colin	Colquhoun	01/06/2008
20240	Jillian	Congedi	23/05/1977
108885	Daniel	Congedi	02/01/2008
100441	Kathryn	Conlin	02/12/2009
122829	Luci	Cook	17/09/2009
60530	Kerryn L	Coombs	01/08/2006
73355	Rachel	Coombs	01/08/2006
73655	Amy	Coombs	01/08/2006
95840	Nola	Cooper	02/04/2010
112884	Harrison	Copping	13/08/2008
20087	David F	Cornell	24/01/1972
20088	Kathleen L	Cornell	24/01/1972
20767	Dave	Costello	29/11/2001
20144	Jennifer	Costi	27/12/1985
60339	Robert J	Coulthard	01/08/2006
30651	Heather	Coutts	11/02/2003
90775	Rosanne	Coventry	30/06/2010
20090	Amanda M	Cowan	27/10/1980
20091	Alexandra P	Cowan	02/09/1975
20092	Colin L	Cowan	28/06/1943
20095	James M	Cowan	27/10/1980
109558	Jenny	Cowan	16/03/2009
20563	Kerry O	Cox	21/04/1994
116909	Ethan	Cox	07/01/2009
117865	Kathryn	Coy	02/03/2010
20096	W M	Crabbe	23/07/1962
32372	Mark	Craig	01/11/2005
82309	Samuel	Craven	12/06/2003

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32859	Elizabeth	Crawley	05/08/2005
80883	Judith	Cresswell	07/03/2003
99614	Genevieve	Crisp	02/10/2009
99760	Glen	Crittenden	27/09/2006
106624	Vicky	Crittenden	05/10/2007
32648	David	Crompton	20/02/2003
20099	Stephanie A	Croshaw	01/01/1980
71339	Pam	Cross	05/04/2004
84354	Carolyn	Crowley	22/12/2003
132482	Patrick Eric	Crowley	25/06/2010
105121	John	Crutchett	01/06/2008
90559	Paulina	Cudmore	01/07/2006
111946	John D.	Cudmore	12/06/2008
63238	Leanna	Cullen	02/02/2010
20513	Peter J	Cundy	27/05/1991
20559	Margaret F	Cunningham	11/10/1993
82510	Scott	Cunningham	10/07/2003
20682	Maureen J	Cussans	22/06/1987
20527	Sophia	Czechowicz	30/03/1992
110285	Alex	Dall	02/04/2010
131574	Kerry	Dalzotto	21/05/2010
20488	Elaine J	Damm	23/05/1983
107946	Belinda	Dart	02/01/2010
20657	Sue	Daugherty	13/06/2002
20102	Poppy K	Davenport	23/01/1978
72525	Claire	Davenport	02/06/2010
20103	Helen J	Davey	27/02/1984
20105	Peter A S	Davidson	30/01/1979
64113	Lee	Davies	02/06/2003
73002	Emily	Davies	01/08/2006
96206	Margaret	Davy	18/06/2010
108287	William	Dawes	12/12/2007
108289	Thomas	Dawes	12/12/2007
20564	Louise	Day	14/04/1993
20108	Tom	De Meyrick	11/12/1985
20109	Harry M	Dean	28/06/1978
20094	Emma M	Dedman	27/10/1980
20110	Susan	Denman	25/08/1975
20111	David R	Denton	23/01/1967
20468	Stephanie	Denton	12/06/1986
20522	Emma V M	Derwas	04/11/1991
84393	Pam	Di Lorenzo	02/01/2005
20511	Christopher F	Dibden	28/03/1989
20625	Andrew	Dibden	29/11/1999
20626	Eloise	Dibden	29/11/1999
64545	Jacinta	Dickins	18/08/2004
84656	Stuart	Dillon	13/01/2004
20759	Samantha	Ding	12/09/2001

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103596	Brad	Diplock	02/05/2010
20694	Mark	Divito	02/01/2001
111422	Darcy	Djurasevich	13/05/2008
132260	Emlyn	Dodd	18/06/2010
93709	Nina	Doe	19/09/2006
20704	Brian	Doidge	02/07/2001
20112	Elsbeth M	Doman	24/09/1979
62386	Peter	Donnelly	01/08/2006
73391	Andrew	Donnelly	19/08/2006
98753	Philip George	Donnelly	01/08/2006
119526	Nicole	Doolan	28/04/2009
20499	Mary I	Downer	28/05/1990
73354	Lorraine	Doyle	01/08/2006
98752	Shane	Doyle	01/08/2006
20114	Paul	Drew	23/07/1979
20115	Jacqueline M	Driver	25/02/1980
20116	Myme R	Driver	21/10/1953
20117	Peter S	Driver	22/06/1981
20575	Joshua F	Droogan-Turniski	09/11/1994
20119	Isabel F	Drummond	25/07/1978
114826	Colette	Dry	18/11/2008
20120	D J	Dudley	01/01/1980
20121	Raymond A	Duncan	28/08/1972
102463	Josephine	Dundon	02/02/2008
63162	Eileen	Dunn	01/08/2006
113545	Rebecca Jean	Dunn	21/09/2008
88818	Timothy	Dunstone	02/01/2010
20122	John H	Dutton	25/08/1951
74266	Stephanie	Eastick	23/07/2006
63324	Peter	Eckermann	02/10/2009
111331	Melinda	Economos	31/07/2009
20123	Colleen	Eddie	07/02/1979
76159	Steven	Edgecombe	09/12/2002
33253	Stella	Edwards	07/03/2003
61409	Rachel	Edwards	02/10/2009
31725	Flora	Elliott	19/07/2006
20125	Marcel	Ellis	28/09/1981
20126	James L G	Elmslie	22/05/1978
92410	Naomi	Elsdon	19/09/2006
122289	Jasmin Naomi	Elsdon	26/08/2009
65047	Robert	England	01/08/2006
20128	Len	Essery	06/07/1948
81738	Alexander	Evans	08/07/2008
86140	Hayden	Evans	02/05/2005
96848	Toby	Evans	08/07/2008
105000	Thomas	Evans	18/07/2007
80881	Michael	Everitt	01/08/2006
33353	Jennifer	Ewer	02/03/2005

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20129	Peter L	Ey	23/01/1978
84532	Diana	Fabijan	02/01/2009
112416	Brenda	Faggotter	02/08/2009
20679	Shelagh	Fahy	03/12/1996
60091	Maurice	Fairhead	02/02/2005
70700	Jenny	Fairmington	06/12/2006
110656	Lindsay	Farkas	02/05/2010
20477	Angus K	Farrar	23/01/1989
92057	Rudy	Farrugia	01/08/2006
96590	Alexandra	Farrugia	19/04/2006
110715	Jessica	Farrugia	10/04/2008
33375	Lisa	Fauser	29/03/2003
124948	William	Fawcett	26/11/2009
20130	Alastair M	Fearn	27/06/1977
62042	Heather	Felgate	01/08/2006
20132	Bruce J	Fell	25/02/1980
20133	Robyn J	Ferguson	28/08/1972
20134	Samuel J	Ferguson	26/08/1975
63776	Grace	Fielden	02/09/2003
40744	Annette	Filby	02/04/2006
88973	Lyndall	Finn	01/08/2006
20562	Merilyn	Fischer	21/02/1994
20136	A R	Fisher	26/07/1982
20472	Anne E	Fisher	23/11/1987
31988	Joanne	Fisher	20/02/2003
20137	Cynthia	Fleming	25/01/1971
20138	Ian C	Fletcher	23/07/1973
20608	Colin S	Flint	25/09/1991
97226	Leopold Bujul	Flugelman	12/05/2006
20606	Clarence	Fok	29/08/1997
105145	Jim	Foley	01/06/2008
20658	Kevin	Folland	02/01/1986
20736	Jeff	Folland	11/04/2001
20139	John T	Follett	29/06/1982
20672	Brian	Foot	06/06/2001
119972	Jeremy David	Forbes	21/05/2009
20141	G E	Ford	24/07/1972
20142	Leonie A	Ford	24/10/1980
105556	Darren	Foreman	07/08/2007
20143	Frank R B	Forwood	06/10/1953
117236	Nick	Foskett	02/02/2010
32992	Rose	Foti	02/02/2009
92885	George	Foundas	02/11/2009
32792	Cathy	Fowler	01/08/2006
71896	Alexandra	Fowler	01/08/2006
98749	William Scott Aaro	Fowler	01/08/2006
98750	Suzanne Hilda Esth	Fowler	01/08/2006
83243	Debra	Frahn	01/08/2006

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33096	Katharine	Francis	01/08/2006
20735	John	Franklin	12/07/2001
105008	Lorraine	Franzin	18/10/2007
74893	Anna	Frayne	02/05/2003
96822	David	Frede	01/08/2006
20743	Pamela	Freeman	27/10/1998
118564	Leonie	Freidenfelds	02/04/2010
20145	R L	Freney	27/10/1975
20106	Alexandra J	Frisby	30/01/1979
31794	Meryl J	Frith	02/03/2003
20747	Jeanette	Fryar	23/09/1993
20146	Beverley G	Fryer	28/04/1975
20148	Andrew J	Fuller	23/01/1978
20149	David A	Fuller	24/04/1978
20150	Jane	Fuller	26/11/1979
20151	Richard H	Fuller	25/10/1983
20152	Susan	Fuller	25/08/1975
20618	Gaynor	Furnell	30/12/1996
20707	Laura	Fuss	26/07/1995
115364	Angela	Gackle	02/01/2010
20153	Jennifer S	Gaetjens	02/07/1979
76969	Sally	Gall	26/01/2003
20532	Helen	Galloway	25/05/1992
98413	Kathleen M	Gannon	02/10/2009
91780	John	Garde	01/08/2006
20155	J	Gardiner	23/01/1978
20156	Michael Joseph	Gardiner	24/11/1975
31359	Barbara	Gardiner	01/08/2006
129557	John	Gardner	31/03/2010
114427	Marcel Xavier	Gauvin	02/11/2008
20158	Gwendoline R	Gayler	19/01/1981
89790	Anne	Gayler	19/04/2006
101427	Marie	Gehan	14/12/2006
81445	Christine	Gell	01/08/2006
20159	Gaynor A	Genders	26/09/1977
20567	Donna	George	24/05/1994
20739	Robert	Gerard	31/08/2001
20740	Fay	Gerard	31/08/2001
20161	John G	Geschmay	25/07/1983
20589	Margaret	Gibson	03/01/1995
64869	Mark	Gibson	03/11/2008
106041	Imari K M	Gibson	05/09/2007
112524	Michael	Gibson	17/07/2008
20504	Nancy	Gilbert	25/07/1983
63580	Jennifer	Gilbert	02/02/2008
20163	B M	Gilchrist	16/12/1963
20164	Peter	Gilchrist	26/10/1981
20592	Jock	Gilchrist	18/06/1996



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20593	Timothy	Gilchrist	18/06/1996
20537	Lyn O’Halloran	Giles	31/08/1992
75954	Joy	Giles	25/11/2002
20761	Caroline	Gill	30/10/2001
20762	Karen	Gill	30/10/2001
64492	Stephen	Gill	02/03/2003
20166	Peter M	Gillespie	22/10/1973
86565	Shannon	Gillespie	02/07/2009
129237	Josine	Gillis	18/03/2010
20167	Jonathan M	Gilpin	22/08/1977
20168	Michael J	Gilpin	01/01/1980
112052	Edward	Glatz	18/06/2008
132483	Erika	Glovitch	25/06/2010
127374	Mark	Glynn- Roe	07/01/2010
63511	David	Godfrey	02/02/2010
20746	Helen	Goldney	14/01/1992
107715	Adrian Aird	Goldsmith	22/11/2007
107719	Olivia Alice	Goldsmith	22/11/2007
107722	Poppie Diana	Goldsmith	22/11/2007
112526	Annie Louise	Goldsmith	17/07/2008
107700	Billy	Goldsmith Trim	22/11/2007
20523	Fay E	Goldsworthy	27/11/1989
20529	Barbara	Goodman	30/03/1992
120032	Georgina	Gordon	30/06/2010
108565	Jayne	Gore	02/01/2010
20172	M Lloyd	Goss	19/01/1970
20173	Hamish A E	Gosse	26/10/1959
20174	Jock V E	Gosse	23/11/1981
20175	Kirsty A E	Gosse	22/08/1977
20176	Lachlan M E	Gosse	26/10/1959
20177	Nigel G E	Gosse	24/04/1978
20178	Samuel C	Gosse	22/10/1984
20179	Yvonne A	Gosse	28/09/1964
76306	Jenny	Grace	23/07/2006
20180	Gordon R	Graham	21/01/1974
101833	Victoria	Graham	02/01/2010
20181	Kym H	Grandison	02/07/1979
77294	Mary	Grant	02/03/2007
89307	Ian	Grant	24/12/2004
89308	Mary Ann	Grant	24/12/2004
108492	Robert Hugh	Grant	18/12/2007
125704	William	Grant	09/12/2009
20671	Meredith A	Grantham	29/12/1993
20641	Michael	Gray	13/06/2002
20643	Steve	Gray	20/08/1999
33291	Juleen	Gray	02/05/2004
83748	Alan	Gray	07/11/2003
84800	Christopher	Gray	22/01/2004

Member Number	First Name	Surname	Joining Date
99037	Sandy	Gray	02/09/2009
102789	Cheryl J A	Gray	07/02/2007
107723	Bradley	Gray	22/11/2007
122852	Christine	Gray	17/09/2009
128610	Paula	Gray	14/02/2010
20182	A John	Green	22/08/1960
20659	Julia	Gregory	27/08/1990
69455	Jeannie	Gregory	02/01/2003
125077	Jasmyn	Gregson	27/11/2009
125078	Samuel	Gregson	27/11/2009
20755	Solveig	Grenfell	01/03/2001
20624	Jean	Grieve	12/07/1999
104974	Oliver J	Grieve	17/07/2007
100362	Seth	Griffin	03/11/2009
77326	William	Griggs	14/02/2003
91763	Susan	Gristwood	24/06/2005
20184	James	Grose	31/05/1982
20185	Lachlan	Grose	24/09/1979
68686	Donna	Groth-Godfrey	02/02/2010
20718	Paul	Groundwater	06/04/1999
20186	M J	Grund	26/11/1956
20480	Peter	Guest	29/05/1989
108497	James	Gulley	02/01/2010
121506	Quinn	Gulley	30/07/2009
77262	Debra	Gum	02/01/2010
82670	Sandy	Gunter	02/08/2005
20714	Jennie	Hackett	07/06/1999
20731	Geoffrey	Hackett-Jones	02/07/2001
20732	Penelope	Hackett-Jones	02/07/2001
105044	Jason	Hakof	01/06/2008
61088	Terry	Hall	02/04/2003
64016	Margaret	Hall	02/03/2003
74892	Mary	Hall	02/04/2003
105070	Stephen	Hall	01/06/2008
117885	Matilda Annie	Hall	16/02/2009
81352	Tatum	Hameister	14/07/2008
20190	Deborah A	Hamilton	01/01/1980
20191	Michael	Hamilton	23/03/1969
74649	Joanne	Hamlyn	02/09/2003
20719	Leanne	Hampel	14/06/1996
20730	Trevor	Hampel	27/06/1996
20031	Alice	Hancock	19/01/1976
20193	Erica	Handley	22/04/1985
20194	Mary G	Handley	28/04/1973
20521	David	Handley	04/11/1991
126327	Stephen	Hanisch	17/12/2009
71276	Chris	Hannocks	02/11/2004
20195	Rosemary	Hanson	27/06/1977

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100284	Kathy	Harbison	19/10/2006
20196	Sheilagh A	Hardy	24/02/1975
112729	Katherine	Harford	01/08/2008
93844	Bob	Harnas	24/11/2005
100138	Vivien	Harries-Harris	02/11/2009
20197	Alastair D J	Harris	27/07/1981
20198	Alfred J	Harris	30/08/1978
20200	Austin A	Harris	25/03/1974
20201	James D	Harris	23/05/1977
20202	James M R	Harris	25/09/1978
20204	Richard J D	Harris	28/11/1977
20205	Sharon L	Harris	30/08/1978
62221	Susan	Harris	02/04/2003
69652	Phillip	Harris	02/04/2003
75677	Christine	Harris	01/08/2006
84682	Brian	Harris	04/02/2005
20206	Paul F	Harrison	23/04/1979
20612	Mary L	Harrison	16/01/1998
20207	Helen	Harrod	23/04/1977
20544	Alastair V	Harry	30/11/1992
20545	Richard J	Harry	30/11/1992
116221	Allan	Hart	23/12/2008
114346	Katherine	Hartley	02/11/2009
91609	Kate	Hartwig	01/08/2006
20209	D	Harvey	22/05/1972
20600	Mary B	Harvey	26/02/1990
130453	Sheree	Harvey	16/04/2010
114876	Kate	Haslam	02/12/2009
20210	Gary	Hawke	26/08/1974
20211	W R	Hawkes	23/10/1967
20640	Kathryn-Mary	Hawkins	13/06/2002
61082	Jonathan	Hawkins- Clarke	02/04/2010
20729	Jennifer	Hayes	20/01/1998
20213	Dianne	Haywood	09/10/1985
33102	James	Hazzard	02/09/2003
118754	Stephanie	Head	30/03/2009
64025	Janet	Heames	21/03/2003
20602	Denis	Hehir	16/03/1997
90423	Helma	Heinsberg	19/07/2006
20214	David A M	Hele	28/07/1980
20751	Mark	Hender	27/08/1999
20752	Sarah	Hender	01/08/2001
20753	Phoebe	Hender	01/08/2001
20754	Harriet	Hender	01/08/2001
81280	Marilyn	Henderson	26/03/2003
86527	Kathy	Hennessy	28/05/2004
107178	Liz	Higgins	24/10/2007
116204	Jason	Higgins	02/01/2010

Member Number	First Name	Surname	Joining Date
20216	Sarah	Hignett	26/07/1976
20217	Ron S	Hill	26/06/1978
20675	Leanne	Hill	13/06/2002
62537	Brian	Hill	02/08/2009
64719	Tracey	Hill	01/08/2006
68702	Elliott	Hill	01/08/2006
88492	Matthew	Hill	01/08/2006
20547	Carol A	Hillier	18/01/1993
20343	Helen	Hillman	07/11/1985
99763	Carolyn	Hoare	27/09/2006
120431	Rodney	Hobbs	12/06/2009
20725	Rosemary	Hocking	01/07/1987
111449	Joanne	Hodgson	13/05/2008
114784	Robert	Hoffmann	17/11/2008
31547	Christine M	Holder	05/12/2003
61586	Jenny	Holland	01/08/2006
20642	C Keith	Holliday	17/05/1995
73611	Grace	Hollywood	01/07/2002
62978	Jon	Holton	02/05/2003
72184	Nicole	Holton	02/05/2003
20140	Xenia	Hone	28/02/1977
20221	Margaret J	Hone	25/02/1974
20687	Susan	Hooper	12/06/1986
20512	Ann E	Horan	29/04/1991
20222	Robert	Host	28/02/1983
113834	Catherine	Hough	02/11/2009
20770	Donald	Howell	11/11/1996
86502	Iris	Hudson	28/05/2004
85978	Hans	Huemmer	20/04/2004
20720	Hazel	Hughes	02/07/2001
71671	Imogen	Hughes	27/01/2005
71672	Cameron	Hughes	27/01/2005
85335	Jack	Hughes	27/01/2005
90029	Thomas	Hughes	27/01/2005
107459	Lucy M	Hughes	13/11/2007
114323	Glenda	Hughes	02/11/2009
20224	James H D	Hugo	26/06/1978
20225	Benjamin J	Humphry	26/11/1979
20226	Matthew E	Humphry	26/11/1979
20227	Margaret	Humphry	08/08/1955
111942	Jessica Lily	Humphry	12/06/2008
129910	Madison	Humphry	08/04/2010
76378	Karen	Hunt	17/12/2002
20228	Michael J	Hunter	13/08/1984
20617	Andrew	Hunter	25/09/1998
20497	Rodney	Hurley	30/04/1990
20229	Peter G	Hurst	23/02/1981
20590	Brian T	Hutchison	02/04/1996

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77142	Anne	Ide	01/08/2006
20541	Jonathan	Inge	29/09/1992
20573	James	Ingoldby	18/10/1994
124318	Olivia	Innes	03/11/2009
82771	Isabella	Ioanni	28/04/2006
93918	Alexander	Ioanni	26/06/2006
120521	Julie	Irwin	18/06/2009
111941	Caitlin	Jackson	12/06/2008
83781	Mervyn	Jacobson	29/11/2004
117810	Debra	Jaensch	10/02/2009
20461	Jo	James	17/06/1985
81452	Stephen	James	02/06/2009
68688	Christine	Jamieson	01/08/2006
20546	Kirsten P	Janikowski	02/12/1992
33122	Rick	Janssan	26/06/2003
20171	Skye	Jarvis	27/10/1975
105020	Martin	Jefferies	17/06/2008
109868	Diana L	Jemson	14/02/2008
20232	Rodney J	Jenkins	24/10/1977
121151	Talia	Jenner	16/07/2009
81684	Pat	Jennings	13/09/2005
92787	Peter	Jennings	13/09/2005
20233	Mary P H	Jepson	24/08/1981
93869	Erno	Jo	02/12/2009
87438	Leonie	Johansson	01/08/2006
20660	Michael	Johnson	14/03/1996
92568	Nick	Johnson	01/08/2006
129859	Ian	Johnson	07/04/2010
89381	Meredith	Johnsson	02/01/2010
60889	Janet A	Johnston	01/08/2006
83795	Naomi	Jolly	10/07/2006
70400	Kathy	Jones	08/02/2003
80816	Allan	Jones	02/03/2004
97222	Chris	Jones	08/05/2006
109752	Eric John	Jones	06/02/2008
70058	Elizabeth	Jordan	01/08/2006
73278	Mark	Jordan	01/08/2006
20235	Peter C J	Joseph	28/09/1981
61763	Michael A	Joseph	02/02/2003
69514	Robin	Joseph	02/02/2003
63961	Cathy	Joyce	02/01/2010
64782	Graham	Joyce	04/01/2001
72663	Val	Joyce	13/05/2003
20635	Cornelia	Judson	28/03/2000
83036	Tom	Kaiwahia	31/08/2003
75003	Sandy	Kastanos	01/08/2006
70777	Kaylene	Kates	30/04/2003
32678	Terry	Kavanagh	08/05/2003

Member Number	First Name	Surname	Joining Date
20237	Ross	Kelly	27/09/1976
20706	Susan	Kelly	06/07/1998
20769	Joy	Kelly	04/01/2002
83492	Carol	Kelly	02/11/2009
123199	Kat	Kelly	02/10/2009
20733	Angus	Kelson	31/07/2001
107073	Anna	Kelvin	18/10/2007
76314	Marianne	Kemp	01/08/2006
76718	Ron	Kendall	02/02/2009
76719	Jacob	Kendall	02/02/2010
20401	Shylie M	Kenihan-Seppelt	28/04/1958
20325	Sofia	Kennedy	22/07/1985
20756	Norma	Kent	14/08/2001
20239	Colin G	Kernick	23/05/1977
20241	Lorraine M C	Kernick	23/05/1977
89306	Malcolm	Kerr Grant	24/12/2004
89305	Hugh	Kerr- Grant	24/12/2004
112482	Gareth	Kerr- Grant	15/07/2008
119098	Allan L	Kerr-Grant	15/04/2009
61239	A Neil	Killmier	02/10/2004
115272	Michael	Kilmartin	02/01/2010
96305	Kim	Kilroy	02/05/2010
20601	Richard	Kimber	04/03/1997
20242	Bruce S	King	29/11/1976
20243	Margaret K	King	29/11/1976
20485	Ray	King	24/07/1989
20519	Valerie	King	26/07/1991
119833	Suzanne	King	30/06/2010
61285	Alan	King O B E	09/09/2005
20595	John	Kingwell	20/09/1996
20772	Linda J	Kinnaird	13/01/1992
20244	A B	Kinnear	01/01/1980
20245	John	Kirk	30/08/1978
89886	Peter	Kirkpatrick	10/07/2006
89781	Ernst	Kirsten	19/07/2006
119187	Julia	Klar	16/04/2009
20629	Graham	Knighton	25/11/1999
94157	Roger Edward	Koch	08/12/2005
115012	Philip	Konings	26/11/2008
69577	Jessica	Koop	02/02/2010
118204	Samantha	Kotz	17/09/2009
123054	Joanne	Kouts	24/09/2009
20247	Richard P	Krantz	01/01/1980
100283	Anne	Krishnan	19/10/2006
120530	Jake	Kroker	22/06/2009
20584	Rosslyn L	Kruger	14/07/1993
107885	Jordan	Kruger	28/11/2007
107886	Anjalie	Kruger	28/11/2007

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107887	Rylee	Kruger	28/11/2007
72320	Susan	Kubank	02/05/2003
107823	Teea	Kubenk	02/11/2009
107824	Soren	Kubenk	02/11/2009
114175	Dkota	Kubenk	02/11/2009
20249	Shane R	Kuchel	25/09/1978
20250	Timothy R	Kuchel	27/02/1984
20517	Anatoli	Kushelew	26/07/1991
84533	Jelle	Lahnstein	02/01/2009
87517	Jennett	Laintoll	19/08/2006
20464	Jeanne R	Laird	28/11/1983
20251	David C	Lake	26/06/1967
20610	Tatiana	Lambert	14/01/1998
90974	John	Lambert	01/08/2006
20252	K E	Lancaster	25/09/1961
85499	Miryana	Landherr	26/04/2007
85500	Julia	Landherr	26/04/2007
20496	Joy A	Langford	30/04/1990
112359	Roger	Langford	08/07/2008
20696	Leigh	Lapidge	04/06/1992
63598	Sarah	Last	25/09/2006
20254	Catherine A	Laughlin	25/10/1971
20255	Roger	Laughlin	25/10/1971
112050	James	Laycock	18/06/2008
112051	Henry	Laycock	18/06/2008
20280	Ann P	Le Cornu	27/08/1979
20258	Elizabeth C	Le Messurier	23/10/1979
20257	Marlene R	Leach	28/02/1977
128789	Nina	Leak	24/02/2010
40576	David	Lee	08/05/2003
20259	Colin	Lendon	21/01/1957
20661	Anna N	Lester	20/07/1994
20463	W A	Lewis	28/02/1983
20722	Tony	Lewis	13/06/2002
95765	Lyn	Lillecrapp	08/02/2007
84588	Carla	Litchfield	23/07/2006
63704	Bronwyn	Littler	01/08/2006
20260	Peter	Llewellyn	28/05/1979
20261	Beryl L	Lloyd	28/04/1975
20582	Matthew J	Lloyd	19/04/1995
124485	Robyn	Lloyd-Groockock	05/11/2009
93829	Sebastian James	Lorimer - Jordan	23/11/2005
99724	Madeleine Mae	Lorimer- Jordan	25/09/2006
71423	Peter	Lorimer O A M	02/04/2003
72232	Jeremy	Love	02/06/2010
128366	Dylan	Loveday-Sweeney	03/02/2010
89031	Timothy	Lubcke	02/01/2010
20263	A C	Lucas	16/12/1963

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62055	Judith A	Lukacs	02/12/2009
82709	Alison	Luke	02/08/2009
93428	Katrine	Lutze	21/10/2005
20616	Benjamin	Luxton	27/08/1990
20649	Rosemary	Luxton	29/01/1990
20264	Peter	Lynch	24/01/1966
82462	Joan	Lyons	01/07/2003
20266	John B	Mac Kinnon	26/06/1978
20267	B H	Mac Lachlan	28/03/1960
94492	Rebecca	Macardle	01/08/2006
95793	Heather	Macdonald	01/08/2006
94190	Deborah	Machell	01/07/2006
114657	Pam	Macintyre	11/11/2008
32856	Betty	Mack	31/07/2006
20680	Lesley	Mackenzie	20/03/1992
20388	Janet H	Mackie	27/09/1971
91607	Margaret	Mackintosh	01/08/2006
91608	Ian	Mackintosh	12/06/2008
122875	Fiona	Maclachlan	19/09/2009
20268	Elizabeth A	Macmahon	28/02/1983
117282	Michelle	Maddaford	16/01/2009
20673	William	Maddison	01/02/1995
105043	Henryk	Madon	01/06/2008
64342	Michael	Maier	03/02/2003
76764	Peter	Mann	01/08/2006
81250	Carolyn	Manning	24/03/2003
20758	Kate	Mansfield	13/06/2002
83382	Jan	Markham	02/11/2009
63745	Penelope	Marsh	02/08/2009
73971	Bob	Marsh	02/08/2009
73972	Nicola	Marsh	02/08/2009
73973	Sally	Marsh	02/08/2009
20530	Nicole	Marshall	27/04/1992
95903	Christopher	Marshall	01/08/2006
20269	Paul	Martin	27/06/1977
20270	Robert	Martin	28/09/1970
20554	David	Martin	04/06/1993
20771	Bowen	Martin	01/02/2002
94953	Julie- Anne	Martin	01/08/2006
103299	Joel Michael	Martin	21/03/2007
103300	Jessica Grace	Martin	21/03/2007
125403	Ann	Matison	04/12/2009
20271	Tom	Matters	15/01/1962
20576	Patricia	Matthews	25/11/1994
33349	Brian	Matthews	02/09/2003
82379	Erin	Matushik	26/06/2003
130211	Ruby	Matz	12/04/2010
20569	Robert	May	20/07/1987



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99034	Margaret	May	23/10/2008
20272	Anne	Mayo	24/02/1975
20273	Pamela	Mayo	24/02/1975
73089	Margaret	Mc Alister	22/02/2006
132262	David	Mc Cloughry	18/06/2010
99077	William	Mc Connell	19/08/2006
102249	Andrea	Mc Cullagh	11/01/2007
20489	Helen H	Mc Cutcheon	30/01/1990
20691	Marie	Mc Donald	25/03/1991
20713	Malcolm	Mc Donald	02/07/2001
106328	Stephen	Mc Donald	02/10/2008
61847	Michael	Mc Evoy	02/04/2003
87345	Margaret	Mc Evoy	01/08/2006
112596	Valerie	Mc Farlane	24/07/2008
20275	Alasdair	Mc Gregor O A M	21/01/1963
82368	Kevin	Mc Guinness	26/06/2003
20277	Felicity E	Mc Innes	28/02/1983
83654	Pamela K	Mc Innes	04/11/2004
20118	Samuel	Mc Kellar Driver	27/08/1979
89789	Diane	Mc Kenzie	19/04/2006
124059	Denise	Mc Kenzie	26/10/2009
75477	Wendy	Mc Keown	01/08/2006
20278	A L	Mc Laughlin	24/02/1958
128808	Diana	Mc Laurin	25/02/2010
82791	Robyn	Mc Lean	28/05/2008
93981	Briony	Mc Michael	01/07/2006
20553	Trish	Mc Millan	07/04/1993
84408	Alastair	Mc Millan	24/12/2003
20279	Nicholas C	Mc Shane	28/02/1977
106351	Claire Louise	Mcdonald	02/10/2008
105778	Annie	Mcqueen	03/11/2009
20662	Peter	Mellor	11/04/2001
33343	Pamela	Melville	02/09/2003
117821	Maxine	Menadue	02/03/2010
20281	Anthea J	Mercer	25/07/1978
20282	Graham E	Mercer	02/01/1986
64583	Sibohn	Merenda	09/06/2002
20638	Cassia	Merrett	30/11/1997
20536	Scott	Mesecke	31/08/1992
124409	Sebastian	Mibus	13/11/2009
81493	Matt	Michaelis	20/05/2007
96670	Max	Michaelis	20/05/2007
60407	Rick	Michell	16/07/2006
61136	Patricia A	Michell	28/06/2002
107508	Alison	Michell	15/11/2007
107510	James	Michell	15/11/2007
20579	Emily A	Mickan	28/02/1995
20580	Julia E	Mickan	28/02/1995

Member Number	First Name	Surname	Joining Date
20283	Vicki E	Mildren	13/08/1984
20284	Kay I	Millar	30/08/1978
70970	Kathleen	Millard	01/01/1980
20508	Malcolm H	Miller	29/10/1990
75032	Hayley	Miller	23/04/2003
20285	Mary P	Millington	22/07/1987
20502	Peter	Millington	15/08/1985
132433	Rupert Harold	Millington	23/06/2010
20288	J	Milne	02/11/1951
20289	Michael	Milne	06/10/1953
20290	Robin K	Milne	06/10/1953
20291	Richard	Milne	27/07/1981
20292	Victoria	Milne	27/07/1981
101116	Charles Richard	Milne	06/12/2006
131113	Alice R	Milne	05/05/2010
20294	Richard Mac D	Minchin	28/06/1943
20697	Nick	Minchin	27/08/1990
70540	Vicki	Minear	28/05/2003
20295	Kenneth W	Minne	28/05/1973
20296	B John	Minney	27/09/1982
20297	Margaret J	Minney	22/09/1980
91309	Susan	Misirdjieff	02/06/2010
98656	Carolyn	Mitchell	23/07/2006
93528	Sue	Moffitt	01/08/2006
105042	Jennifer	Moffitt	19/07/2009
20298	Mark	Moody	27/10/1958
20300	B E	Moore	24/02/1975
20301	R	Moore	26/02/1973
99725	Brook Taylor	Moore	25/09/2006
20302	Henry	Morgan	30/08/1978
20303	Peter	Morgan	22/07/1963
32448	Anne	Moritz	02/04/2003
105060	Terence	Morley	01/06/2008
20299	John C	Morphett	01/01/1980
20711	Jill	Morrell	17/08/1987
69948	June	Morris	02/01/2009
20543	Amanda	Morrison	16/11/1992
93522	Anna	Morrison	01/11/2005
107283	Amelia	Morrison	01/11/2007
112329	William	Morrow	02/08/2009
20305	William A	Moser	01/01/1980
83835	Jean	Moss	01/08/2006
105143	Sandra	Moss	19/07/2009
103888	Ian	Mowis	09/06/2010
117341	Cameron	Mucha	17/01/2009
20306	H W	Mueller	26/09/1960
69509	Lyn	Muller	24/11/2009
20307	Geoffrey J	Munday	19/01/1981

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20308	Celia C	Munro	23/04/1979
20309	F I	Munro	28/09/1959
82341	John	Murch	20/06/2003
105409	Deirdre Irene	Murch	27/07/2007
20311	Hamish A	Murray	25/02/1980
20447	Rosemary	Mussared	27/06/1977
121783	Anna	Naish	10/08/2009
20312	Andrew F	Nankivell	22/08/1960
71245	Julia	Nayda	02/04/2003
71267	Peter	Nayda	02/04/2003
20549	Margaret	Neagle	14/02/1992
20313	D J	Needham	26/03/1973
61080	Murray	Ness	02/04/2005
71862	Anne	Ness	02/04/2003
20314	Clive H	Newland	27/07/1970
20663	Michael	Newton	20/12/1999
81915	Michelle	Newton	08/05/2003
20510	Julia M	Nicholls	28/01/1991
72746	Amanda	Nicholls	02/01/2010
64803	Mike	Nicolai	02/02/2010
20703	Frances M	Nicoll	14/09/1992
32523	Tia	Nicoll	18/06/2010
132258	Peta	Nicoll	18/06/2010
20594	Susan	Nield	19/09/1995
105038	Kerry	Ninnes	01/06/2008
60866	Prudence	Nobbs	08/05/2003
73560	Ian	Norman	02/07/2009
89057	Georgia	Norman	01/08/2006
96115	Robyn	Norman	02/04/2010
31455	Rachel	Norris	09/09/2005
20637	Phillip	Northeast	01/05/2000
81372	Heather	Northeast	02/04/2003
20253	Delcie H	Norton	28/02/1983
20645	Marilyn (Sue)	Nudl	01/09/1997
20310	V J	Nyfort-Hansen	28/09/1959
61049	Dianne	O’ Connell	01/08/2006
85478	Jack	O’ Connor	02/04/2009
20556	Lucinda	O’Halloran-Giles	08/09/1993
77380	Anita	Oliver	10/06/2005
80772	Anne	Oliver	28/02/2003
122287	Margaret	Oliver	25/08/2009
72234	Greg	Ormsby	10/07/2006
81224	Beryl	Osterman	19/04/2006
20487	Pat R	Ottomers	27/12/1988
20619	Jean V	Oughton	15/02/1993
115335	Keryn	Overmeyer	02/01/2010
20315	Maureen	Owen	25/02/1974
20349	E J	Owen	28/06/1976

Member Number	First Name	Surname	Joining Date
112940	Karen	P Jensen	18/08/2008
87266	Jeanette	Packer	22/06/2009
20317	G W	Page	24/01/1983
20583	Russell	Page	30/04/1993
100360	Louisa	Palumbo	02/11/2008
92592	Phoebe	Parker	01/08/2006
93326	Angela	Parker	01/08/2006
20664	Jocelyn J	Parsons	27/02/1992
115274	Heather	Parsons	02/01/2010
87148	Jann	Partridge	02/08/2005
79839	William	Passmore	08/05/2003
88450	Grant	Paterson	22/12/2007
20320	Adrienne W	Paton	23/01/1978
20467	Penelope A	Paton	16/02/1987
20323	R L	Patterson	24/03/1964
20605	Janet	Patterson	28/06/1995
121356	David	Patton	23/07/2009
20324	Susan M	Paul	23/03/1981
83412	Laurel	Payne	02/11/2004
89967	Carly	Payne	01/08/2006
113371	M.J.	Pearce	11/09/2008
20651	Lyn	Pederson	21/03/2001
20470	Lionel	Peisley	01/10/1986
20471	Ann	Peisley	17/08/1987
32481	Jan	Pek	01/08/2006
20535	Clive L	Penn	26/06/1989
20778	Dora	Peno	02/05/2002
32008	Janet	Peter	04/02/2003
20326	Christopher	Peters	28/06/1965
88914	Daniel	Petersen	02/01/2010
73378	Christine	Pettall	02/08/2009
86682	Sarah	Pfeiffer	11/06/2004
113982	Rosemary	Pfitzner	09/10/2008
20566	Aliceann	Philbrook	18/05/1994
84247	Christine	Pickard	17/12/2003
90813	Gordon	Pickard A M	06/04/2005
68156	Graeme	Piercy	01/08/2006
20695	Matthew	Pilla	23/01/2001
121505	Louise	Pinno	30/07/2009
102573	Keith	Pitman	28/01/2007
20330	Alan N	Powell	26/03/1979
20287	Alexandra	Powery	27/07/1981
131112	Ella G	Powery	05/05/2010
20757	Josephine	Prescott	31/08/2001
20588	R Digby	Pridmore	04/10/1995
20540	Marie D	Prisk	10/09/1992
20199	Amanda J	Pryor	24/08/1981
20236	Lynne C	Pullman	24/04/1978

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20331	J E	Pullman	24/02/1975
20634	Grace	Putna	03/02/1992
20332	Dorothy M	Pyatt	21/01/1974
33269	Cynthia	Pyle	02/04/2003
20652	Eleanor	Pyne	30/03/2001
20334	Deidre	Rae	27/09/1976
100986	Jenny	Raftos	02/01/2010
74877	Fern	Raintree	02/04/2003
20335	Russell S	Ralph	23/11/1970
109909	Rebecca	Rammell	18/02/2008
20336	Lynette	Raniolo	27/07/1981
20568	Ellen K	Rawlings	14/06/1994
63443	Wendy	Raymond	01/08/2006
20337	Reg	Read	24/09/1973
20716	Graham G	Reade	29/06/1986
20715	Renee	Rechichi	25/03/1999
20748	Amelia	Redman	31/07/2001
20749	Timothy	Redman	31/07/2001
80980	Lee	Reemst	01/08/2006
20462	Susan	Reeve	22/06/1987
111945	Emily	Reeve	12/06/2008
20338	P R	Reeves	21/01/1963
20082	Elizabeth	Reid	01/01/1980
20339	D	Reid	22/07/1963
20340	R T W	Reid	19/01/1970
87524	John- Joe	Reilly	31/08/2005
20572	Monica M	Reynolds	29/09/1994
82461	Edwina	Rice	01/07/2003
88773	Paige	Rice	10/12/2004
20342	L C	Richards	02/07/1979
103959	Eliza	Richards	02/06/2009
103960	Jed	Richards	02/06/2009
20721	Ruth	Richmond	19/09/1995
81461	Paul	Richmond	09/04/2003
88347	Sean	Richter	02/11/2009
20344	Julie G	Riddell	07/11/1985
86453	Julieann	Riedstra	07/07/2009
20014	Victoria J	Riggs	27/07/1978
20346	Barbara	Riggs	27/04/1981
20760	John	Rischbieth	18/09/2001
69474	Troy	Ristic	02/02/2010
89484	Edward	Roberts	31/12/2004
113360	Chloe Catherine	Roberts	10/09/2008
33281	Frances	Robertson	10/07/2006
118678	Melissa	Robertson	26/03/2009
20013	Georgina S	Robinson	26/03/1979
20350	Chris	Robinson	25/07/1978
98534	Stan	Robinson	02/08/2009

Member Number	First Name	Surname	Joining Date
20351	Fiona	Roche	24/09/1979
20353	Shauna	Roche	24/09/1979
20352	J J	Roche A M	22/10/1956
20776	Tyler	Roennfeldt-Philp	26/04/2002
20355	Robert John	Rogers	25/05/1981
119253	Felicity	Rolfe	21/04/2009
112049	Elisabeth	Roosendaal	18/06/2008
20124	Julie P	Rose	23/10/1979
20597	Nick	Rose	30/10/1989
83557	Mikayla	Rose- Brumby	28/12/2007
20356	Paul A	Rosenzweig	18/02/1985
20506	Sally J	Ross	27/06/1983
20394	Julie N	Ross- Spooner	28/07/1980
77054	Lydia	Rossgregor	02/05/2010
119257	Nathanael	Rossgregor	02/05/2010
20603	Joanne	Rossiter	24/04/1996
20665	Cliff	Rothenberg	20/01/1998
20724	Janet	Rover	13/06/2002
128540	Callum	Roy	11/02/2010
94672	Simon	Ruciak	02/02/2007
20358	D K	Rushton	23/04/1979
33386	Patricia	Ryan	03/02/2003
90379	Susie	Ryan	01/08/2006
93074	Maureen	Ryan	02/11/2009
20360	Thomas M	Rymill	22/04/1974
103004	Oscar	Sabine	01/03/2007
114431	Alice	Sabine	01/09/2005
118022	Hugo	Sabine	01/04/2009
121168	Xenia	Salupalu	18/07/2009
132263	Jacob Alan	Sanders	18/06/2010
20469	Brian G	Sandow	24/01/1977
99832	Melissa	Sandow	02/01/2010
118571	Jason	Saunders	02/04/2010
20476	Anna	Scammell	23/01/1989
20486	Pamela	Scanlon	16/01/1984
31838	Alison	Schahinger	16/07/2006
69043	Glenys	Schahinger	16/07/2006
105565	Bronwyn	Schmeiss	02/09/2009
124221	Peita	Schmerl	03/11/2009
101262	Christie	Schopp	02/01/2010
20636	Felicity	Schrapel	03/10/1995
20366	David	Schultz	27/11/1978
98229	Fran	Schultz	10/07/2006
76733	Janice	Schutze	02/02/2005
20615	Raelene	Schwerdt	27/12/1985
62956	Ann	Sclanders	23/01/2010
69535	Mark	Sclanders	30/06/2010
20367	P J	Scott	19/01/1976

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20650	Paul	Scott	19/02/2001
72685	Heather	Scribner	01/08/2006
32708	Carol	Seeliger	16/07/2006
123178	Trudy	Seidel	01/10/2009
20698	Kaelene	Semmler	29/06/1993
95794	Lea	Semmler	02/03/2006
89000	Kathryn	Sergeant	01/08/2006
70971	Claire	Sewell	01/01/1980
74822	Robert	Sexton	02/05/2003
33390	David	Seymour-Smith	02/07/2004
95407	Dianne Kay	Shannon	02/03/2010
20525	Frank	Share	24/02/1992
77087	Nan	Sharp	01/08/2006
104440	Carol	Sheldrick	04/06/2007
20712	Sandra J	Shepherd	21/02/1992
116188	Melanie	Shirley	02/01/2010
20493	Leonie	Shore	29/01/1990
81608	Henry	Short	16/07/2006
105480	Rosalyn Joy	Short	02/08/2009
105481	Geoffrey	Short	30/06/2010
114142	Dorothy J	Short	16/10/2008
20565	Lindsay P	Shoubridge	13/05/1994
20728	Fiona	Shukla	09/02/1995
20369	C Robert	Shuttleworth	24/07/1972
112353	Jean Elizabeth	Simon	02/08/2009
20231	Sally A	Simpson	21/10/1976
20370	A M	Simpson	22/08/1977
20371	Conor W	Simpson	27/08/1979
20372	Dashiel	Simpson	22/09/1980
20373	John	Simpson	10/06/1939
20374	John O	Simpson	27/08/1979
20375	Kathryn M	Simpson	22/06/1981
20377	Mark A	Simpson	22/08/1977
20378	N P	Simpson	23/09/1957
20379	P P	Simpson	28/08/1961
20380	Patricia	Simpson	16/12/1963
20381	T B	Simpson	01/01/1980
20382	T R	Simpson	26/09/1983
20383	W F	Simpson	09/01/1950
20384	Z	Simpson	22/09/1980
20473	Thomas P	Simpson	29/01/1988
20481	Rory P	Simpson	29/05/1989
20482	Matthew P	Simpson	29/05/1989
20483	William P	Simpson	29/05/1989
20538	Airlie P	Simpson	28/09/1992
20539	Matilda	Simpson	28/09/1992
64411	Sharyn	Sinclair-Hannocks	08/02/2003
111619	Ethel	Sinfield	02/06/2010

Member Number	First Name	Surname	Joining Date
20702	Gisela	Singer	24/08/1994
112525	Stephanie	Singer	17/07/2008
20385	Ilona	Sisolefsky	26/03/1979
63371	Siegfried	Skepton	02/07/2003
116853	Lochlainn	Skinner	06/01/2009
116854	Zarli	Skinner	06/01/2009
20386	Elizabeth A	Skipper	23/10/1979
105133	Gert	Skipper	01/06/2008
109257	Sandra	Skully	15/01/2008
119004	Celina	Slattery	18/05/2010
131665	Ron	Slee	24/05/2010
20107	Selena M	Smith	27/08/1979
80781	Ros	Smith	01/08/2006
83746	Derek	Smith	19/07/2006
86845	Rosalie	Smith	01/08/2006
92346	Lisa	Smith	02/09/2009
103254	Yvette	Smith	02/04/2010
111947	Kirsty	Smith	12/06/2008
114193	Heather	Smith	02/11/2009
117389	Gary	Smith	18/01/2009
20688	Margaret	Snodgrass	17/04/1998
70995	Ruth	Solly	02/04/2003
20389	Raymond I	Sommerville	27/10/1980
91788	Stacia	Sorensen	01/07/2006
20390	Jennifer	Soulsby	26/07/1976
32783	Susan	South	02/09/2009
87709	Robyn	Sparrow	16/01/2007
61737	Helen	Spencer	04/02/2003
20570	William E	Sperber	30/03/1992
132012	Joshua Archer	St Clair	10/06/2010
132014	Jacob William	St Clair	10/06/2010
132013	Samuel Caillan	St.Clair	10/06/2010
104056	Lauren	Stamatopoulos	29/04/2007
104057	Peter	Stamatopoulos	29/04/2007
20630	Gretel M	Stanbury	29/12/1994
20393	George W	Staples	25/02/1980
20395	Ian M	Steele	28/06/1982
20396	Roberta F	Steele	22/05/1978
20578	Wayne	Steinwedel	30/01/1995
132352	Christopher	Steinwedel	21/06/2010
132353	Katie	Steinwedel	21/06/2010
20397	Elizabeth	Stenson	27/04/1957
20011	Ruth A	Stentiford	27/11/1972
71791	Helen	Stephenson	02/05/2003
20710	Craig	Stevens	05/02/1993
86243	Pauline	Stevenson	20/08/2009
20399	Dianne M	Steventon	22/08/1977
20550	Angela	Stewart	22/03/1993

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111944	Andrew L. J.	Stocks	12/06/2008
20400	Robyn M	Stokes	20/01/1975
112568	Andrew	Stone	28/07/2008
20766	Barbara	Stoneman	17/10/2002
124977	Spencer	Strawbridge	26/11/2009
124978	Austin	Strawbridge	26/11/2009
32140	Peter	Strudwick	02/11/2004
50372	Ryan	Stuart	02/11/2007
20571	Beth	Styles	08/07/1994
75831	Barbara	Styles	11/11/2002
20585	Joshua	Sullivan	05/09/1995
20402	P F G	Sunman	27/10/1975
87115	Isabel	Suter	10/07/2006
20403	James	Sutton	24/09/1979
98453	Sharon	Sutton	19/07/2006
20376	Lars C	Sverdvik	27/08/1979
20531	Michael W K	Symons	19/01/1976
30778	Julie	Syrette	23/10/2008
114615	Julie	Syrette	11/11/2008
20677	Patricia	Tacey	27/06/1995
20501	Poh Lian	Tan	23/07/1990
123601	Zing	Tan	09/10/2009
20775	Noel	Taplin	02/05/2002
95617	Andrew H	Taplin	15/02/2006
20479	Barbara D	Tapscott	19/01/1987
20404	Kathleen M	Tay	27/04/1981
20574	Teddy E	Tayles-Ratcliffe	18/10/1993
20405	Ann	Taylor	24/07/1972
20494	Ray	Taylor	27/06/1983
20561	Anthony	Taylor	03/02/1994
32962	Janyne	Taylor	01/08/2006
32969	Janet	Taylor	21/12/2004
33344	Kristen	Taylor	02/09/2003
81889	Sandra	Taylor	02/05/2009
82516	Jayne	Taylor	10/07/2006
90122	Jacie	Taylor	04/02/2005
91554	Doody	Taylor	03/06/2005
97224	Kevin F	Taylor	02/01/2010
117019	Trevor	Taylor	02/02/2010
117388	Christeen	Tenni- Smith	18/01/2009
20557	Pauline	Terry-Beitz	08/09/1993
20407	Paul S	Thesinger	28/05/1984
20627	Rochelle	Thiele	29/11/1999
20628	Tiahna	Thiele	29/11/1999
20639	Meg	Thomas	11/06/1998
76717	Ann	Thomas	10/07/2006
115403	Gareth M.	Thomas	08/12/2008
116136	Henry	Thomas	22/12/2008

Member Number	First Name	Surname	Joining Date
108040	Vicki	Thompson	02/01/2010
20614	Fiona	Thomson	06/05/1996
94217	Alice	Thorn	02/01/2008
121805	Samantha	Thorne	11/08/2009
20599	Jennifer	Thurmer	16/01/1997
20560	Deirdre	Tidswell	23/12/1993
105066	Kym	Tilgals	01/06/2008
93360	Michael	Tilley	08/11/2006
93361	Suzanne	Tilley	08/11/2006
93362	Tamara	Tilley	08/11/2006
93363	Jared	Tilley	10/11/2006
94250	Hayley	Tindle	19/08/2006
20414	Robert W	Tinker	28/03/1982
20415	Brian S	Tinning	27/08/1973
82232	Karen	Toleman	08/07/2009
20416	Timothy D	Tolley	25/07/1979
99653	Marcella	Tolley	19/09/2006
110577	Angus D	Tolley	03/04/2008
20333	Samantha M	Tonkin	28/05/1984
82073	Anne	Tonkin	03/11/2009
20596	Joan	Torode	26/10/1992
20692	Sophia	Tran	02/07/2001
20693	Nicholas	Tran	02/07/2001
121507	Liem Minh	Tran	30/07/2009
121508	Khoi Minh	Tran	30/07/2009
20498	Douglas F	Treharne	30/04/1990
80764	Stacey	Trigg	02/03/2010
86553	Liza	Trim	03/06/2004
107718	Daisy Elizabeth	Trim	25/11/2007
107720	Zara Skye	Trim	22/11/2007
64668	Gloria	Trott	02/08/2003
73924	Neil	Trott	02/08/2003
73925	Lynette	Trott	02/08/2003
20417	Valerie	Trueman	27/08/1979
119946	Ann	Trueman	20/05/2009
20717	Nicola	Tulk	22/01/2001
20419	Bryan	Tunstill	22/09/1958
20420	G B	Tunstill	22/09/1958
20611	Guy D	Tunstill	16/01/1998
100285	Michael	Tunstill	19/10/2006
110150	Rodney	Tunstill	11/03/2008
113951	Hannah	Tunstill	23/10/2008
132484	Julian C.	Tunstill	25/06/2010
20203	Kristina H	Turner	24/08/1981
120850	Iolen Michelle	Turner	06/07/2009
20328	Jennifer A	Tuttle	27/07/1981
80517	J & T	Twigden	25/06/2010
63701	Michael	Tyler A O	02/07/2008

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Member Number	First Name	Surname	Joining Date
20421	Tammy D	Utteridge	25/10/1983
20422	Marijan	Vade	29/11/1976
89686	Isobel	Van Bavel	02/02/2009
20495	Amanda	Vanstone	27/03/1989
32504	Glynis	Varvounis	04/03/2003
75999	Brian	Vasey	02/12/2009
86001	Ellie	Vaughan	23/04/2004
120622	Jennifer	Vaughan	23/06/2009
20423	D	Veale	07/09/1964
95205	Julie	Verco	23/07/2006
33037	Erika	Vickery	19/08/2006
75388	Nicolaas	Visser	11/10/2002
20526	Peter John	Vovers	30/03/1992
73281	Megan	Vovers	01/06/2006
91439	John	Waddy	20/05/2005
20425	Anne	Wadlow	28/09/1964
20426	Arthur N	Wadlow	22/08/1977
132354	Erika	Waide	21/06/2010
20427	P F	Waller	22/02/1971
111104	Colin J	Wallis	28/04/2008
20428	Richard T	Walsh	28/03/1983
20558	Susan	Walsh	15/09/1993
116579	Mark	Walton	31/12/2008
20763	Elka	Warburton- Scott	10/10/2001
20686	Carol	Ward	13/06/2002
20701	Helen	Ward	24/06/1991
20668	Joan S	Warhurst	02/09/1986
20429	T M	Warnes	24/03/1975
20431	Christopher D	Watson	21/01/1974
20460	Elizabeth J	Watson	12/06/1986
20432	C H S	Watts	19/01/1976
20433	Clive	Watts	27/06/1977
20434	Malim	Watts	26/08/1974
20742	Jean	Watts	28/01/1991
20750	Arabella	Wauchope	01/08/2001
20436	Marion	Wells	01/01/1980
128891	Charlie	Welsby	02/03/2010
20437	Timothy A K	Wendt	01/01/1980
109827	Chris	Werner	02/03/2010
132248	Kevin	Werner	18/06/2010
20439	Murray B	West	16/07/1963
83184	Karen	West	25/09/2006
20548	Tiffany	Westbrook	18/02/1993
92984	Craig	Westbury	01/08/2006
20669	Gail	Westlake	11/06/1998
86500	Elisabeth	Westphal	28/05/2004
131122	Samantha	Wharemate	06/05/2010
20604	Antonia	White	02/05/1997

Member Number	First Name	Surname	Joining Date
87284	Sandra	White	04/08/2004
20441	M G	Whitehead	24/05/1976
105051	Peter	Whitehead	29/07/2008
105959	Geraldine	Whiting	02/10/2009
72008	Tom	Whitney	02/12/2009
72009	Molly	Whitney	02/12/2009
75613	Peggy	Whitson	01/07/2006
20533	Allan	Whittingham	29/06/1992
86754	Terry	Whittle	22/06/2004
62765	Terri	Whitworth	23/07/2006
70653	Tom	Whitworth	19/08/2006
84289	Jason	Whyte	02/01/2010
20773	Merri	Wickes	02/04/2002
20613	Jade	Wicks	06/05/1996
20445	Thomas	Williams	09/01/1950
20446	Wanda B	Williams	27/06/1983
20514	Carole	Williams	26/06/1989
20699	Ian	Williams	20/02/1996
20723	Helen	Williams	22/08/1983
20777	Mary	Williams	01/05/2002
76850	Robyn	Williams	05/11/2003
86370	Cheryl	Williams	21/08/2009
86371	Elizabeth	Williams	03/08/2009
93912	Ben	Williams	02/12/2009
108820	Deni	Williams	28/12/2007
83385	Collette	Williamson	15/11/2005
65264	Sallie	Willis	21/10/2005
98042	Sharon	Willis	07/09/2009
20442	Timothy J	Willoughby	27/06/1977
20670	Kirsty	Wills	14/07/1998
20449	A B C	Wilson	27/06/1977
20450	Vaughan	Wilson	28/02/1983
64638	Alison	Wilson	11/09/2008
64844	Susan	Wilson	01/05/2003
64875	Denise	Wilson	02/09/2003
70670	Jacquie	Wilson	02/04/2003
81584	Keegan	Wilson	17/04/2003
81585	Callie	Wilson	17/04/2003
20475	Martin A	Wimmer	27/06/1988
20505	Trevor W	Wingard	27/08/1990
20552	Ann	Winter	26/11/1990
64269	Brian	Withers	19/07/2006
20667	Karin	Woithe	10/08/1999
112675	Angela	Wong	02/08/2009
20681	Eileen	Wood	06/02/2001
96139	Trevor	Wood	01/08/2006
20451	David A	Worthley	25/09/1978
20453	Christopher	Wren	22/08/1983



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75190	Marie	Wright	01/08/2006
89997	Kevin	Wright	10/07/2006
98311	Jeff	Wright	02/08/2009
112358	Joanna	Wright	08/07/2008
20458	Wendy	Wycherley	12/06/1986
65229	Meredith	Wyles	01/08/2006
20454	David J	Wyness	26/07/1976
128650	Alice	Wyness	16/02/2010
107870	John	Yates	28/11/2007
64767	Brian	Yeend	01/08/2006
20455	David	Yeo	25/01/1971
20456	Peter D	Yeo	28/04/1997
130246	Surendra	Yogalingam	14/04/2010
20674	Susan	Young	30/04/1990
76346	Carol	Zundel	01/08/2006
101141	Werner	Zur Eich	08/12/2006

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Membership Brochure

No stamp required if posted in Australia

Your stamp will help our conservation work.

Delivery Address:
Royal Zoological Society of SA Inc
Fundraising Team
Reply Paid 70695
ADELAIDE SA 5000

Adelaide Zoo

Nestled between Adelaide's picturesque parklands and the River Torrens, Adelaide Zoo exhibits more than 3,000 exotic and native mammals, birds, reptiles and fish in a magnificent botanic setting. More than 120 years old, Adelaide Zoo reflects Victorian elegance in its original and tastefully restored architecture and many of its landmark trees. Modern habitat exhibits feature animals in spacious and natural settings and include some of the world's most endangered species.

Monarto Zoo

Located 70km east of Adelaide, Monarto Zoo is a place where free-roaming herds of African and Asian animals graze in large areas of open grassland. Many endangered species including the Przewalski's (Mongolian) horse and Scimitar-horned oryx interact and breed here as in the wild, alongside cheetahs, lions and rhinoceros. Monarto Zoo is also home to many native Australian animals which live in extensive areas of natural mallee woodland. After your adventure, enjoy a browse through our fabulous Zoo shop or a delicious meal in our delightful bistro-style cafe.

Monarto Zoo
Princes Highway
Monarto SA 5254
AUSTRALIA
Phone: 08 8534 4100
Fax: 08 8534 4077

Adelaide Zoo
Frome Road
Adelaide SA 5000
AUSTRALIA
Phone: 08 8267 3255
Fax: 08 8239 0637

www.zoossa.com.au
Open every day of the year.

ZOOS SOUTH AUSTRALIA

Images courtesy of David Mattner

YOU BELONG IN THE ZOO

JOIN US NOW

Annual Membership Benefits

- Free zoo entry to Adelaide Zoo, Monarto Zoo, Perth Zoo, Melbourne Zoo, Taronga Park Zoo, Healsville Sanctuary, Western Plains Zoo
- 10% discount at Adelaide and Monarto Zoo Shops (Unless items already discounted)
- Free one year subscription to Zoo Times magazine Featuring the latest zoo and conservation news, as well as zoo competitions and members' information
- Free one year subscription to Zoo E-news

Life Membership Benefits

You will receive all of the benefits of annual membership plus:

- Life member badge
- One non-transferable pass
- One transferable pass that admits either one adult or two children to Adelaide Zoo or Monarto Zoo with or without the life member
- Life member certificate
- The knowledge that you are supporting the important conservation work of the RZSSA

Privacy Statement

The Royal Zoological Society of South Australia Inc. requires your personal information in order to provide you with information about membership services. If you fail to provide all of the information requested, we may be unable to provide you with the benefits of membership.

We may disclose the personal information collected to organisations whose aims and objectives are consistent with those of the Society. However, if you prefer that we do not disclose your personal information to other organisations, please tick the box opposite. Please note that you are able to access personal information held by us by making an application in writing.

Yes, I'd love to join!

☐ ANNUAL MEMBERSHIP
☐ LIFE MEMBER

Title: MR / MRS / MS / MISS / DR
First Name: Last Name:
Date of Birth: Occupation:
Address: Suburb: State: Telephone: (H) (W) Mobile: Email:

☐ Don't disclose my details to other organisations
For family membership please list other family members.

Name:	Date of Birth	Membership Category
Name:	/ /	
Name:	/ /	
Name:	/ /	
Name:	/ /	
Name:	/ /	
Name:	/ /	
Name:	/ /	

I would like to pay for a gift membership in the name of the person/s listed above

My Name Is: MR / MRS / MS / MISS / DR
Address: Suburb: Post Code: State: Telephone: (H) (W)

Please post this membership to: ☐ MEMBER ☐ ME
Future renewals should be sent to: ☐ MEMBER ☐ ME

Annual Individual Membership

Joining fee	\$20
Adult	\$90
Student (Full-time, age 15+)	\$65
Child (Age 4-14)	\$50

Annual Family Membership

Joining fee	\$20
1st Adult family	\$90
1st Adult student (Full-time, age 15+)	\$65
Extra adult	\$70
Extra student (Full-time, age 15+)	\$45
Extra child (Age 4-14)	\$35

Life Membership

	\$1,900
--	---------

Please show total membership fee payable

Joining fee:	\$ 20.00*
Annual membership (individual)	\$
Annual membership (family)	\$
Life membership (joining fee not applicable)	\$ 1,900.00*
My extra Donation	\$
TOTAL	<i>*Includes GST</i> \$

We'll be as quick as we can but please allow up to three weeks for processing

☐ Cheque enclosed **made payable to:** Royal Zoological Society of SA Inc.

☐ or Please debit my credit card:

☐ American Express ☐ Visa ☐ Master Card (please tick a box)

Cardholder name: Card no. : / / Expiry date: / / Signature: /

Automatic Renewal Option

☐ Please renew my membership each year by deducting the annual membership fee from my credit card account (details above) until I notify you otherwise.

Signature: Date: / /

☐ I / We agree to support the Aim and Objectives and the Rules of the Royal Zoological Society of South Australia Inc.

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Sponsors

Adam Internet

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Hindmarsh

Jarvis Toyota

Lynch Meyer

McDonalds

Neutrog

Peats Soil & Garden Supplies

SA Water

Santos

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The Advertiser and Sunday Mail

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ZEN Commercial Energy Systems

Photography

David Mattner

Design

Image & Substance

For environmental reasons the Annual Report has been presented in a CD-ROM format

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Financial Statement

Royal Zoological Society of South Australia Inc.

Extracts from the Financial Statements

Statement of Comprehensive Income – Year ended 30 June 2010

	2010 (\$)	2009 (\$)
Revenue		
Revenue	32,637,344	22,529,651
Total Revenue	32,637,344	22,529,651
Expenses		
Salaries, Wages & On-Costs	(10,458,437)	(8,375,183)
Animal Care	(723,960)	(730,611)
Maintenance Consumables	(1,594,081)	(1,053,327)
Cost of Sales	(816,671)	(463,861)
Conservation & Research Projects	(350,077)	(553,851)
Utilities	(313,085)	(274,371)
Marketing & Promotion	(1,118,416)	(687,283)
Safari & Other Tour Costs	(975,730)	(658,765)
Depreciation	(1,738,886)	(971,099)
Loss on Disposal of Asset	-	(5,112)
Printing	(359,971)	(229,928)
Other Expenses	(2,626,593)	(1,537,123)
Total Expenses	(21,075,907)	(15,540,514)
Profit/(Loss) before Financing Income	11,561,437	6,989,137
Finance Income	146,874	770,642
Finance Expenses	(1,148,166)	(78,270)
Net financing income	(1,001,292)	692,372
Profit/(Loss) for the Period	10,560,145	7,681,509

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Extracts from the Financial Statements

Balance Sheet – Year ended 30 June 2010

	2010 (\$)	2009 (\$)
Current Assets		
Cash and Cash Equivalents	406,952	373,621
Receivables and Prepayments	1,435,275	1,535,992
Inventories	824,910	246,229
Total Current Assets	2,667,137	2,155,842
Non Current Assets		
Available-for-sale Investments	110,448	545,188
Property, Plant and Equipment	58,346,203	36,330,318
Total Non Current Assets	58,456,651	36,875,506
Total Assets	61,123,789	39,031,348
Current Liabilities		
Loans and Borrowings	24,841,548	101,436
Sundry Creditors	5,257,407	13,998,468
Other Loans – Unsecured	150,000	25,000
Employee Benefits	1,628,690	1,327,951
Total Current Liabilities	31,877,645	15,452,855
Non Current Liabilities		
Loans and Borrowings	315,593	5,210,501
Employee Benefits	337,998	337,959
Total Non Current Liabilities	653,591	5,548,460
Total Liabilities	32,531,236	21,001,315
Net Assets	28,592,553	18,030,033
Reserves	2,377	-
Retained Funds	28,590,176	18,030,033
Accumulated Funds	28,592,553	18,030,033

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Extracts from the Financial Statements

Statement of Cash Flows – Year ended 30 June 2010

	2010 (\$) Inflows (Outflows)	2009 (\$) Inflows (Outflows)
<i>Cash Flows from Operating Activities</i>		
Receipts		
User Charges	13,670,821	8,249,275
Donations, Bequests and Sponsorships	2,234,801	891,183
Payments		
Wages and Salaries	(10,264,433)	(8,067,592)
Suppliers	(5,329,912)	(6,184,734)
Other	(350,077)	(553,851)
Net Cash Provided by/(Used in) Operating Activities	(38,880)	(5,665,719)
<i>Cash Flows from Capital and Investing Activities</i>		
Purchase of available-for-sale investments	(41,501)	(182,859)
Purchase of Property, Plant and Equipment	(23,754,771)	(21,060,065)
Proceeds from sale of available-for-sale investments	516,750	119,981
Interest and dividends received	49,175	791,168
Foreign Exchange Gain	59,567	-
Net Cash Provided by/(Used in) Capital and Investing Activities	(23,170,780)	(20,331,775)
<i>Cash Flows from Financing Activities</i>		
Net Government Grants Received	3,996,382	3,117,135
Net Other Grants Received	424,491	671,223
Proceeds from Borrowings	19,995,204	3,429,327
Repayment of Borrowings	(25,000)	-
Payment of Interest	(1,148,166)	(46,940)
Net Cash Provided by Financing Activities	23,242,911	7,170,745
Net (Decrease)/Increase in Cash Held	33,331	(18,826,749)
Cash at the Beginning of the Year	373,621	19,200,370
Cash at the End of the Year	406,952	373,621

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Revenue and Expenses

	2010					2009
	Adelaide Zoo (\$)	Monarto Zoo (\$)	Society (\$)	Future Zoo Foundation (\$)	Total (\$)	Total (\$)
Revenue						
Admissions	5,975,674	1,286,727	-	-	7,262,401	4,725,562
Education	560,521	186,914	-	-	747,435	563,110
Sponsorship	-	-	-	1,118,640	1,118,640	285,300
Bequests	-	-	-	796,856	796,856	430,195
Donations	90,839	15,454	1,164,162	48,850	1,319,305	175,688
Membership	-	-	2,333,140	-	2,333,140	1,483,179
Retail Sales	1,793,038	249,389	-	-	2,042,427	860,174
Catering Sales	316,341	53,646	-	-	369,987	303,582
Tours Income	295,008	154,254	9,348	-	458,610	301,077
Events	288,235	-	20,060	69,074	377,369	613,544
Sundry Sales/Income	105,618	33,504	41,047	-	180,169	322,235
Grants	-	5,845	15,625,160	-	15,631,005	12,466,005
Total Revenue	9,425,274	1,985,733	19,192,917	2,033,420	32,637,344	22,529,651

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Revenue and Expenses *continued*

	2010					2009
	Adelaide Zoo (\$)	Monarto Zoo (\$)	Society (\$)	Future Zoo Foundation (\$)	Total (\$)	Total (\$)
<i>Expenses</i>						
Salaries, Wages & On-Costs	5,347,127	2,082,292	2,906,358	122,660	10,458,437	8,375,183
Animal Care	287,888	303,405	132,667	-	723,960	730,611
Maintenance Consumables	1,170,597	359,655	63,827	-	1,594,081	1,053,327
Cost of Sales	704,633	112,038	-	-	816,671	463,861
Conservation & Research Projects	-	5,185	344,892	-	350,077	553,851
Utilities	191,074	122,011	-	-	313,085	274,371
Marketing & Promotion	847,386	122,211	148,819	-	1,118,416	687,283
Safari & Other Tour Costs	335,925	639,805	-	-	975,730	658,765
Depreciation	1,225,434	405,452	108,000	-	1,738,886	971,099
Loss on Sale of Assets	-	-	-	-	-	5,112
Printing/Postage/Stationery	90,850	24,247	235,362	9,512	359,971	229,928
Other Expenses	410,972	87,393	2,045,912	82,316	2,626,593	1,537,123
Total Expenses	10,611,886	4,263,694	5,985,839	214,488	21,075,907	15,540,514

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Royal Zoological Society of South Australia Inc.

Extracts from the Financial Statements

Net Financing Income

	2010				2009
	Society (\$)	Future Zoo Foundation (\$)	Life Members Fund (\$)	Total (\$)	Total (\$)
Interest income	12,881	198	158	13,237	715,700
Dividends, Distributions and Franking Credits	-	15,230	20,708	35,938	75,468
Gain on Foreign Currency Transactions	59,567	-	-	59,567	-
Net Gain/(loss) on disposal of available-for-sale Investments	-	27,035	11,097	38,132	(20,526)
Finance Income	72,448	42,463	31,963	146,874	770,642
Interest Expense	1,148,166	-	-	1,148,166	46,940
Impairment of available-for-sale Investments	-	-	-	-	31,330
Finance Expenses	1,148,166	-	-	1,148,166	78,270
Net Finance Income	(1,075,718)	42,463	31,963	1,001,292	692,372

The financial report for the year ended 30 June 2010 has been prepared in accordance with Australian Accounting Standards, (including Australian Interpretation) adopted by the Australian Accounting Standards Board (“AASB”) and the Associations Incorporations Act. The final Audited Financial Statements will be issued prior to the Annual General Meeting, but it is anticipated that no material changes will occur to the financial statements.

*Copies of the Audited Financial Statements for the year ended 30 June 2010 are available to members at the Annual General Meeting.

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Minutes from the 131st Annual General Meeting

Held in the Conference Centre, Adelaide Zoo on Thursday, 26th November 2009

1. The meeting opened with the President, Mrs Heather Caddick in the Chair. Mrs Caddick welcomed one hundred Members and guests present.
2. Apologies for non attendance were received from ten members.
3. Minutes of the 130th Annual General Meeting were confirmed (moved Dr Carla Litchfield, seconded Nicholas Newland).

There were no matters arising from the minutes.

4. Review of the year 2008/2009 by the President.

President Heather Caddick highlighted the following:

- 2008/2009 has been the year of the “Renaissance” for the Adelaide Zoo where the Board and Executive have steered an upgrade and re-building program to repair dilapidated infra-structure inadequate fencing and security and the construction of magnificent new Entrance Plaza facing Botanic Park.
- This “make over” has been triggered by the pending arrival of Giant Pandas Wang Wang and Funi in preparation for the expected doubling of visitor numbers to Adelaide Zoo.
- In January 2009, 500 hectares of land adjoining Monarto’s northern fence line was purchased freehold making Monarto at 1,500 hectares the largest Open Range Zoo in the world.
- This valuable addition will allow for expansion of our conservation projects, more space for animal enclosures and the development of “Safari style” accommodation.
- Zoos SA is thankful to the SA Tourism Commission for their support in facilitating a feasibility study for the development of Monarto as a prime tourism location.
- In April 2009 the Westpac Envirodome Education centre was opened at Adelaide Zoo providing class time for 70,000 children every year.
- At Zoos SA “we exist to save species from extinction” under the banner of “Conservation Ark”.
- Conservation Ark is the science and research arm of Zoos SA and has one of the largest portfolios of native animal research projects in Australia.
- In May Conservation Ark formed a strategic partnership with Sweden’s Nordens Ark with the aim of forming a “One World Alliance” on conservation issues.
- July saw the Chimpanzee enclosure opened at Monarto the largest in Australasia covering 3,000 square metres with a two storied gym styled Chimp playroom and outstanding viewing for visitors.
- The Giant Panda enclosure has emerged as a magnificent home for Funi and Wang Wang with the golden bamboo forest, undulating pathways and mature elms adding to the Chinese ambience and tranquility.
- Zoos SA is a vibrant and expanding conservation organisation with now over 26,000 members and 400 volunteers. Thank you to the volunteer’s further dedication, passion and hard work.
- 320 student volunteers from Adelaide University will start training in November 2009.

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- The Zoo communities are mourning the loss of Jan Tottman who was an inspiration to us all with her commitment and passion for conservation. Her motivation and leadership to spur us all to higher standards of excellence and her kindness and compassion will ensure her spirit will remain with us.
 - The President concluded by expressing sincere thanks to the Executive, Staff, Volunteers, Board members, sponsors and benefactors.
5. Adoption of the Balance Sheet and Accounts for 2008/2009 as published in the Society’s 131st Annual report was proposed by Rodney Hobbs and seconded by Shane Daniell. Carried
6. Appointment of Auditor for 2009/2010. The President reported the Board had appointed K.P.M.G. as the Society auditor for the coming year 2009/2010.
7. Report of the Board in accordance with the Associations Incorporation Act S35(S) concerning disclosure of any benefit to office holders. A statement by the Board was tabled which disclosed that during 2008/2009 period no officer has received any benefit of a pecuniary value other than in the case of officers employed by the Society.
8. Changes to the Membership of the Board:
- 8.1 The President declared the results of the 2009 Board election being:
- (a) Dr Deb Kelly retired as at 26/11/09
- (b) Mr Kevin P McGuinness was the only nominee for the vacancy and was declared elected by the President
- The President thanked Dr Kelly for her contribution to the Society over many years. The meeting supported her comments with acclamation.
9. Proposed amendments to Rule 3 – Membership and Subscriptions were circulated with the notice of the Annual General Meeting.
- Dr Carla Litchfield moved seconded by Nicholas Newland that the amendments be incorporated into the Rules.
- The Secretary advised that a copy of the revised rules would be submitted to the Office of Consumer and Business Affairs.
10. There being no other business the President closed the meeting and invited Prof Chris West (Chief Executive Officer) to address the meeting.
11. Dr West advised that whilst the notice of the meeting had proposed addresses by Kevin Evans and Simone Bayly he would provide the Panda Update. He advised that Simone Bayly was in China to escort the pandas to Adelaide and that Kevin Evans had had a period of ill health from which he had now fully recovered.
- Dr West introduced Jason Hakof who had returned from China to help prepare for the Panda arrival. Dr West advised that the Pandas would arrive on Saturday 28th November. He advised that the new Zoo entrance would be completed by December 13th when the Governor General would open the Panda enclosure in the presence of the Chinese Ambassador. He advised that the demands to view the Pandas necessitated advanced bookings.
- He advised that the Pandas would be in quarantine for 30 days. He said that the agreement with China was for ten years and that there was no possibility of any other Pandas coming to Australia. Dr West emphasized that the Zoo entry fees would not be increased to take advantage of the Panda arrival. Dr West said it had been estimated that the Pandas would result in \$440 Million of tourism dollars over 10 years.
- He explained that the Society is a “not for profit” organisation and all income would be put back towards the conservation objectives of the Society.
- Following the completion of his address Dr West responded to numerous questions. His address was supported with acclamation.
- The President then advised that the Board would be undertaking a Governance Review in the first quarter of 2010.
- The President then invited members and guests to remain for light refreshments.

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Held in the Adelaide Zoo Conference Centre on 27th May 2010

Board Member Mr Shane Daniell welcomed the eighty members and guests present. Apologies were received from 10 members.

Shane Daniell introduced himself and addressed the meeting as follows:

I am a relatively new board member at Zoos SA and being a qualified accountant I am also on the Finance Committee at Zoos SA. I am also the Chief Executive Officer at Lynch Meyer Lawyers. Our President (Heather Caddick) is unable to attend tonight and given that our Vice President (Dr Carla Litchfield) will be presenting, I will be your chairperson.

You should have all received the agenda for tonight’s meeting but in case you didn’t the agenda will be as follows:

- Opening by myself
- Followed by the address from Dr Carla Litchfield
- The meeting will then be closed and you are all invited to remain for some light refreshments

To enable the meeting to move along swiftly I do ask that if you have any questions that you ask them of the Board or Executive whilst we are enjoying the light refreshments, after the meeting has concluded.

Chairing this meeting has allowed me to reflect on some of the major achievements at both Monarto and Adelaide Zoos.

At the periodic meeting in 2008 Heather Caddick stated that the Adelaide Zoo will undertake the most significant upgrade in 125 years and she was spot on!

What an amazing two years it has been and with some major achievements.

- At Adelaide Zoo there was the completion of the stunning Panda Enclosure and the arrival of the Giant Pandas, Wang Wang and Funi and also the completion of other building works which includes:
- the new front entrance and café
- the sanctuary convention centre
- the Santos Conservation Centre and
- the upgrade of the perimeter fence and security
- Also with Adelaide Zoo’s participation the international convening power continues after WAZA 2008 (World Association of Zoos and Aquariums). In December Adelaide Zoo co hosted an IUCN (International Union for Conservation of Nature) Freshwater Fish meeting and CEO Dr Chris West hopes that Zoos SA will continue to be part of the formulation of a conservation plan and program for Freshwater fish in Australia
- At Monarto Zoo the chimps were successfully released into their new outdoor area of their habitat and the Wild Africa indigenous training program was rolled out
- Also, as part of our expanding Conservation Ark program we have a team who are currently in the Kimberleys undertaking some conservation assessment and research. This year the Federal Government provided a grant of \$1.1M towards the funding of this initiative
- Lastly there is of course the latest exciting announcement that Zoos SA will now be managing Warrawong

I think that all of these achievements are assisting in placing both Adelaide Zoo and Monarto Zoo on the map!



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Last weekend I visited Adelaide Zoo with my family and from my visit it was obvious that the visitor experience was a rewarding one. Likewise when I visit Monarto Zoo it is always a fascinating adventure.

As a board member I have a personal charter to meet and greet as many staff and volunteers as I can. On the weekend I had some terrific conversations with some volunteers and they told me that they appreciated the interaction with a board member.

After chatting to some of the volunteers there was an obvious sense of value, dedication and sheer enthusiasm that many people bring to Zoos SA. It was a really great feeling.

The achievements previously mentioned would not have been possible without the hard work and dedication of many people.

In 2008 Heather Caddick stated that the workload for the Executive, staff, volunteers and board would be enormous, and she was right!

Although not quite as hectic as a few months ago, the hard work continues and on behalf of Heather I take this opportunity to extend her sincere thanks to the executive, the staff and volunteers, the board members, the sponsors and benefactors and of course the members for their continued commitment and support.

I now would like to welcome Dr Carla Litchfield to present to you on:

“The Wild African Ape Experience with Zoos South Australia:
Encouraging responsible tourism for conservation in habitat countries”

Dr Litchfield then provided a screen presentation on two coming expeditions which she will be escorting.

- The Great Red Ape Expedition 31st July – 12th August 2010
- Great Ape Expedition – Uganda and Rwanda 12 – 28 March 2011

The tours would be encouraging responsible tourism for conservation in habitat countries.

Her address was enjoyed by all present who responded with acclamation.

Board Member Shane Daniell thanked Dr Carla Litchfield for her insightful and educational presentation.

He then thanked members for their attendance and invited them to enjoy some light refreshments.

The meeting concluded at 9.00pm.